Post-Storm Resources

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As the city continues to assess the damage and clean up after Hurricane Irene, I wanted to provide residents with a list of useful links and phone numbers:

Con Edison -

Report service problems and check service status here or by calling 1-800-75-CONED

MTA -

Check service status of subways, buses, Long Island Railroad, and Metro-North here.

Property Damage -

Report property damage here. This allows the city to report damage to FEMA, which uses the infomation to assess whether NYC should receive federal funding.

Homeowner's Insurance -

Call the New York State Insurance Department's Disaster Hotline at 1-800-339-1759, Monday through Friday from 8AM to 8PM.

Report downed trees and wires -

Call 311 or click here to report downed trees or branches. Report downed power lines and other issues here.

Volunteer -

Volunteer to help with post-storm clean up at NYC Service.

For all other issues, please call 311. As always, if you have a real emergency, please call 911.