

## 2015-J3877

LEGISLATIVE RESOLUTION commending SERVPRO upon the occasion of being named the best restoration services company for the 13th consecutive time by ENTREPRENEUR Magazine

WHEREAS, It is the sense of this Legislative Body to recognize the achievements of those businesses which substantially contribute to the economic vitality of their communities and the entire Empire State; and

WHEREAS, Attendant to such concern, and in full accord with its long-standing traditions, this Legislative Body is justly proud to commend SERVPRO upon the occasion of being named the best restoration services company for the 13th consecutive time by ENTREPRENEUR Magazine; and

WHEREAS, In addition, SERVPRO has moved up to the No. 4 position in the 2016 Franchise 500 rankings from ENTREPRENEUR Magazine; for seven years, this dynamic company has been included in the Magazine's Top 10 List, continually standing out in a group of more than 951 franchises which have qualified for inclusion on the list; and

WHEREAS, ENTREPRENEUR Magazine judges all companies by the same criteria, objective and quantifiable measures of a franchise operation; the most important factors include financial strength and stability, growth rate and size of the organization; and

WHEREAS, The Magazine also considers the number of years a company has been in business and the length of time it has been franchising, startup costs, litigation, percentage of terminations and whether the business provides financing; and

WHEREAS, SERVPRO strives to always deliver superior support to its franchisees, and in turn its customers; one of its franchises, SERVPRO of Buffalo/Tonawanda, New York, provides 24-hour emergency service to the communities of Buffalo, Tonawanda, Grand Island, and Kenmore, as well as Niagara Falls, New York; and

WHEREAS, Under the luminous leadership of owner Patricia Sullivan, SERVPRO of Buffalo/Tonawanda is also dedicated to being faster to any size disaster by employing highly trained technicians who can immediately respond to any residential or commercial emergency; and

WHEREAS, The steadfast and highly skilled technicians at SERVPRO of Buffalo/Tonawanda are committed to excellence and pride themselves on properly cleaning and restoring a customer's house so that it feels like home again; and

WHEREAS, It is with great pleasure that this Legislative Body acknowledges this exceptional business and its contributions to the local and State economies, fully confident that it will continue to enjoy the sparkling successes it has experienced thus far; now, therefore, be it

RESOLVED, That this Legislative Body pause in its deliberations to commend SERVPRO upon the occasion of being named the best restoration services company for the 13th consecutive time by ENTREPRENEUR Magazine; and be it further

RESOLVED, That a copy of this Resolution, suitably engrossed, be transmitted to Patricia Sullivan, Owner, SERVPRO of Buffalo/Tonawanda.