

## 2015-J5306

LEGISLATIVE RESOLUTION honoring Maria Termini upon the occasion of her retirement after 38 years of distinguished service to the City of New York Department of Sanitation's Division of Customer Service and Government Relations on May 5, 2016

WHEREAS, This Legislative Body seeks to acknowledge those individuals whose professional lives and civic endeavors serve to enhance the stature of the State of New York; and

WHEREAS, Attendant to such concern, and in full accord with its long-standing traditions, this Legislative Body is justly proud to honor Maria Termini upon the occasion of her retirement from the City of New York Department of Sanitation's Division of Customer Service and Customer Relations, to be celebrated at a Retirement Brunch held in her honor on Thursday, May 5, 2016; and

WHEREAS, For the past 38 years, Maria Termini rendered faithful, conscientious and valuable service to the City of New York Department of Sanitation's Division of Customer Service and Government Relations; and

WHEREAS, A native of Palermo, Italy, Maria Termini immigrated to Queens, New York, where she earned her Bachelor's degree from Queens College; her early experiences as an immigrant in New York City gave her a special understanding which motivated her to volunteer in the Ferrini League, an immigrant assistance organization, as well as to teach English as a second language to fellow immigrants; and

WHEREAS, In 1978, Maria Termini began her public service career with Queens Community Board 5 as an Assistant to the District Manager; in this role, she was responsible for reviewing and analyzing the impact of agency procedures, policies and relevant legislation on the residents of the community, which resulted in modification of agency practices; she also served as liaison between municipal agencies and residents and

assisted constituents in obtaining and expediting services; and

WHEREAS, Beginning in 1980, Maria Termini joined the New York City Department of Sanitation in the Operations Planning Unit where she worked closely with the Bureau of Cleaning and Collection; she collaborated in the establishment of appropriate protocols and partnerships between the New York Department of State and the City's Community Boards; and

WHEREAS, Two years later, Maria Termini was appointed Assistant Director of the District Planning and Assistance Unit where she took on responsibilities for providing assistance to Community Boards in their efforts to develop service delivery plans, as well as reviewing and coordinating their implementation; and

WHEREAS, During her tenure as Assistant Director, Maria Termini prepared a publication entitled "A Guide to Community Board Participation in the Planning of the Delivery of Sanitation Enforcement Services," also known as the "Blue Book"; and

WHEREAS, In addition, Maria Termini coordinated the Department's participation at service cabinet meetings and budget consultations and provided departmental response to Community Boards as well as established and chaired the Sanitation/Community Board Task Force on inter-agency issues; and

WHEREAS, In 1990, Maria Termini was appointed Assistant Commissioner for the Office of Community Affairs serving as the Department's Liaison to elected officials, Community Boards, Civic and Merchant Associations, the Mayor's Community Assistance Unit, the Mayor's Office of Correspondence, the New York City Citizen's Service Center (311), the Mayor's Office of Intergovernmental Affairs and Business Improvement Districts,

as well as non-profits such as NY Restoration, GROWN and Citizens Committee; and

WHEREAS, Maria Termini's role expanded in 2012, when she became the Associate Commissioner for the Bureau of Customer Service and Government

Relations; in this position, she represented the Department at high level meetings with elected officials and forums throughout the city, served as the Department's ambassador to the community, and served as advisor to Department officials regarding neighborhood concerns, service requests and public policy issues; and

WHEREAS, Under Maria Termini's luminous leadership, the Office of Customer Service and Government Relations implemented educational outreach efforts and public awareness campaigns; she also recorded the Department's message in several languages, enabling immigrants to comply with sanitation laws; and

WHEREAS, With her throughout has been her husband, Joseph Miller, who feels privileged to be a part of her life and rejoices in her accomplishments; and

WHEREAS, In her capacity as Associate Commissioner of the New York City Department of Sanitation's Division of Customer Service and Government Relations, Maria Termini served with loyalty, honor and distinction; and

WHEREAS, In her official acts, Maria Termini was governed by a keen sense of duty and always showed a unique grasp of human problems; and

WHEREAS, During her tenure with City of New York Department of Sanitation's Division of Customer Service and Government Relations, Maria Termini earned the admiration, esteem and affection of her colleagues; now, therefore, be it

RESOLVED, That this Legislative Body pause in its deliberations to honor Maria Termini upon the occasion of her retirement after 38 years of distinguished service; and be it further

RESOLVED, That a copy of this Resolution, suitably engrossed, be transmitted to Maria Termini.