

NEW YORK STATE SENATOR Martin J. Golden

Simplified Certification Process Helps Restore Customers Faster

MARTIN J. GOLDEN November 8, 2012

If your building was damaged by Hurricane Sandy, a licensed contractor must certify that your energy equipment has been repaired and inspected before we can reenergize your property.

A simplified process for turn-on requests will speed service restoration to damaged buildings. This process is coordinated through the NYC Department of Buildings. However, while we recover from the storm, the city is allowing building owners to file a Self Certification Form directly with utilities, to restore service faster.

Self Certification is a three-step process:

1. Get your electrical equipment inspected, cleaned, repaired by a licensed electrician.

2. Direct your electrician to complete a Self Certification Form – Electrician-Inspection or Self Certification Form – Electrician-Repair

3. E-mail your Self Certification Form to your home borough:

Manhattan dl-HurricaneSandyManhattan@conEd.com

Brooklyn dl-HurricaneSandyBrooklynQueens@conEd.com

Queens dl-HurricaneSandyBrooklynQueens@conEd.com

Staten Island dl-HurricaneSandyStatenIsland@conEd.com

Self Certification forms are also available in Customer Outreach vans in communities most affected by flooding. Staff will also accept completed forms.

We will schedule your service turn-on once certification is received.

Questions? Contact Con Edison Energy Services, seven days a week, 8 a.m. to 10 p.m.

Manhattan 212-780- 3136

Brooklyn 718-802-6349, Brooklyn

Queens 718- 802-6322, Queens

Staten Island 718-390-6373 or 718-390-6387

Thank you for your patience and cooperation.