



NEW YORK STATE SENATOR

Rachel May

Community Resource for COVID-19

[Rachel May](#)

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ISSUE:

- [Coronavirus](#)
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COMMITTEE:

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State Senator Rachel May
District 53

Community Resource Page

COVID-19

Dear Neighbor,

As state and local health departments continue to take proactive measures against COVID-19, my office is working to provide up-to-date information to you. In order to help you prepare and stay informed, we have compiled a Community Resource Page that contains links to important state and local guides. This information will be updated as additional resources become available.

Thank you,
Senator Rachel May
53rd Senate District

COVID-19 Community Resource Page (Last Updated 6/4/20)

General Information (Click to follow links)

- [New York State Department of Health Website](#)
- [U.S. Centers for Disease Control and Prevention](#)
- 24/7 COVID-19 Hotline: **1-888-364-3065**

Frequently Asked Questions (Click to follow links)

- [**Simple steps help stop the spread of COVID-19 and other viruses**](#)
- [**Frequently Asked Questions About Monitoring and Movement Restrictions**](#)

Recommendations for Older New Yorkers (Click to follow link)

- [**LiveOn NY has a dedicated site for recommendations for older New Yorkers**](#)

County Health Department Websites

- Onondaga County, [**HERE**](#)
- Madison County, [**HERE**](#)

- Oneida County, [HERE](#)

Guidance for Nursing Homes and Adult Care Facilities (Click to follow link)

- [**Nursing Home Guide**](#)
- [**Adult Care Facility Guide**](#)

Cleaning and Disinfection Guides (Click to follow links)

- [**List of Products Registered in NY for Use Against COVID-19**](#)
- [**Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19**](#)
- [**Interim Cleaning and Disinfection Guidance for Primary and Secondary Schools for COVID-19**](#)
- [**Coronavirus \(COVID-19\) Guidance for P-12 Schools \(March 9, 2020\)**](#)
- [**Interim Guidance for Cleaning and Disinfection for Non-Healthcare Settings Where Individuals Under Movement Restriction for COVID-19 are Staying**](#)
- [**Interim Guidance for Cleaning and Disinfection of Public Transportation Settings for COVID-19**](#)
- [**Interim Guidance for Cleaning and Disinfection of Houses of Worship for COVID-19**](#)

Health Insurance Questions

- If you have questions or concerns about health insurance costs related to COVID-19 tests or care, please call the OAG's Health Care hotline: **1-800-428-9071**.

Consumer Protection Tips

- Beware of scammers selling bogus medical treatments and learn the facts about the coronavirus.
- Report incidents of price gouging by filling out a [**Price Gouging Complaint Form**](#) with the Attorney General's Office.

- Use caution when making charitable donations. You should never feel rushed or pressured to donate, and never make donations in cash, by gift card, or by money wire.
- Beware of Coronavirus-related investment scams. The U.S. Securities and Exchange Commission recently warned investors about coronavirus investment frauds. If investors are aware of or suspect securities fraud or wrongdoing, they can contact the [OAG's Investor Protection Bureau](#).

Employment Protections

You may need to take time off from work if you are sick or if a family member is sick. Your employer may have a sick leave policy that provides you with paid sick days or you may have paid sick days if you are a union member. If your employer does not have a policy or contract guaranteeing you paid sick leave, you may still have protections under certain laws.

- Workers in New York State have up to 10 weeks of paid leave to care for a family member with a serious health condition. This leave may not be used for your own health condition. For more information, please visit the [NYS Paid Family Leave resource site](#).
- The Family and Medical Leave Act provides for up to 12 weeks of unpaid leave if you have a serious health condition or are caring for a family member with a serious health condition. You must have worked for your employer for a year and your employer must have 50 or more employees. For more information, please visit [the U.S. Department of Labor](#).
- If you are sick, you may also be able to request unpaid leave as a reasonable accommodation under laws that prohibit disability discrimination. For more information, please visit the [NYS Division of Human Rights](#)
- **If you have questions about your rights in the workplace or if you believe your employment protections have been violated, please contact the OAG's Labor Bureau: 212-416-8700.**
- Unemployment Insurance is potentially available to workers who are fired for taking time off from work due to illness and they may apply for unemployment insurance once they are able to work. For more information, please visit the [NYS Department of Labor](#).
- Short term disability insurance is potentially available to workers who take time off due to illness. For more information, please visit the [NYS Workers'](#)

Compensation Board.

Employer Information (Click to follow link)

- **[Interim Guidance for Procedures when Identifying an Employee with COVID-19 Concerns](#)**