



NEW YORK STATE SENATOR

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Update on NYC Rapid Repairs for Staten Island - December 31st deadline

ANDREW J LANZA December 28, 2012

Rapid Repairs Signup Deadline – December 31:

- The deadline for signing up for Rapid Repairs is December 31.
- Any homeowner wishing to participate in Rapid Repairs must be registered AND sign the “Right of Entry” form by December 31, 2012. This deadline was established by FEMA.
- New registrants can call 311, visit an NYC Restoration Center, or visit nyc.gov to register and obtain the “Right of Entry” form. This form can be returned via email, fax, in person or paper mail. Details can be found [here](#).
- Homeowners who have registered but not yet signed the “Right of Entry” form will receive a call from Rapid Repairs with instructions for signing this form. They can also obtain the form at an NYC Restoration Center or on nyc.gov.

New Year’s Day

- NYC Rapid Repairs crews will NOT be working on December 25 and January 1.
- Work will fully resume on January 2.

Rapid Repairs is working in these Staten Island neighborhoods this week:

- Parts of South Beach, Midland Beach, Oakwood and New Dorp Beach:
 - o The attached map shows the precise areas marked by letter and number where the Rapid Repairs teams will be working.
 - o This week, teams are working in:

36C

40A, 40B, 40C

41A, 41B, 41C, 41D, 41E, 41F, 41G, 41H

43A, 43B, 43C, 43D, 43E, 43F, 43G, 43H, 43I, 43J

46A, 46B

65

- Rapid Repairs teams are being deployed to concentrated areas of homes that have signed up for the program and are conducting all repairs in those sections at one time.

Rapid Repairs Customer Service:

- For Homeowners:
 - o To find out when Rapid Repairs will be working in your area:

§ Call 311

§ Visit a NYC Restoration Center

o For troubleshooting missed appointments, and questions about repairs currently being made in a home:

§ Call 1-866-210-8084.

§ Between 8:00AM-5:00PM you will be connected to a Rapid Repairs Customer Service Representative working with your particular contractor.