

**State Senator Martin J. Golden**  
**Express Bus Survey and Questionnaire**

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**RIDERSHIP:**

From which stop do you board the Express bus *to* Manhattan? \_\_\_\_\_

From which stop do you board the Express bus *from* Manhattan? \_\_\_\_\_

Do you ride the X-27/X-37 or X-28/X-38? \_\_\_\_\_

Do you use the Express Bus service on a regular basis? \_\_\_\_\_ How often? \_\_\_\_\_

**OVERCROWDING:**

Do you find that the Express Bus you ride daily is overcrowded? \_\_\_\_\_

Do you ever stand on your trip? \_\_\_\_\_

Is the evening or morning commute more crowded? \_\_\_\_\_

**COMMUTE TIME:**

How long do you wait for an Express Bus in the morning? \_\_\_\_\_

How long do you wait for an Express Bus in the evening? \_\_\_\_\_

How long is your commute? *Morning* \_\_\_\_\_ *Evening* \_\_\_\_\_

**WEEKEND SERVICE:**

Do you use Express Bus service on the weekend? \_\_\_\_\_

If yes, do you ride the X-27/X-37 or X-28/X-38? \_\_\_\_\_

What is your average wait time for an Express Bus on the weekend? \_\_\_\_\_

What is your average commute time on the weekend? \_\_\_\_\_

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**TELEPHONE and/or E-MAIL:** \_\_\_\_\_

Please write any additional comments on the back side of this page.

Thank you for taking the time to answer the above questions. Your feedback on this survey is important and will aid in addressing service problems you may have been experiencing on these Express Bus lines. My office is happy to forward any complaints outside of this survey to MTA New York City Transit. Please remember to note the date, time, and bus number if you can whenever making a complaint to my office or MTA New York City Transit. This helps in pinpointing specific problem areas that the MTA can focus on. I am committed to helping provide the best transportation services possible to the community and I thank you again for your help in this endeavor.

**Please mail or drop off to: Senator Martin J. Golden, 7408 5<sup>th</sup> Avenue, Brooklyn, NY 11209 or via fax at (718) 238-6170.**