



NEW YORK STATE SENATOR

Liz Krueger

Guide to Utility Rights and Assistance - Winter 2022

[LIZ KRUEGER](#) October 1, 2022

This newsletter provides a general overview of key protections residential electric and natural gas customers have under New York State law, the financial assistance programs available through government and utilities, steps to take if your bill is already in arrears and/or you are facing a potential shutoff, and contact information for government agencies and nonprofit organizations that may be able to help.

The newsletter can be downloaded as a PDF file [here](#), and is viewable below.