

NEW YORK STATE SENATOR

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"Buyer Beware" - Consumer Safety Tips

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Knowing your consumer rights is one way to be sure that you are getting your money's worth in the marketplace

Throughout the year, but especially during the holiday months, consumers are trying to get the most for their hard-earned money. From groceries to clothing, to home goods and cars, we all need to be responsible when making purchasing decisions. Knowing your consumer rights is one way to be sure that you are getting your money's worth in the marketplace. New York State's Division of Consumer Protection is an excellent resource to assist in many consumer matters.

Below are some links provided by the Division of Consumer Protection to assist consumers in making informed marketplace purchases:

Refunds, Rebates, and Rainchecks

When shopping for a gift, consumers should be aware of store policies with respect to refunds, rebates and rainchecks. The Division of Consumer Protection provides these tips to inform and empower consumers.

Shopping for Toys: A Plan to Keep Your Child Safe

Before you buy a toy for a child, here are some tips to help you make informed decisions.

Federal Trade Commission: Shopping and Saving

The FTC provides easily accessible information, tips and consumer alerts about shopping for products and services.

Additionally, you may want to visit the following consumer protection websites:

<u>National Highway Traffic Safety Administration</u> - This site has information on motor vehicle and highway safety.

<u>FDA Consumer Health Administration</u> – This is the Food and Drug Administration's site for information on foods, drugs, and medical devices.

For more information on consumer rights and other important issues, please feel free to contact my office.