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New York Senate



## Important Phone Numbers

*Senator*

**Thomas K. Duane**

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### Winter 2007-2008

#### Dear Friend:

New York City is known worldwide as an exciting, vibrant city. Those of us who live here know that day - to - day challenges come along with that excitement. Often, in order to seek available resources, find out your rights or file a complaint, you must contact public agencies and community organizations. But knowing what agency to call and finding the correct number can be time consuming and difficult. That's why I want to help.

In the past, I have published a list of important phone numbers and heard from residents that they have found it useful. I have revised that list, updating contact information. If there are numbers that you would like to see included in future lists, please let my office know.

As always, if there are additional ways in which my office may be of service to you, please do not hesitate to contact us.

Best wishes,

**New York Senator Thomas K. Duane**  
*29th District*

#### DISTRICT OFFICE

322 Eighth Avenue, Suite 1700, New York, NY 10001  
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#### LEGISLATIVE OFFICE

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## Important Phone Numbers



All numbers are 212 unless otherwise listed:

### Housing and Tenants

- Affordable Housing Hotline ..... 863-5610
- Español..... 863-5620
- Co-Op / Condo Information
- NYC Council of Co-Ops and Condos ..... 496-7400
- NYS Attorney General ..... 416-8000
- Housing Code Enforcement..... 863-8600
- Loft Tenants
- NYC Loft Board..... 788-7610
- Lower Manhattan Loft Tenants..... 539-3538
- Mitchell-Lama Program ..... 863-6500
- NYC Housing Authority..... 306-3000
- NYCHA Emergency Repairs ..... 289-8000
- (Nights & Weekends)
- NYC Rent Guidelines Board..... 385-2934
- Tenant Information / Advocacy
- Chelsea Coalition on Housing..... 243-0544
- Good Old Lower East Side..... 533-2541
- Housing Conservation Coordinators ..... 541-5996
- Hudson Guild ..... 760-9800
- Legal Services
- (assistance with housing court)..... 431-7200
- Met Council on Housing..... 979-0611



## Help is at your fingertips!

Tenants and Neighbors (only organizing and lobbying).....	608-4320
Upper West Side Tenants Union.....	595-1274
West Side SRO Law Project.....	799-9638

### Immigration

NY Association for New Americans.....	425-5051
NY Immigration Coalition .....	627-2227
Catholic Charities .....	371-1011 x 2401

### Women's Issues

Asian Women's Center .....	868-1368
Child Care Inc .....	929-7604
National Organization for Women - NYC.....	627-9895
Planned Parenthood.....	274-7200
NARAL.....	343-0114
Domestic Violence Counseling / Referrals.....	800-942-6906
Español.....	800-942-6908
NYC Domestic Violence Hotline.....	800-621-HOPE
NYC Alliance Against Sexual Assault .....	229-0345
Rape and Sexual Assault Hotline .....	227-3000

### Lesbian / Gay / Bisexual / Transgender Issues

The LGBT Center .....	620-7310
Callen-Lorde Health Center.....	271-7250
Domestic Partner Registration (City Clerk) .....	669-2400
Gay Men's Health Crisis Hotline .....	807-6655
Gender Identity Project (Transgender) .....	620-7310
Gay & Lesbian Anti-Violence Project.....	714-1141
Services and Advocacy for GLBT Elders .....	741-2247
Hetrick-Martin Institute / Harvey Milk High School.....	674-2400

### Senior Citizen Issues

Access-A-Ride .....	646-252-5252 / 877-337-2017(toll free)
Caring Community .....	777-3555
Encore Senior Center .....	581-2910
Greenwich House Senior Center .....	242-4140
Hudson Guild Senior Center .....	924-6710
Joint Public Affairs Committee (JASA).....	273-5262

Legal Services for the Elderly .....	91-0120
Medicare .....	800-633-4227
Medicare Rights Center .....	869-3850
Meals on Wheels.....	348-4344
NY Foundation for Senior Citizens.....	962-7559
NYC Department for the Aging .....	442-1000
NYS Office for the Aging .....	800-342-9871
National Council of Jewish Women Senior Center.....	799-7205
One Stop Senior Services .....	864-7900
Penn South Program for Seniors .....	243-3670
Project Find .....	947-5466
Services and Advocacy for GLBT Elders .....	741-2247
Stein Senior Center .....	585-6051

### Disabled Issues

ADA Disabilities Act Information Line.....	800-514-0301 / 800-514-0383 TTY
Center for the Independence of the Disabled in NY .....	674-2300
Disabilities Network of NYC .....	251-4071
Lighthouse .....	821-9200
Mayor's Office for People with Disabilities.....	788-2830
NY Society for the Deaf.....	366-0066

### Crime

Emergency / Crime in Progress .....	911
<i>Local Precincts (each precinct has a community council, composed of civilians who hold regular meetings open to the public with the precinct command to discuss issues and community concerns):</i>	
20th Precinct (Upper West Side).....	580-6411
Central Park Precinct.....	570-4820
Midtown No. Precinct (West 40s, 50s) .....	767-8400
Midtown So. Precinct (Midtown 30s, Low 40s).....	239-9811
10th Precinct (West 43rd to 14th Street).....	741-8211
13th Precinct (29th to 14th Street East of 7th Avenue) .....	477-7411
6th Precinct (West 14th to Houston Street) .....	741-4811
9th Precinct (East 14th to Houston Street) .....	477-7811
1st Precinct (West Side South of Houston) .....	334-0611
5th Precinct (Chinatown & Lower E. Side West of Allen Street) .....	334-0711
7th Precinct (Lower E. Side East of Allen Street) ....	477-7311
Civilian Complaint Review Board .....	442-8833
.....	800-341-CCRB

Port Authority Police (Emergency Only).....	435-6300
New York City Gay and Lesbian Anti-Violence Project .....	714-1184
Safe Horizons (Victims Services) Crime Victims Hotline.....	577-7777
NYC Domestic Violence Hotline .....	800-621-HOPE
.....	800-810-7444 TDD
Rape and Sexual Assault Hotline.....	227-3000
September 11th Support Hotline .....	866-689-HELP

## Poverty / Homelessness / Public Assistance

Coalition for the Homeless.....	776-2000
Food Bank .....	866-NYC-FOOD
Food Change .....	894-8094
Fair Hearings (benefits cut off) .....	800-342-3334
Food Stamps .....	800-342-3009
Department Homeless Services (city).....	800-994-6494
Hunger Hotline (benefits / food / housing assistance).....	917-351-8777
Fortune Society (job training and placement for the formerly incarcerated) .....	206-7070
Literacy Assistance Hotline .....	803-3300
Medicaid Helpline .....	888-692-6116
NYC Housing Authority.....	306-3000
Public Benefits Resource Center.....	614-5552
Urban Justice Center.....	646-602-5600
Partnership for the Homeless .....	645-3444
Housing Works (people with HIV/AIDS) .....	645-8111

## Health

AIDS Hotline .....	800-TALK-HIV
(free, anonymous,/confidential testing) ....	800-825-5448
Alzheimer's Center and Long-Term Care .....	442-3086
.....	442-1000
American Cancer Society.....	586-8700
.....	800-227-2345
American Heart Association .....	878-5900
Callen Lorde Health Center (LGBT health concerns).....	271-7200
Community Healthcare Network .....	366-4500
Gay Men's Health Crisis .....	367-1000
Immunization Hotline.....	676-2273
Lead Poisoning Hotline .....	BAN-LEAD
.....	718-707-5399
Lifenet (Mental Health Issues).....	800-543-3638
NYC Health Dept. Results Line .....	720-7128

Planned Parenthood.....	274-7200
Ryan Community Health Center.....	749-1820
Teen Pregnancy (Growing Up Healthy).....	800-522-5006
Youth Clinic at The Door .....	941-9090

## Making a Complaint

- For all Crime / Fire / Health Emergencies, call 911.
- For all Air / Noise / Water / Sewer / Industrial Waste Complaints, call the NYC Department of Environmental Protection, at 311.
- For all health related complaints such as food or restaurant problems, or rats or other pests, call the NYC Department of Health at 311.

*For any complaints about City services or for information about neighborhood affairs, you may also call:*

The Mayor's Community Assistance Unit..... 788-7418  
*or your local Community Board:*

CB 1 (Below Canal Street).....	442-5050
CB 2 (Village / SoHo / NoHo / Little Italy / Chinatown) .....	979-2272
CB 3 (East Village / Lower East Side).....	533-5300
CB 4 (Chelsea / Hell's Kitchen) .....	736-4536
CB 5 (Midtown) .....	465-0907
CB 6 (East Side) .....	319-3750
CB 7 (Upper West Side).....	603-3080

*Other important direct complaint numbers are*

Arson Hotline .....	718-722-3600
Asbestos Enforcement .....	718-595-3682
Childcare Complaint Assistance .....	676-2450
Con Ed Emergencies Electricity .....	800-350-9346
Gas .....	800-350-9346
Corruption Investigation City Government .....	825-5959
State Government.....	800-367-4448
Discrimination NYC Human Rights Commission .....	306-7500
NY State Division of Human Rights .....	718-741-8400
Environmental Control Board .....	718-298-7300
Federal Communications Commission .....	888-225-5322
Mayor's Office of Film, Theatre & Broadcasting.....	489-6710
Medicaid Providers Fraud .....	417-5300
MTA Buses and Subways Complaints.....	718-330-3322

Off Track Betting Complaints .....	221-5200
Post Office .....	800-275-8777
Schools Special Investigator Complaint Line.....	510-1500
Taxi Complaints .....	212-NYC-TAXI

## General Information or Assistance

Birth / Death Certificates .....	788-4520
Business Assistance Information .....	513-6300
Children	
NYS Child Abuse Hotline.....	800-342-3720
Day Care Licensing .....	676-2444
NYS Emergency Children's Services (24hrs)	
.....	966-8000
NYS Foster Parenting / Adoption Information	
.....	676-WISH
Health Clinic at The Door .....	941-9090
Prevent Blindness (Vision Screenings) .....	980-2020
NYS Youthline (24hrs).....	800-246-4646
Domestic Partner Registration (City Clerk) .....	669-2400
Elections / Voter Registration	
NYC.....	212-VOTENYC
State .....	518-474-2121
EPA (Federal).....	637-3000
Fire Department Information.....	718-999-2000
Hospitals, Public (NYC) .....	788-3327
Landmarks Preservation Commission (NYC).....	669-7700
Greenwich Village Society for	
Historic Preservation.....	475-9585
Historic Districts Council.....	614-9107
NY Landmarks Conservancy .....	995-5260
Metropolitan Waterfront Alliance.....	800-364-9943
Library, NY Public	
Main Branch (42nd St.) .....	930-0830
Other Branches (Manhattan) .....	621-0626
Marriage License Information (City Clerk).....	669-2400
Motor Vehicles, Department.....	645-5550
MTA	
HQ (Hearing / Policy / Planning).....	878-7000
General Information.....	718-330-1234
Community Relations .....	718-694-5135
Permanent Citizens Advisory Committee.....	878-7087
NYS Office Consumer Protection Board .....	800-697-1220
Parks Department (Tree Planting) .....	360-TREE (8733)
Tennis: Central Park.....	280-0205
East River Park .....	529-7185
State Parks in NYC (Riverbank, etc.) .....	694-3600

Hudson River Park .....	791-2530
Passports .....	206-3500
Post Office, NY District.....	330-3600
Recreation Centers (Gyms, Programs, Pools)	
Alfred E. Smith (80 Catherine St.) .....	285-0300
Hamilton Fish (129 Pitt St. at E Houston) .....	387-7687
Asser Levy (East. 23rd St. & Avenue A) .....	447-2020
Carmine Street (1 Clarkson St. & 7th Ave. South)	
.....	242-5228/9
West 59th St. (533 West 59th St.) .....	397-3159
Chelsea (430 West 25th Street) .....	255-3705
Street Fair / Closure Permits .....	788-7439
Schools, Public	
Department of Education.....	374-6000
Alternative High Schools.....	718-557-2681
Special Investigator Complaint Line.....	510-1500
Region 9 .....	356-7500
Region 10 .....	917-521-3700
City University of New York.....	794-5555
Baruch College .....	802-2000
Borough of Manhattan Community College...346-8000	
City College .....	650-7000
Hunter College.....	772-4000
John Jay College of Criminal Justice .....	237-8000
The Graduate Center.....	817-7000
SUNY.....	518-443-5555
Taxes	
Internal Revenue Service .....	800-829-1040
NYC Department of Finance .....	718-935-6739
NYS Department of Taxation	
and Finance.....	459-7702
Low Income Tax Clinic /	
Legal Assistance.....	636-7353
Television	
NYC TV .....	669-7400
Public Access TV	
(Manhattan Neighborhood Network) .....	757-2670
NYC Department of Information Technology	
and Telecommunications (cable issues).....	718-403-8000
Utilities, Public .....	800-342-3377
Veterans	
Helpline.....	800-827-1000
Department of Veterans Affairs.....	686-7500
United Spinal Association.....	718-803-3782
Zoning / Dept. of City Planning.....	720-3300