

NEW YORK STATE SENATOR

Kevin Thomas

Reporting Potholes on Long Island

KEVIN THOMAS February 14, 2022

ISSUE: REPORT POTHOLES LONG ISLAND, POTHOLES & STATE ROADWAY REPAIRS, NASSAU COUNTY POTHOLES, POTHOLES LONG ISLAND



Spring temperatures warm the cold pavement, melting and evaporating any ice. This creates air pockets that can eventually cause the pavement to break up. A winter of heavy snow or rain and several freeze-thaw cycles can mean a big pothole season ahead.

Below is a list of resources where you can report potholes on our Long Island roadways:

NEW YORK STATE DEPARTMENT OF TRANSPORTATION

Toll-free hotline at 1-800-POTHOLE (1-800-768-4653) to report potholes on the state's highway systems, including the Thruway. The line is available 24 hours a day, seven days a week.

NASSAU COUNTY

For potholes on Nassau County roadways, call 516-571-6900. Residents of incorporated villages are asked to call their village government to report potholes.

OYSTER BAY

To report potholes on Town of Oyster Bay roads call the Highway Department at 516-677-5757.

HEMPSTEAD

The Town of Hempstead Highway Department is responsible for the repair of township roadways. Potholes should be reported directly to the Highway Department at 516-489-5000, ext. 3471 or via the helpline form.

NORTH HEMPSTEAD

To report potholes on roads in the Town of North Hempstead, call 311 or 516-869-6311 to notify the highway department of the pothole's location.

LONG BEACH

Call Public Works at 431-1011 or use the Long Beach Response app, downloadable for free on your smartphone at the Apple and Google Play stores, or visit Long Beach Response at www.longbeachny.gov. Potholes reported through the Long Beach Response app will be filled in advance of the Pothole Patrol schedule.

SUFFOLK COUNTY

https://dpw.suffolkcountyny.gov/highsrs/

TOWN OF HUNTINGTON

For pothole repair visit this website, or contact the Highway Departments Operations Center at 631-499-0444.

https://www.huntingtonny.gov/pothole

TOWN OF ISLIP

Call 631-224-5600 to report a pothole location and details, or report the pothole online via islipny.gov/report.

TOWN OF BABYLON

Babylon Town Hall 200 East Sunrise HighwayLindenhurst, NY 11757Phone: (631) 957-3000

TOWN OF SMITHTOWN

Contact the Town of Smithtown Highway Department at (631) 360-7500 or email highway@tosgov.com.

TOWN OF BROOKHAVEN

631-451-TOWN or 631-451-9200

TOWN OF RIVERHEAD

Riverhead Highway Department at 631-727-5670

TOWN OF EASTHAMPTON

Contact Highway Department at 631-324-0925

TOWN OF SOUTHAMPTON

631-728-3600

TOWN OF SOUTHOLD

https://www.southoldtownny.gov/FormCenter/Department-of-Public-Works--Highway-

Depa-5/Potholes-Complaint-Form-49