

Senator Fuschillo, Village of Freeport, & Department of Financial Services to Sponsor Insurance Assistance Program to Help Residents Continue to Recover From Hurricane Sandy

CHARLES J. FUSCHILLO JR. February 12, 2013

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Senator Charles J. Fuschillo, Jr. (R-Merrick), the Village of Freeport, and the New York State Department of Financial Services will be sponsoring a free program in Freeport to assist residents and business owners with insurance related issues stemming from damage caused by Hurricane Sandy.

Senator Fuschillo has arranged for the Department of Financial Services' Mobile Assistance Unit to be at the Freeport Recreation Center, located at 130 East Merrick Road in Freeport, on Wednesday, February 20<sup>th</sup> from 10 am to 6 pm. Department of Financial Services representatives will be available to meet one-on-one with residents and answer storm-related questions about homeowners', renters', and business owners' insurance coverage.

According to the Department of Financial Services, representatives will be able to:

- Answer questions about the insurance claims process;
- Help residents seek resolution with an insurer;
- Help residents obtain release of insurance money from their bank;
- Help file an official complaint against an insurer;
- Provide information on local, state, and federal relief programs.

The Department of Financial Services advises residents to bring copies of their insurance documents, payment records, and correspondence with their insurer.

Residents who are unable to attend this program but would like to get assistance with storm-related insurance issues from a Department of Financial Services representative can call the Department's insurance disaster hotline at 1-800-339-1759. The hotline is operated from 8 am to 8 pm, seven days a week.