



NEW YORK STATE SENATOR

Jose Peralta

Easy access to your government

JOSE PERALTA April 24, 2010

Assistance from the State Office for the Aging for senior citizens. Call between 8:00 a.m. and 4:00 p.m., weekdays.*

CHILD ABUSE ➔ 1-800-342-3720

To report cases of child abuse or neglect to NYS Child Protective Services. (24/7)

CONSUMER PROTECTION ➔ 1-800-697-1220

Information on reducing telemarketing calls and junk mail, and how to file a complaint with the Consumer Protection Board. 9 a.m. - 5 p.m. weekdays, www.consumer.state.ny.us

DRUG ABUSE ➔ 1-877-846-7369

Information about drug, alcohol or gambling abuse and assistance or confidential referrals. Call 24 hours a day, 7 days a week.

EPIC ➔ 1-800-332-3742

(Elderly Pharmaceutical Insurance Coverage)

Information about the state prescription drug program for senior citizens and assistance in obtaining and filling out forms. Call between

and information for victims of family violence. Call 24 hours a day, 7 days a week.

BANKING ➔ 1-877-226-5697

For consumer complaints and information concerning state financial institutions, such as savings banks, commercial banks or credit unions. Call between 9:00 a.m. and 5:00 p.m., weekdays.

INSURANCE ➔ 1-800-342-3736

Assistance from the State Insurance Dept. on all types of insurance questions. 9 a.m. - 5 p.m. weekdays. www.ins.state.ny.us

TAXPAYER ASSISTANCE ➔ 1-800-CALL-TAX

For income tax information. For questions on the sales tax, call 1-800-698-2909. Call between 8:30 a.m. and 4:30 p.m., weekdays.*

TOURIST INFORMATION ➔ 1-800-CALL-NYS

For travel information in New York, information on "I Love NY" tour packages, and travel and ski guides. Call between 8:30 a.m. and 5:00 p.m., weekdays.*

VETERANS ➔ 1-888-838-7697

Information on the state and federal veterans