



NEW YORK STATE SENATOR

John A. DeFrancisco

Senator DeFrancisco Tries Out the New 2-1-1 Call System in Onondaga County

[JOHN A. DEFRANCISCO](#) February 9, 2015

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State Senator John A. DeFrancisco is pictured at the 2-1-1 Call Center in East Syracuse, after a press conference on February 6, 2015, to kick off the new system in Onondaga County. Residents of Onondaga County can now find a variety of resources by dialing a simple three-digit number, 211.

211 CNY brings together organizations in the community to better serve the residents of five counties: Onondaga, Oswego, Jefferson, Lewis, and St. Lawrence. Under the three digit phone number, 2-1-1, updated information is kept under national standards, and the call or use of the database is free and available 24/7.

For more information, visit <http://www.211cny.com/>