



NEW YORK STATE SENATOR

Shirley L. Huntley

11/18/2011: Celebratory Breakfast for Maintenance Work completed at South Jamaica Houses

SHIRLEY L. HUNTLEY November 17, 2011

| ISSUE: **HOUSING, NYC HOUSING DEVELOPMENT CORPORATION, COMMUNITY DEVELOPMENT, AGENCIES, JOBS & EMPLOYMENT**



NYCHA, elected officials and residents acknowledge the excellent work done by the Maintenance Work Order Taskforce at South Jamaica Houses to address the backlog of repairs

Nearly 3,000 work orders were addressed and completed

New York City Housing Authority (NYCHA) Chairman John B. Rhea joined New York State Senator Shirley L. Huntley, New York City Council Member Ruben Wills and South Jamaica Houses Resident Association President Marlene Reed, to acknowledge the excellent work done by NYCHA's Maintenance Work Order Task Force for completing thousands of maintenance and repair work at South Jamaica Houses. The officials saluted NYCHA staff with a celebratory breakfast Friday, November 18, 2011 at the South Jamaica Community Center in Queens.

NYCHA formed the Maintenance Work Order Task Force on June 6, 2011, as a pilot program to address and reduce the maintenance and repair backlog at the developments with the highest number of work orders per apartment. To date, the WO Task Force has completed over 23,500 work orders in 6,488 apartment units. The WO Task Force allows multiple work orders to be consolidated and handled in one visit to an apartment, with all maintenance and repair issues, including plaster, paint, electrical, plumbing, and carpentry, dealt with at once. The pilot began with 5 developments and has since expanded to 11 more developments in Manhattan, the Bronx, Brooklyn and Queens. South Jamaica Houses is the first development where the backlog in maintenance and repairs has been addressed entirely, with 2,734 work orders completed in 737 units.

NYCHA will continue to add developments to the list.

WHAT: Celebratory breakfast for Maintenance Work Order Task Force workers

WHEN: Friday, November 18, 2011

9:30 am – 12:00 pm

WHERE: South Jamaica Community Center

109-04 160th Street

Jamaica, New York 11433