



NEW YORK STATE SENATOR

Jeffrey D. Klein

Sen. Klein Assists Family in Correcting School Transportation Issue

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Helps Special Needs Child Receive Care She Deserves

COUNTRY CLUB, BRONX, N.Y. – State Senator Jeffrey D. Klein (D-Bronx/Westchester) was successful in assisting Michelle Martino Falco and her daughter Sofia, who suffers from an Autism Spectrum Disorder, in getting the daughter's timely and proper school bus transportation restored. This restoration was critical for Sofia's ongoing treatment, which requires medication to be administered at a specific time.

In past years, it took less than an hour for Sofia to get home and she was always the first to be dropped off. Michelle had reached out to Klein's office for assistance at the start of this school year, when she discovered that the new bus company handling Sofia's transportation had changed the route and was now dropping her home later.

The Senator reached out to both the NYC Department of Education and the NYC Department of Transportation to review the matter. The review determined that due to traffic concerns, the estimated travel times were not reflective of traffic conditions and as a result, Sofia was getting home late every single day.

After a thorough review, Sofia's former route was restored allowing her to arrive home in time to take her medication.

"I'm pleased we were able to cut through the bureaucracy and help the Falcos with this transportation issue" said Senator Klein "With conditions such as Sofia's, it was vital that her transportation be coordinated with her treatment schedule."

"What a pleasure and a relief it was to work with Senator Klein and his staff in helping my little angel receive bus services" said Michelle Martino Falco.

Constituents of the 34th District are encouraged to contact State Senator Klein's office with any school transportation matters at [\(718\) 822-2049](tel:7188222049) or email jdklein@nysenate.gov.