



October 31, 2014

Carmen Bianco  
President, New York City Transit  
2 Broadway  
New York, NY 10004

Dear President Bianco:

We write to thank you for the Metropolitan Transportation Authority's (MTA) participation in and response to follow up items from the South Village Transportation Town Hall Meeting held on July 30, 2014. Your engagement with local residents and elected officials is very valuable. Subsequent conversations with your agency have been constructive, and we would also like to thank you for your agency's commitment to assessing and improving the M5 and the M21, two bus lines that are particularly important to residents in Greenwich Village and SoHo.

We appreciate that you share our concerns about the poor quality of M5 service and your undertaking of a comprehensive assessment of the line. Reducing bunching and delays as well as balancing express with local service will be a great relief for riders. We are hopeful that the agency's proposed solution will include re-establishing the M5's southern terminus at Houston Street as well as comparable service to the former M6 south of Houston Street, or an alternative that meaningfully achieves the same goals. We look forward to your proposed solutions and dialogue with the community before the MTA board adopts a plan to improve service of the M5.

Local residents were also concerned with infrequent service of the M21, an east-west artery along Houston Street. We appreciate that the MTA has agreed to assess service quality, ridership and performance of the M21, report the information back to our offices and the community, and propose solutions based on your findings. In light of the absence of M1 service, the M21 is important for riders that must transfer to bus lines that travel north, particularly those traveling to the east side for affordable grocery stores and health care services, and we welcome solutions that will improve M21 service.

Thank you again for your participation in this important conversation about neighborhood transportation and your collaboration with our offices and the community to improve bus service. As always, you may contact our offices with any questions or concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Daniel Squadron'.

Daniel Squadron  
State Senator

A handwritten signature in blue ink, appearing to read 'Gale A. Brewer'.

Gale A. Brewer  
Manhattan Borough President

A handwritten signature in blue ink, appearing to read 'Brad Hoylman'.

Brad Hoylman  
State Senator



Deborah Glick  
Assemblymember



Margaret Chin  
Councilmember



Corey Johnson  
Councilmember