1	JOINT HEARING BEFORE THE NEW YORK STATE SENATE STANDING COMMITTEE ON LABOR
2	AND STANDING COMMITTEE ON ECONOMIC DEVELOPMENT
3	
4	PUBLIC HEARING:
5	TO EXAMINE THE MINORITY AND WOMEN-OWNED BUSINESS ENTERPRISES PROGRAM, AND CONSIDER POTENTIAL
6	LEGISLATIVE SOLUTIONS TO CREATE A MORE EFFECTIVE AND EFFICIENT PROGRAM TO ENHANCE
7	NEW YORK'S BUSINESS CLIMATE
8	
9	Finger Lakes Community College, Stage 14 3325 Marvin Sands Drive
10	Canandaigua, New York
11	September 26, 2018, at 2:00 p.m.
12	PRESIDING:
13	Senator Frederick J. Akshar II (Sponsor)
14	Chairman
15	NYS Senate Standing Committee on Labor
16	CO-SPONSOR PRESENT:
17	Senator Pamela Helming
18	ALSO PRESENT:
19	
20	Senator Thomas F. O'Mara (at the dias)
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SENATOR HELMING: Good afternoon, everyone.

I'm Senator Pam Helming, and I represent the 54th Senate District.

And I want to thank everyone for taking the time to join us this afternoon at Finger Lakes

Community College to discuss the New York State

Minority and Women-Owned Business Enterprise

(the MWBE) program.

I also want to welcome and -- well, I guess not really welcome to your own college, but I'd like to introduce Dr. Robert Nye, president of Finger Lakes Community College.

Dr. Nye.

DR. ROBERT NYE: (No microphone.)

Thank you, Senator.

The Senator was -- very graciously said, you can have a couple of minutes to speak real quick.

And I believe in something that someone taught me a while ago, called "the three Bs": be brief, be bold, and be done.

So I just want to tell you that we're really honored to be part of this community to help to make a difference here in the Finger Lakes for what we do.

We (indiscernible), and (indiscernible) it

focuses on three things. It focuses on student success, anywhere, anytime, anyhow.

How do you bring students to the goodness of this college, and how do you retain them so they (indiscernible)?

Number two: How do we get better in what we do, internally and externally, our organization processes?

And, number three: How do we partner and become a better partner with the community and the industries that are in our community, to help make us better both for graduates and for workforce development?

And that's where this is a very, very important conference, because we support anyone, anytime, anyhow, to help them to be successful.

And it's an honor to be part of helping minority- and women-owned businesses get started.

And why do I say that?

Because we are dedicated, after this first year, as part of our strategic plan, of creating applied learning and internships that we can for students, possible for our businesses to help succeed.

It makes our students better, it makes our

businesses better.

So if you walk out with one thing, know that we are doing our best to be able to provide students on internship basis to you all. Of course, to be in a competitive basis.

But we want to do that, and we want help (indiscernible) in anyway we can.

So, Senator, thank you for the few minutes;
I am now done.

SENATOR HELMING: Thank you very much.

And thank you again for allowing us to use this beautiful facility.

SENATOR O'MARA: Thank you.

SENATOR HELMING: We really appreciate it.

As you may know, this is a working group that's chaired by Senator Akshar who is here with us today, and Senator Ritchie who's unable to be here.

This group has held multiple hearings,

I believe five to date, with one more scheduled in

New York City.

The hearings have been held throughout

New York State, and I want to thank both

Senator Akshar and Senator Ritchie for their

leadership on this issue.

As I mentioned, I represent the 54th Senate

District, which is located primarily between

Syracuse and the Buffalo region. And my office

continuously receives calls concerning the MWBE

program. And these calls really came -- they

increased dramatically after the Governor proposed

the last budget.

In the budget, he proposed increasing the MWBE requirements almost twofold.

So once that information got out, the number of calls that were coming into our office really dramatically increased.

So while I find that there are many merits to the program in Upstate New York, based on the feedback that I received from so many different businesses, we are faced with a number of challenges regarding this program.

And that's part of the reason why we're here today, is to hear back from the businesses and multiple organizations on how MWBE impacts you on, both, the positive, and maybe in a challenging manner.

It's my hope that the testimony we hear today will shed light on the issues with the program that severely affect our businesses, as well as recommendations for improvements.

Before we begin, I would like to introduce
Senator Akshar.

And, Senator, I know you'd like to say a few words.

SENATOR AKSHAR: Sure.

Senator, thank you very much for having us today.

When we decided to have these series of hearings, Senator Helming was one of first members to say, I want to have one in the Finger Lakes because this issue is very important to the people that I represent.

So, we're happy to make that happen.

It's good be with you; good to be in the Finger Lakes.

I was reminded of how beautiful the Finger Lakes are on my ride from Binghamton today.

So, I think it's important to stress that we look and we seek not to end this program.

It is a program that does, in fact, have benefits.

We're looking to amend this program, and make it the best program we possibly can.

Currently, I feel very strongly that the Administration is working outside of the four

corners of the existing statute that governs the MWBE program.

And what we're doing is, as the Senator said, is we're traveling the state, Senator Ritchie and I, going into other members' districts, having these public hearings, and we're looking for recurring issues; issues that are in existence in

New York City and in Western New York and in the Finger Lakes and in the Southern Tier.

And then we're going to compile all of those recurring issues. And when we go back during our next legislative session next year, we'll look to do, as I described, and amend the program.

Last year, during the budget process, we, in fact, extended the current MWBE program by one year.

And, quite frankly, I think that was the best thing that we could have possibly done, because if you look at what was being proposed, we were certainly going in the wrong direction.

So the fact that we were able to hold off any changes for one year afforded some time to do these public hearings, and really make the appropriate changes to make the program the best it could possibly be.

Senator, thank you for having me.

And I'm looking forward to hearing everybody's testimony today.

SENATOR HELMING: Thank you.

Also joining us is Senator Tom O'Mara.

Senator.

SENATOR O'MARA: Thanks, Pam. It's a pleasure to be with you today.

Thank you all for coming out to provide us your input on this very important topic.

I represent the 58th Senate District that includes the counties of Yates, Schuyler, Steuben, and Chemung, and half of Tompkins County. So it's really the southern half of the Finger Lakes, down to the Pennsylvania border, from Hornell to Ithaca.

And it's a pleasure to be here with this group.

I think this is the third one of these hearings I've been able to attend.

And we've got a problem with the way this program is being run by the Administration, both with unrealistic quotas on the requirement of utilization of MWBEs in various regions of the state.

And the secondfold (sic) (ph.) problem of our state administration not being able to qualify

10 minority- and women-owned businesses to be in the 1 2 program. 3 And another one, who we have in the front row here, Susie Papp-Alexander, somebody who is in the 4 5 program -- was in the program, and got too successful, was booted out of the program. 6 7 So, it needs some tweaks to it, and we very much appreciate your input into our efforts to do 8 this. 9 So, thanks for being here. 10 11 SENATOR HELMING: Okay. Thank you. 12 At this time I would like to call our first 13 presenter, David DeJohn, with Elderlee. 14 Also joining David are Paul Strain and 15 David Bragg. 16 Would you like -- we can pull up a third 17 chair. 18 PAUL STRAIN: (No microphone.) I'll wait. And (indiscernible), I have a 19 20 small portion, and then I'll fill in after. 21 SENATOR HELMING: Thank you. 22 We have a copy of your written testimony, so

We have a copy of your written testimony, so if you'd like to present your oral statements, we'd appreciate that.

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DAVID M. DeJOHN: It's quite lengthy, as you

can see, so --

SENATOR AKSHAR: Yeah, feel free, not -I don't know if you're planning on reading it
verbatim, but feel free to just -- if you want to
just talk about the issues directly. And then we
can read your written testimony separately.

So, however you would like to proceed.

DAVID M. DeJOHN: I'll probably read it, and then maybe we can do a little sidebar off it.

SENATOR AKSHAR: Okay.

DAVID M. DeJOHN: I know it's quite lengthy, but there are a lot of subjects in there I think we need to touch on.

SENATOR HELMING: If there's any way to -- if you can keep the presentation to about 10 minutes --

DAVID M. DeJOHN: Okay.

SENATOR HELMING: -- so that we have enough time to get through everyone, that would be great.

DAVID M. DeJOHN: Okay.

SENATOR HELMING: Thank you.

DAVID M. DeJOHN: Well, I would like to thank Senator Helming and Akshar and O'Mara for being here.

Like I said, David Bragg is vice president of construction, sales, and estimating, and Paul Strain

is president of Elderlee manufacturing.

We are a fourth-generation family-owned company that performs specialty highway contracting, manufacturing, in the highway-safety industry.

The history of the company goes back

123 years, to 1895, where its origins started in the concrete pipe and drainage products.

The company's expansion into the highway guide railing began in the 1920s when the Department of Public Works decided to place a steel cable through the eyebolt of a concrete post that was manufactured by Elderlee at that time.

We expanded into the guide-rail business in 1946. That's when we started performing installation of highway guide-railing signs.

And in the mid-'60s, with the growth of

New York's interstate, and the new guide-rail safety

products that were developed in New York State,

Elderlee expanded their manufacturing facilities to

include a steel plant, a hot-galvanizing plant, a

highway-sign fabrication plant.

We expanded our steel facility in 1994, and our galvanizing facility in 2016.

Elderlee, Incorporated, currently has 250,000 square feet under roof of manufacturing.

Our goal is to continue to invest and grow our business.

Elderlee finds itself in the unique position of being the only highway-safety contractor in the United States that also manufactures the materials that we install.

This has been our business model since 1960s when few companies were doing this kind of work.

Our home base is here in Ontario County.

We're considered to be a mid-size employer, located in Oaks Corners, New York, with 150 full-time employees.

Our construction division also employs

150 full- and part-time skilled union employees from

38 different union locals throughout Upstate

New York.

Our four manufacturing facilities and maintenance facility are signatory to three different shop agreements.

In 2017 we issued 300-plus W-2s, for a total of 252,000 hours of union and non-union employment.

This may sound like a large number, but these hours have been decreasing over the last few years.

Elderlee, like many contractors, has developed a long-time trusting relationship with our customers that helped make us successful.

These are relationships that were developed over many years of working as a team, which has made us very competitive and, at the same time, given the State very competitive prices.

Our longtime reputation of quality service, integrity, and safety no longer applies in helping us to get subcontract work in New York State.

We compete with MWBE companies based in New York for prime specialty contracts as a general contractor.

We also compete in highway guide railing and sign-specialty contracts as a subcontract.

Almost all of our competitors are MWBE companies.

Our manufacturing division also competes with MWBE companies for the sale of guide rail and traffic-sign materials.

Until recent years, Elderlee was successful at competing for subcontract work.

In Upstate New York, the majority of the highway contracts consist of blacktop, paving, highway signs, guide railing, drainage, landscaping,

trucking, and striping.

This is a limited amount of subcontract opportunities on these projects, and Elderlee is no longer able to compete on a level playing field due to the high percentage of work that must go to -- subcontracted to MWBE companies.

Elderlee is being left out of performing subcontract work by many general contractors due to the 12 percent MBE and the 18 percent WBE goals on state, county, city, highway, contracts.

The rigid Administration enforcement is causing New York MWBE goals to be enforced, like contracting quotas.

Because of the overconcentration of MWBEs in our industry, we've been locked out of millions of dollars of work across Upstate New York on DOT, Thruway, local municipality projects, including our home base, Ontario County, where we employ from, pay taxes, and support the local businesses.

General contractors make big investments of time and money securing contracts through the competitive bid process.

Due to the strict MWBE compliance requirements, general contractors fear the risk of projects not being awarded, or costly time delays in

the award process, by Office of Civil Rights, which causes significant obstacles for non-MWBE subcontractors, like Elderlee, to secure work.

They cannot risk losing work they desperately need over the risky proposition of obtaining a good-faith-effort waiver.

Even if Elderlee offers the low subcontract price quote, the prime contractors cannot meet the excessive contract goals of 12 percent MBE,

18 percent WBE, demand by New York without subcontracting the guide rail and sign work to an MWBE firm.

In many cases, general contractors are used, and higher prices from the MWBE subcontractors, to ensure meeting the MWBE demands at the extra cost to the taxpayers of New York.

We are told daily, on many contracts:

"You are the low subcontract price, but we can't use you because of fear the award will be delayed or not awarded.

"We didn't ask you for a price, and you're wasting your time quoting us, because we need to subcontract your items of work to an MWBE in order to fill the 30 percent quotas," or, "goals"; whichever way you want to call them.

In one situation, we were told by the
low-bidder general contractor that he used our price
to bid the job, but was told by the agency that he

the job was designed to have an MWBE do the work.

was not to use Elderlee as a subcontractor because

General contractors that we've been doing work -- business with for decades are telling us:

"It's a State-funded project with 30 percent goals. You're wasting your time giving us prices.

"You were low, but we had to use a higher price on our bid to fill the MWBE goals."

We can no longer work for companies that we've worked for for many decades and generations.

In Upstate New York, highway guide railing and traffic signs, especially the subcontracting market, most of our competitors have been classified as MWBEs for many years, and, in some cases, through multiple generations of owners, and there's no expectation for them to ever graduate from the program.

Many business ownerships have been restructured from husband to wife, or daughter, or handed down from one generation to another, in order to capitalize on the preferential benefits of the MWBE program.

These are successful companies that have been in business for decades, with experienced employees, secure bonding, secure banking, insurances, and still considered to be disadvantaged.

Please, do not misinterpret us.

There is a need and a place for the MWBE program. At its core, it is to foster and promote business to enter and grow in the industry.

The overconcentration of long-established and highly-successful MWBE companies does not allow for new MWBE companies to enter in the business, or existing non-MWBE firms to survive, in what should be an open, competitive marketplace.

The intent of the program was to help companies establish themself, not create a safe harbor for those that are eligible to participate.

When no one graduates, there's no room for new MWBEs to enter the program.

There needs to be a graduation limit, or the program is a failure.

And that's what we face on the subcontracting side.

We also operate as a general contractor for specialty contracts. And we're competing against the same MWBE companies as a prime contractor as we

do as a subcontractor.

We're a highly-specialized business.

So when we're bidding as a general contractor, we're competing against the same MWBEs that we compete against as a subcontractor.

The majority of guide-rail and sign contractors in New York State are MWBE companies.

When bidding as a general contractor, the MWBE program requires us to solicit pricing from our competition that manufactures the same materials as Elderlee, and our construction competitors that we are bidding against for that project.

We are being required to contact our competition for pricing for the same items of work we plan to perform if we are the low bidder.

In many cases, the expectation is that we are to give our own areas of work to our competitors to perform.

Why should we take work away from our employees to have others do it?

So we have to question the antitrust legality in requiring contractors who are competing against one another to ask each other for prices.

As part of our proposal when submitting our bid, there is a document of (indiscernible) which

states:

"In submitting this bid, the undersigned declares to be the only person or persons interested in the said bid. That it is made without any connection with any person making another bid for the same contract.

"That the bid is, in all respects, fair, and without collusion, fraud, or mental reservation."

So, I think that there needs to be some kind of accountability when the program is requiring competitors to seek prices from one another.

I don't -- I don't see where that's legal to be doing that.

It used to be a challenge in getting a job, was -- was being a successful low bidder.

As a result, the MWBE-program implementation, the challenge is now getting a job awarded.

In order for us to receive a recommendation for a contract award, we are directed to contact subcontractors that don't do the items of work they are classified to do.

We are directed to contact subcontractors that are far outside the geographical area.

We are directed to buy from our competitors for materials we manufacture and keep on inventory.

Subcontractors won't give us pricing before the bid.

We can't get subcontractors to return our calls.

We kept track here of a few jobs that recently --

DAVID BRAGG: Well, I brought up -- we're got eight projects here that we were the low bidder on as a general contractor.

And of those jobs, most of them were in the 16 to 20 different contractors that I solicited.

This is my job, as the head of estimating, to go out and try and foster a relationship with these companies, and to try and get them to come on board and do work with us.

And, in that, I solicit as many companies as
I can, based on the geographical area where the work
is, what type of work it is, what minority
businesses are in those areas.

So, on all of the jobs, because we are a specially contractor, very little work is done on those types of contracts. It's what you call a "single-operation contract."

Most of it is our work.

Very little of it might be something, like,

clearing (indiscernible), or seeding, things like that, of that nature. It's very little work to do with the overall project.

So I have to go out and I have try and find companies that I can bring on board to do some of this extra work that's on these jobs.

So I'm in the neighborhood of, anywhere from 16 to 20 contractors -- minority contractors that I solicit on a daily basis.

And in these last eight jobs, I just brought eight of them as examples, we've been able to get, usually, in the neighborhood of one out of sixteen to twenty to give me a return call.

I know you've heard this before, I watched some of the other testimony.

A lot of the companies that we're calling aren't returning calls. Or, if they do return calls, they're telling us that they aren't either interested in doing the work, that it was too small, or it's too far away; that type of thing.

So we've managed to get, about 9 percent of the time, a return on the solicitations that we've done.

91 percent then have told me either, no, or haven't returned the call.

So that's where we're really at in the upstate market, is trying to find credible businesses to come on board and actually do the work that's given to us.

DAVID M. DeJOHN: So we solicit prices from subcontractors, suppliers, that are out of business.

The list of MWBEs out there needs to be purged.

We've been asked to buy materials from MWBE distributor companies that buy materials from our own manufacturing division.

This doesn't serve as a commercially useful function. This only drives up the cost to the owner and the taxpayers.

This becomes a pass-through, and could set us up for fraudulent claims.

Most recently, we were required to solicit prices, as part of our good-faith effort, from a company in New Jersey to buy mailboxes on a job that we had to replace the mailboxes.

David called this company and they said, We don't sell mailboxes. But we're willing to go down to the hardware store and buy them for you and sell them to you.

So -- and that's an item we can buy locally

here.

We've had to go out of state to solicit prices for items as small as \$200 in the contract, just in order to get the percentages of MWBE up.

We've had to purchase material from our competitors that manufacture the same products we have, to fill the goals.

DAVID BRAGG: What David's talking about is, is when we do a solicitation, and we get the contract, and we perform our good-faith effort, we submit that good-faith effort.

But if it gets down to the pre-award unit, and they decide that there's other companies out there that they want you to solicit, they'll send you a list of all of these different things that they want you to solicit for.

And, in many cases, what we've found is, the people that are asking you to solicit for these other things don't understand the construction industry.

I've been asked several times to solicit concrete companies for asphalt work.

And you go to these companies and you say,
Hey, you know, Civil Rights has asked me to talk to
you about doing this concrete work -- or, this

asphalt work.

"Well, I'm a concrete company. I'm not going to do asphalt work. I don't want anything to do with it."

But you're listed as doing that item number in the contract, on your fact sheet.

That's all they look for in Civil Rights, is what's on that fact sheet. And they send that out to you and say, Hey, solicit this company.

But you know, because you've worked with these companies before, that they don't do that type of work.

You solicit them, you send back the next row of solicitation, basically. You've gotten nowhere. And, the process has taken, easily, three to four more weeks, okay, back and forth, and you've gotten no more solicitation.

They award the job.

But you've already, you know, basically, pushed the award back a month, maybe two.

This has a problem in the end of the project because they don't adjust the completion date, you know, so now you're -- now you're squeezed to get that work done in less time.

This is what we're faced with, with not only

the website, but the way that it's administered by the Civil Rights Division.

DAVID M. DeJOHN: They're not familiar with the work that's going to be performed.

I mean, we've had to buy materials from our competitors.

DAVID BRAGG: We've had -- we bought equipment to help to meet the goal, that we didn't need.

We bought materials from manufacturers, that they didn't need.

This is all stuff that we've done to try and meet this goal, and it's increased the price of the project, basically, all in order to meet a 30 percent goal that really shouldn't be 30 percent in Upstate New York.

I mean, I understand, downstate, you know, Long Island, New York City, they might not have as big an issue hitting that 30 percent goal.

But in Upstate New York, it's just not feasible to be trying to get that kind of number up here.

DAVID M. DeJOHN: It really shouldn't be 30 percent of the project either.

It's -- I mean, the general contractor needs

to do 51 percent of the project. So that leaves
49 percent, possibly 49 percent, left to be
subcontracted out.

And you take a contract in Upstate New York, like I said, a paving -- general paving contract, the guide rail on that project could amount to, anywheres from 5 to 25 percent of the project for the total project.

It can amount to, anywheres from, maybe,

10 to 40 percent of the items that are

subcontractible.

So -- so that -- they can fill their goals with that item, general contractors.

So contractors like us, majority owned, are left out on those contracts.

DAVID BRAGG: Just one more example of a project that we looked at.

It was in the North Country. It had about a million dollars worth of striping on it, and \$100,000 worth of signs, which is what we do.

So we're -- it was going to be under

51 percent for us, so we couldn't bid this job as a
prime contractor. There was a 30 percent goal on
it.

So whoever the striping contractor was that

was going to bid this job, had to not only sub out all the sign work, which would have been our work, but they would have had to sub out 20 percent of their own work, okay, as a striper.

And nobody bid the job because it had the wrong goals on it.

None of the stripers wanted to touch. And we couldn't bid it as a prime, because of the fact that the quantity was only about 10 percent of the job.

It's not being -- the goals are not being set correctly on a lot of these projects.

DAVID M. DeJOHN: We're seeing the items that -- before the bid, not added, but they're in the contract, that we have no idea where they're going to be used.

And we'll call and ask, you know, Where are you going to use these items?

And they're subcontractible items.

And they said, Well, we put them in the contract in case they're needed.

So we end up going out, getting prices from an MWBE, and in some cases, these items never happened.

And the MWBE has, in some cases, purchased the materials, secured the insurance, and then the

items are eliminated.

It's almost like they're being added to the contracts so that there's items that help meet the goals.

SENATOR AKSHAR: When you say "items," I'm sorry, do you mean like a nut or a bolt?

Or do you mean like, you know --

SENATOR HELMING: Seeding. Like a seeding item.

SENATOR AKSHAR: And on that particular project, you wouldn't need anything seeded? Is that what you're suggesting?

DAVID M. DeJOHN: Or we had no idea where it's going to be used.

DAVID BRAGG: They don't put it in table, or anything in the plans, so you don't really know where it's going to be used.

It just says "AOBE," which is "as ordered by engineer."

So if the engineer decides he wants to have some work that you've -- disturbed some ground you've disturbed, he wants to have seeded, he'll order that seeded.

But a lot of times, if that doesn't happen, then the MWBE company that we've hired to do that

work is no longer needed on the job. 1 That part of the goal that we've filled is 2 now back to zero. 3 And they look at us as, well, how you gonna 4 refill this goal? 5 And there's nothing to refill it with. 6 SENATOR AKSHAR: But so I understand it 7 correctly, let's say that portion of the contract is 8 9 worth \$100,000. If you never used it, the taxpayer wouldn't 10 11 be on the hook for that \$100,000; right? 12 DAVID BRAGG: No, no. 13 DAVID M. DeJOHN: No. 14 SENATOR AKSHAR: Okay. Thank you. 15 DAVID M. DeJOHN: But you've penalized --16 DAVID BRAGG: You've penalized the company 17 that we hired --18 DAVID M. DeJOHN: -- we hired. 19 DAVID BRAGG: -- because they got insurances, 20 they went out and got the seed, and all that kind of 21 stuff. They're on the hook for materials that 22 they're never going to use.

SENATOR AKSHAR: Right.

up being high-bid items.

DAVID M. DeJOHN: And in some cases, they end

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So we're going into this project knowing that
that item is bid very, very high, because there's no
description as to where it's going to be.

And, you know, we know it, there's a good
chance it's not going to be used. But we still have

And, you know, we know it, there's a good chance it's not going to be used. But we still have to have a number, and sign a subcontract, in case it is used.

And, when you're putting in high-bid items in your job, you're risking the chance of losing the job overnight. And it shouldn't have been in the contract to begin with.

So -- but, we're seeing inconsistent goals.

We bid three projects; one in Erie County, one in Westchester County, one in Orange County.

These were sign contracts -- pedestrian-crossing-sign contracts.

All the items were the same.

Orange County, zero goals.

Westchester County, zero goals.

Erie County had 5 percent DBE.

And there were no item on any of these jobs to subcontract out, other than subbing them out to a competitor.

So the goals aren't consistent.

We've seen up to 70 days to get a contract

award.

And with that in mind, there's jobs that we didn't put a bid on, because of the 12 and 18 percent goals that we knew we wouldn't be able to make. And, the contract award would be delayed, and there wouldn't be enough time in the contract to finish it.

Most recently, there was a job bid, a DOT job, that had 12 percent MBE, 18 percent WBE.

There were three bidders.

The low bidder was an MWBE.

Elderlee was second.

All bids were rejected because the State put the wrong funding on the project. They listed it a as a State-funded project, and they changed it to a federal-funded project.

So when it was rebid, the same quantities, same items, it came out with a 5 percent DBE.

Same work, but under the federal guidelines, it only had 5 percent DBE on it.

It had a shorter completion date, so we didn't bid it, because we didn't think we could make the DBE percentages.

It was all our work.

The same MWBE was low bidder. He was the

only bidder. His price was 13 percent higher than it was the first time. And he did not make the goals.

But he must have received the waiver, and proceeded with the contract.

So if an MWBE can't fill the goals, how are we going to do it?

Just so happens that, in the spec book, the State is allowed to use the full value of that contract towards the DBE goals because the DBE was the low bidder on that job.

So we do apply for waivers.

It is -- we go through the painstaking process of applying for the waivers in order to keep our employees' employment hours intact.

The type of work we do is specialty contracts. They're guide rail, with highway signs, and there's seldom 30 percent of the job available to sub out.

And, you know, we had trouble convincing the Civil Rights Department of that.

And items that are available to sub out, we can't always use the most competitive price, and this puts us in jeopardy of losing the contracts.

And it's all at an added cost to the taxpayers.

And -- the most recent project is a traffic-sign project. We received a waiver because there were no items to sub out.

After the job was done, we had to go back through and justify our good-faith effort.

They're currently holding our final payment up until we can prove that we did a good-faith effort.

They gave us a waiver upfront when they awarded the job. So it's just creating extra work and time delay in getting our payments.

On the manufacturing side, we're in the same position.

We bid OGS contracts for the sale of materials to New York State DOT, New York State Thruway, and any municipality that can purchase off OGS price lists.

99 percent of products are steel products that we fabricate and galvanize in-house.

We purchase raw steel by the thousands of tons from major steel companies, like Nucor, Steel of West Virginia, Bull Moose Tube, Bayou Steel, Atlas Tube.

Pre-form guide railing, corrugated beam that you see along the highway, we -- and proprietary

products, we purchase from big companies like

Trinity Industry, Gregory Highway Products and Road

System, Lindsay Transportation Systems, and many

other major U.S. companies.

Most of these companies are publicly-owned, or, large non-MWBE privately-held companies.

We are required to spend weeks and weeks of solicitation for MWBE companies that don't exist, other than our only New York competitor, which is an MWBE company and may be submitting their own bid.

We are required to solicit prices from companies located outside of New York State and/or companies whose products have no relation to the highway-safety products.

The only option is to use them as a pass-through, which is not ethical option for Elderlee.

This process in search of MWBEs that don't exist delays the awards, delays us from ordering raw materials, delays us from fabrication of materials, and delivery to the State.

In one situation, it took us nine months to get an award on an OGS contract, to go through the good-faith effort.

That job was bid -- or, contract was bid in

2014. It was a 4-year contract. And it was necessary for us to order steel as soon as we knew we were going to get that contract.

You know what the price of steel has been doing over the last few years, you know, and we end up eating that cost by the delay of the award of that contract.

That contract was recently bid again, and I think it's another 4-year contract.

We happened to be the low bidder on that one.

They did reduce the goals on this contract this time around, and it hasn't been awarded yet.

We submitted our good-faith efforts, and we're waiting to see what's gonna happen there.

On the manufacturing side, there are two family-owned companies in New York that manufacture New York-style guide railing. Both companies were started about the same time in the 1960s.

The other company has been afforded the opportunity to become a DBE-WBE from the transfer of funds from the father to the daughter some 25 years ago.

So, we're in a situation here where there's only two companies in the state that produce this product, but one has preference over the other

because of WBE status.

So, request for relief, you know, we're asking for your assistance in reviewing the following:

Good-faith waiver process.

To stop the atmosphere of intimidation being placed against general contractors to hit the 12 and 18 percent goals. These are becoming more of quotas than they are goals.

The overconcentration. I think you need to look at areas of overconcentration, not only in the guide-rail business, but in other areas, where you have more MWBEs than majority-owned companies or the volume of work.

Look at the volume of work and how it's being distributed.

I don't -- that should be all tracked in the EBO's (ph.) contract program.

We see this in other states.

There are items out there that should be race- and gender-neutral, and the contractor should get credit for those items towards his DBE or MWBE percentages.

The MWBE goals need to be tailored more towards a disparity study.

The disparity study that was done in 2010,

I think, or 2014 -
DAVID BRAGG: The one we're using right now

is 2010.

The one they did in 2016 is flawed, as we -- everybody knows.

DAVID M. DeJOHN: But you can't throw a blanket over the whole thing.

You've got to look at the contracts, what's -- what's subcontractible.

You got to look at where the MWBEs and majority-owned companies, how it shares out as far as the percentage of the companies that are doing the work.

And I think you need to avoid conflicts.

When you're asking competitors to work together, you're opening up Pandora's box.

There's a lot of confidential and proprietary information that every company has.

And when you're asking us to solicit prices from our competition, you're exposing the companies to proprietary items that nobody should see.

And graduation from the program, I know there's people here that have graduated, and trying to get back in. But we've seen over the years that

if there isn't a graduation point, the system doesn't grow.

And years ago, New York's program was very flat in the 1990s. And we packed up and went to North Carolina to work, because the highway program was booming. And we were there for 10 years.

And then when the program flattened out and dropped, there was no work for the majority-owned companies or the MWBEs that graduated.

And the only ones that were left were MWBEs that were able to hold their certification.

So, we packed up after 10 years, and closed the division up, came back to New York.

I see the same situation is gonna to happen here down the road. Our highway program has been very flat.

We're all for developing new companies, but, if you can't support it with the highway funds, there's going to be some failures in it.

SENATOR HELMING: Dave, I want to thank you for your testimony. It's been very detailed, I think very informative.

The request for relief will certainly help us out as we continue going forward.

At this time, I'd just like to ask my

colleagues if there are any questions for Elderlee?

Ouestions or comments?

SENATOR O'MARA: No, I was just -- I was reading over the last part of your thing here, on the shortage of skilled labor, which is certainly a priority of ours as well in workforce development.

And, certainly, these areas where you've highlighted with the BOCES schools and technical colleges, and helping that transition, because we hear it from employers all the time: That jobs are available. We're not finding the skill set that's needed, or even, in fact, the work ethic that's needed, to show up to work on time and do the job.

So, I really appreciate you having that in here.

And, you know, you were covering the issues extremely well.

So, thank you.

DAVID M. DeJOHN: Back to the shortage of skilled labor, you need a program to transition the kids coming out of the BOCES and the SUNY system into construction, especially on prevailing-wage-rate jobs.

You know, they come into the program at full scale, \$28, \$30 an hour, 18, 19 years old. No

experience.

We need a graduated program, like an apprenticeship program.

And the prevailing wage only allows the apprenticeship for minorities, females, and people with financial difficulties.

I think we need to make that program bigger.

It's -- when you hire an 18-year-old kid and pay him \$30 an hour, he hasn't earned that wage yet. He doesn't appreciate what it took to get there.

Plus, it does cause issues within your ranks too.

So, I'd like to thank you for your time, and please feel free to give us a call anytime and discuss some of these issues.

SENATOR AKSHAR: Let me just get your thought quickly, if I may, on -- in terms of capacity.

The issue that I'm interested in is regionalizing our approach to this 30 -- the "30 percent" that the Governor had just arbitrarily come up with.

I'm advancing a piece of legislation specific to this program, that would look at each regional economic development district, if you will, of the state, and look specifically at capacity in that

region.

So, if the capacity was 12 percent, then that's what the number should be. Right?

If we've determined that there are, in fact, 12 percent MWBEs that exist in this region of the state, why we should be using that number?

And if it was really our intent to get to 30 percent, why the Administration should do a much better job at certifying and recertifying MWBEs.

Just curious as to your thought about a regionalized approach.

DAVID M. DeJOHN: Well, I think you got to look at what items are really contractible or subcontractible on a project.

I mean, you may have a whole bunch of landscapers in this region, but you may not have any work coming out with landscaping on it.

So I think you need to look at each individual work item, and what's available out there.

And, you know, what's happening is that, if you've got 15 to 30 percent of, let's say, the guide railing being -- filling the goals on the job, then the curbing guy and the sidewalk person and the landscaper MWBE might not be getting the work

because all of the work is going to the bigger 1 subcontractible items. 2 3 DAVID BRAGG: Senator, your EEO is already done regionally. Those goals are based on those 4 5 areas. 6 And, there's no reason why your legislation 7 couldn't do the same thing. I mean, I think, regionally, upstate and 8 downstate are completely different areas. 9 And if they've already done the EEO goals 10 11 that way, there's no reason why we can't do the MWBE 12 goals the same way. 13 SENATOR AKSHAR: Great.

Thanks for your testimony.

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DAVID M. DeJOHN: That information is available. It's all tracked by contract as to who the MWBEs are on the contract, what items they worked on, and the dollar volume.

SENATOR AKSHAR: Great.

DAVID M. DeJOHN: As a matter of fact, we've asked for that information in the various regions in order to find MWBEs to do work for us.

SENATOR HELMING: Thank you very much.

DAVID BRAGG: Thank you.

SENATOR AKSHAR: Thank you, guys.

SENATOR HELMING: The next person joining us is Kay Stone-Gansz, president of Stone Goose Enterprises and Smith's Gravel Pit.

Kaye, welcome.

KAYE STONE-GANSZ: Thank you for the invite, I really appreciate it.

Mine's gonna be a little shorter because I just really have two issues to discuss.

I am a WBE currently in the construction business.

And when I first started my business, it was around the premise of becoming WBE so that I could get into some of these bigger jobs and do some bidding.

I submitted my paperwork, you know, in 2013, and finally became certified in 2014.

But I spent a lot of time that whole year trying to contact the office, get status. Nobody ever called me back.

So I was really frustrated with just the lack of communication.

That is the big piece that I want to talk about just for two seconds, because I lost a lot of time on some of these jobs that I could bid on to start, you know, increasing my business volume.

So I ended up getting involved.

I went to Senator Nozzolio at the time, and he helped me, but it still took a long time. And it was funny, him and I had many discussions on, hmm, why is this taking so long?

The main message to me was that the State kept cutting that department. They were getting bombarded with applications, and going through them was just taking so long.

But, you know, my little business in Sodus, New York, was suffering at the time.

So, I did become certified.

Like I said, it took about a year and a half.

And then, here, the interesting thing is,

I try to become -- try to become recertified. Put my paperwork in, very early in '17, and I'm still not recertified yet.

So, you know, I have worked with

Senator Helming several times, let's put that it
way, again, trying to get status, where is it?

They keep saying it's pending.

But in the meantime, when I'm out doing bids, that's not a warm fuzzy for my primes.

So, you know, I sell gravel and stone, I own a quarry.

So, you know, they want this material, and they want to get it from me, because a lot of times that material is a big item, so they can knock off that 30 percent. So it's been a good partnership based on the rules and regulations on the backside.

But now it's, hmm, what does that mean, "you're pending"?

And so people are stepping back a little bit.

So that's a big deal, because I've got some big contracts, big money, on the line.

So -- and then -- so that's the other piece.

And, again, you know, Senator Helming, you tried several times, and we keep getting, oh, you're pending, and everything's fine.

When I'm "pending" anything, I'm not fine.

So it's frustrating again, because maybe they pull it. What happens then, you know, if I'm in the middle of a contract, or something, and then it all falls apart?

So, there's issues there.

The other thing is, as I expand my business into other disciplines so I continue to build this business of mine, I'm looking to update some job codes.

So, to go in and update my profile, so that

I can take on more things in my business, that's becoming a whole huge conundrum, because now I've got to go in and it's like I'm a brand-new business.

And, you know, I haven't changed.

So I -- it's frustrating that I go through all of this, from a time perspective, and now I'm thrown into another time capsule again.

So, two messages here:

We need to really work on the timing of all of this stuff.

I understand what has to be done and why it's being asked to be done, but we've got to move this stuff faster.

The other thing, and it also helps with keeping the database up to date too, because if -- and I found the same thing, working with colleagues, or just different things that I'm doing, suggesting, go look at the database to some of my primes for these types of things. Come to find out, they're out of business.

So we need to keep -- it's that whole communication piece. It needs to be more streamlined, more efficient, and just help us.

That's the whole point, is it's to help the businesses.

1 Any questions?

2 SENATOR HELMING: I don't have a question, 3 but I have a comment, it's to everyone here.

So, the state agencies involved in MWBE certifications, recertifications, and others, have all been invited to every single one of these hearings. And I don't believe that a representative has showed up to a single hearing.

The Governor has sent no one; has not mandated that they be here to listen to these, to hear what's happening around the state.

Nothing.

So, my office will continue to work with you --

KAYE STONE-GANSZ: No, I appreciate it.

SENATOR HELMING: -- to do what we can.

I know it's frustrating.

That's part of the reason why we're holding these hearings.

Thank you, Kaye.

KAYE STONE-GANSZ: Yeah, I mean, and it's scary to the -- to my primes, because, again, like me, when I'm -- anything's "pending," what does that mean?

You know, you worry.

Anything else?

SENATOR O'MARA: I would just add that, you know, your situation is not unique. It's not unique to Pam's office or her predecessor Nozzolio's.

We're dealing with it all the time with my staff in my office. And I know that Fred is as well.

It's extremely frustrating.

It's not the way New York State should operate if we truly are open for business in this state, and trying to make some -- some positive things happen with this program overall.

That's why we're not looking to do away with the program completely, but to refine it and have it be effective.

But, if it takes you that long to get certified, and then you can't get recertified, it's -- it's just abysmal.

KAYE STONE-GANSZ: Yeah.

SENATOR AKSHAR: It's remarkably amazing too, from -- you know, the Administration touts this program as one of its major successes, and I know the Governor thinks very highly of the program.

You would think that we would be staffing the agency appropriately. Right?

We've talked about this taking a regionalized approach. Right?

And if we wanted to get to this number, why we would work harder to get people certified.

I'm just curious, have you lost business as you wait for your recertification, because of the reluctance on the part of the prime contractors to use you, not knowing if they'll face issues down the road?

KAYE STONE-GANSZ: Yeah, so I -- the way my business works is, I have contracts, because, like, roadwork and, you know, I supply to asphalt companies, and so on.

I've kept all of those contracts, but I've had a lot of hard discussions with getting new people coming in.

So I've kept my contracts.

But as far as getting more work, the longer I'm in "pending" mode, the more it's looking like, well, could it eventually happen that you're not certified? Maybe find something that won't, you know, recertify you?

I can't answer that question.

And when I -- again, back to the communication, I call the office. You know, I've

gotten contacts from Senator Helming. I've called 1 them, and I get nowhere. 2 I just -- it's like I'm calling into a black 3 hole somewhere. 4 5 SENATOR AKSHAR: It probably is a black hole somewhere. 6 7 KAYE STONE-GANSZ: Exactly. So I can't give new potential customers that 8 9 warm fuzzy that we'll be there, that I'm there. So -- and I'm an honest business person, and 10 11 I work it that way. 12 So I would say, yes, you know. 13 I -- yes. 14 From a continued perspective, yes. 15 SENATOR AKSHAR: You will, in fact, lose 16 business? 17 KAYE STONE-GANSZ: Yes. 18 SENATOR AKSHAR: But you couldn't quantify 19 today as you testify? 20 KAYE STONE-GANSZ: Yeah, not today. 21 SENATOR AKSHAR: Okay. Great. 22 Thank so much. 23 KAYE STONE-GANSZ: Thank you very much for your time. 24 25 SENATOR HELMING: Thank you, Kaye.

SENATOR AKSHAR: Ethan, you're on deck.

SENATOR HELMING: Ethan is the executive director of the Canandaigua Chamber of Commerce.

And, Ethan, I'd like to welcome you.

ETHAN FOGG: Thank you very much.

I appreciate you taking the time, all of you, for being here today.

My name, like -- thank you, Pam.

I'm here in my capacity as executive director of the Chamber.

My comments reflect a fairly large audience of businesses, not only in Canandaigua, but,
Ontario, Seneca, Wayne, Yates, and other counties across Upstate New York.

The Chamber represents 500 businesses of all sizes, from one employee, up to some of the region's largest and most influential employers.

In our work as a chamber of commerce, we're pro business in the most inclusive way.

We endeavor to make the regional marketplace friendly to all individuals who are seeking meaningful, gainful opportunities, and all businesses that are seeking talented and hard-working people, regardless of their racial or ethnic background or gender expression.

My comments today will be brief, in part, because any grievances with program design or functionality I think will be addressed by other folks here, and they're a matter of public record at this point already.

I am more interested in talking about the impact on the Finger Lakes --

And, actually, Senator Akshar, you already alluded to some items that I'll speak to in a little bit.

-- that not every area of the state is the same, no more so are any two people the same.

And this program is designed to make up for differences, and level playing fields.

I neither operate an MWBE-qualified firm, nor do I subcontract to or for one, so I don't have firsthand accounts. But I can speak to the experiences of several of my member businesses.

The Governor's goal has been talked about here, the 30 percent. It's ambitious, for sure.

Our rally as a state to that number already has been pretty heroic, but, it's not without lots of issues in the meantime.

Pivotal to the concerns of several of my members is the use of statewide standards that don't

account for regional differences.

These firms report ongoing shortages of minorities and women in skilled and semi-skilled roles, and, also, qualified businesses in that business segment.

Some of our testimony already talks about very specific segments. And if you just don't have one in that segment right now, the idea, in a part of this state like this, where groups like mine and politicians like yourselves are trying to retain jobs, and grow businesses, the idea they have to go four or five hours out of area to find a qualified contractor to do work that folks here are going without work to accommodate, isn't putting our people to work.

It doesn't mean the Chamber doesn't want MWBEs. We want success in every sphere.

It means that, sometimes, our member businesses find it impossible to satisfy the requirements of the program.

So folks that have spoken already either step back from an opportunity that would be gainful for them and for their employees, and for the region.

Several firms that I've spoken to, member businesses, endorse an interesting alternative that

Senator Akshar referred to already: Regionalized compliance standards based on local demographics.

Existing territories to find, perhaps by the state's regional economic development councils, could be used to define cohorts of workers, and their demographics could be used to inform local guidelines.

And minimum wage is an interesting precedent that exists; an opportunity to create local differentials, if you will, to statewide mandates.

Also, coupling -- well, let's get honest.

In a state like ours, coupling funding and programs to things that we want to get done.

We've already talked about, if you call somewhere and can't get what you need, it's broken.

And if we're expecting underperforming areas, or underperforming industries, perhaps, to rally to these expectations, I think it's fair, equitable, and appropriate to support those expectations with programming that works.

The Chamber has many businesses, some of whom are MWBE-certified, others aspire to it, but they all share a common denominator that we think of as an imperfect labor supply.

I think all of you are probably from the

immediate area and understand that it's difficult to get up tomorrow morning and say, You know what? We need ten more of those -- forgive me -- "those kind" of people; whatever the statutes are looking for. You know, whether it be a different race; different gender; different, whatever.

I looked at the last two studies on the effectiveness, and lots of red ink and lots of black ink, as far as, you know, where things are and where they ought to be.

We live here.

You know, reality exists in every one of the economic development zones, but those realities are all different.

And I think the idea of a unified, you know, a single paintbrush, brings with it some of the same concerns that the program itself is designed to overcome.

The idea that we should be able to all get the same results out of the same expectations is blind to the fact that difference exists.

And this program is designed to address and accommodate for difference.

Until we work together to make it easier for rural and semi-rural firms to qualify or secure

subcontractors, or, requalify, we're going to continue to send money and jobs out of the area.

And even from a tourism standpoint, honestly, I can't even endorse out-of-area contractors to fill my hotels, because there's other people I'd rather have using my lodging and restaurants than out-of-town contractors, when I could be employing people that live here, put their kids through school here, and add value in their own home communities.

So, perhaps, we're looking at -- "we," the Chamber -- is encouraging consideration of a regionalized approach to compliance standards.

A progressive schedule, perhaps.

If the 30 percent becomes non-negotiable for some reason, perhaps a progressive schedule, based on those zones.

If your area is particularly behind the curve, let's look at remedial opportunities, and fund them and program them and staff them, to bring one area more consistent to another, because it will have several impacts at once, not the least of which, it will allow people to work in the area that they're employed. It will allow jobs to remain local.

And I think, when you start shaving some of

those 10 and 15 and -- you know, and whatever amount, margins we see to make some of these things happen, that money can be reinvested.

We'd certainly love to just shave 15 percent off of your tax bill. But if we can't do that, that builds capacity.

If what we need to do costs less, because we're using local labor, and because we're empowering local business to do it, that builds capacity, not only across the state, but it builds capacity here. And it creates almost an incubation dynamic, perhaps, that we can build businesses, and within them we build people and talent.

And, ideally, at least some of those people outgrow their opportunity within that business and create a competitor, because an open market is part of what this country is based on.

So, in closing, I wish, and I think it would be fair to say that our community wishes, for a marketplace where historic injustices experienced by women and minorities remain just that: historic.

That, today, we can find a way to level that playing field in a way that is -- that's beneficial to everyone.

When you look at other things that have

happened in America, other ways we have overcome injustice, there have often been uncomfortable discoveries during the travel from wrong to right.

And I think we have a lot to learn from other equal-right-opportunity history books.

Our work is not done, but I think we need to be a little bit more careful in how we define our work.

Thank you for the opportunity to speak to the panel.

SENATOR HELMING: Thank you, Ethan.

SENATOR AKSHAR: Ethan, how often are your members having to use out-of-area contractors to fulfill the goal?

Is that something that they discuss with you? ETHAN FOGG: Yes. It's -- anecdotally, it varies a lot, much like the testimony already here.

I can't give you hard numbers.

If you need them, I can certainly leverage my relationships and put some together.

The folks that I talk to, some of the projects that you actually drive by when you're in the area, are employing folks that don't live here, don't support our tax base, you know, don't add value in the long term. But, through the use of,

you know, contracts like this that require it, we 1 bring people in to do specific tasks. 2 3 They do their work, and then they're free to 4 go. 5 So... 6 SENATOR O'MARA: Thank you. 7 ETHAN FOGG: Certainly. Thank you. 8 9 SENATOR HELMING: Ethan, does the Chamber --I believe the Chamber is a, national organization? 10 11 state organization? 12 Is there a New York State organization that 13 would have data? Or --14 ETHAN FOGG: We are a member of the 15 U.S. Chamber, and we are a member of the 16 New York State Chamber. 17 We are not a chapter of either one. Individual community chambers, there's a 18 Victor Chamber of Commerce, and so on. 19 20 We're all individual entities that belong to 21 those larger organizations. I'm wondering if you're going toward, 22 23 perhaps, like, national lobby, or, state-level lobby on -- this state, obviously -- state-level lobby, 24

through the New York Chamber of Commerce?

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SENATOR HELMING: That's part of it. 1 And the other part was, if the state chamber 2 3 had data that showed, you know, what is it that businesses are seeing in New York State; what are 4 5 their experiences with the MWBE program? If there's any data available, or if they 6 7 were taking a position? ETHAN FOGG: Not that I'm aware of. 8 Right now I think everybody is a little 9 snow-blind by the tariffs that are -- you know, that 10 11 we're dealing with. But what I can do, I'll actually send to your 12 13 staff, if that's all right, Senator Helming --14 SENATOR HELMING: Absolutely. 15 ETHAN FOGG: -- I'll send whatever 16 information I can find. 17 SENATOR HELMING: Thank you so much, Ethan. Thank you. 18 19 Next up we have Darleen Krisher-Meehan, with Country Crossroads Feed and Seeds. 20 21 Welcome. 22 DARLEEN KRISHER-MEEHAN: Thank you for having 23 me. 24 SENATOR AKSHAR: Thanks for being here. 25 DARLEEN KRISHER-MEEHAN: All right. My name

is Darleen Krisher-Meehan, and I own an ag retail store in Andover, New York. It's Country Crossroads Feed and Seeds. And, I've been in business 15 years in October, and I am sole proprietor.

I started the business.

My husband cash crops with me, so we work together back and forth.

My son works for us. And my daughter fills in a little bit.

But, we are a family-owned operation.

And I work mainly with dairy farmers, hobby farmers. And I do a little bit with homeowners.

And I have a pretty good following with hunting enthusiasts that like to plant food-processing stuff.

So, 15 years, business is great.

I am a member of the Chamber. So, I had gotten invited to our local chamber, through the accord, was offering a seminar in regards to MWBE. And they send me emails on everything. And it was in January.

And I'm a very inquisitive person.

I like to know what's going on in the world.

I like to know what's out there to offer me.

So, I agreed to attend the seminar in

January.

So, I sat through the seminar, and I thought, you know, I'm, like, this might not be a bad thing.

I really -- there's not a lot of ag businesses that are women-owned, sole proprietor.

And there is a need in our area, amongst our state, our pipelines, contractors, looking for lyme, seed, and fertilizer. It's just something that's common on a job, and I could maybe fill that niche.

So, I applied in February, and didn't think much about it.

And, the end of May, I was, like, ah, they said four to six weeks. I wonder what's going on with my application.

So, I called in.

And there, again, lack of communication; they don't communicate.

Really got nowheres.

The lady informed, she actually answered, and said, I don't know why they say four to six weeks.

It takes much longer than that.

I'm, like, okay, whatever.

So along came some time.

And, in June, I had a -- she's a dairy farmer in Nichols, New York. But she had gone to college

with my daughter, so she knew who I was.

She had gotten a grant to put in a milking parlor. And the stipulation on that grant was, it had to be purchased from an MWBE business.

So she had reached out to me because of the mutual of my daughter, and, somebody that was, you know, working on their parlor said, well, why you don't ask Darleen.

So I had reached out to Senator Akshar at that time, their office, because that was his -- that's his district.

So, he had contacted me back, and sent me over to O'Mara's office, because O'Mara is actually my representative for Steuben County.

And since then, I've been in contact with Sara (ph.).

And --

SENATOR AKSHAR: I wanted to make sure O'Mara's earning his paycheck.

[Laughter.]

DARLEEN KRISHER-MEEHAN: -- so it really just became, for me, more of the timing of everything.

Like, their lack of communication.

For me, it wasn't that I had to have the MWBE to make my business, you know, what I am today, but,

maybe give me a little bit more business, going forward.

The dairy industry definitely struggling, very dominantly, with the price of milk and everything.

So I thought, oh, you know, maybe this will give me a different avenue.

So for me, my frustration is more the lack of communication and the timing.

I have talked to numerous people.

I, you know, went to Senator Akshar. I went to Senator O'Mara. I talked to my local legislators.

I actually reached out to Governor Cuomo's representative for southwestern New York,

Lori Cornell. And she actually responded right back. I'm an Active Farm Bureau member. And she's been to my farm bureau meetings, and she knows who I am.

And she's, like, yes, someone will call you next week from their office.

Well, that was two weeks ago, and I haven't heard anything from the MWBE office.

So, for me, it's more of the frustration of the program.

And listening to everybody speak today,

I have said from day one, that I don't really agree
with the program.

I work in a very male-dominant world, and it's an even playing field for me.

They either like you or they don't. I don't care if I'm male or female. It's, just, that's the way it is.

I do business, and that's what I want:
I just do my business, and I want to just go
forward.

But, you know, you look at these programs, and lack of, you know, the -- not the lack of, but the need to fulfill a certain entity that might be missing. It's, like, okay, I might as well do it if I can gain more business.

But, that's my big thing, is timing, and how long it's taken.

But, I mean, you were saying that it took a year and a half to get yours the first time. And then, recertification.

So, is it really worth having the program? Sorry.

I didn't know what I was coming into today.

And as I sit here listening, I'm, like, why did I do

this? Why did I file for this?

I'm WBE. I don't even like it anymore.

[Laughter.]

SENATOR HELMING: Well, we really appreciate you being here, and your very candid and open testimony.

And that's part of the reason, to be honest with you, why we're here too.

You know, we will do whatever we can.

For those of you who are trying to get your recertifications, get your certifications for the first time, we'll push as hard as we can push, but, there are just some times where we hit a brick wall.

DARLEEN KRISHER-MEEHAN: Right.

SENATOR HELMING: I will say -- or, share with you that, last year, the women from the Senate Majority Conference, we sat down with all of the heads from the MWBE program. And we had commitments from them, that we were going to see improvements in their department, in their program, and the way things were issued, and communication was going to improve.

And, actually, it's sounding like it has gone downhill.

DARLEEN KRISHER-MEEHAN: Yeah, I have called

since then, and no one answered the phone when I called. There wasn't even a message. Like, nothing.

And then I -- through my accord in the Chamber, I had done a program, and I had to stop in there and pick up the certificate from them. And he was telling me that, in an accord meeting, they told them that they're 2,000-plus applicants behind.

And when they told me that, I just laughed, because I've been in business for 15 years.

I have a weigh-master's license. I have a New York State driver's license. I have a feed manufacturer's license.

I have all of these certificates -- or, all of these permits from the State of New York.

And I just recently applied for a shooting preserve permit.

And my name is obviously in the system, because they called me from the DEC office and said, hey, are you sure you want this just under your -- you know, your name and Ringneck Ridge Game Farm, and not Country Crossroads.

And I said, "I'm positive."

So it rang a bell to me then that my name is in the system.

It shouldn't take that long to put my name in the system and realize that I've been in business,

I'm a sole proprietor, I'm not going anywheres.

So, like, I haven't been in business a year.

I've been in business 15 years.

So that was where my other frustration came in to with, you know, why I put in my oral testimony, all of my certificates that I have.

I'm State-certified in more than one thing, so, it shouldn't be that complicated.

And then I go to, okay, what if something, that they finally get to my application, what if one of my documents have now expired because it's been seven, eight months? Are they going to kick it back?

SENATOR AKSHAR: Well, you can count on that.

That's exact -- and this is the truth, that is exactly what's going to happen.

DARLEEN KRISHER-MEEHAN: Because I have been hearing that. And I'm just, like, it's not that important to me, where like I said, I'm, like, I'm over it.

Like, I just wanted to -- you know, I just feel that fair is fair.

And if they say they're going to do it, they

should follow through and do what they're supposed 1 to do. 2 3 But, I don't think that the program is that valuable of a program, personally. 4 5 So, yeah. Any questions for me? 6 SENATOR O'MARA: No. 7 SENATOR AKSHAR: We're sorry you're going 8 9 through such a difficulty, but that is why we're traveling the state, and we're trying to fix 10 11 something that is broken. 12 DARLEEN KRISHER-MEEHAN: You know, like, the 13 grant that she got, you know, my farmer, don't put 14 grants out there, and award grants, that have to be 15 MWBE-certified businesses to buy from, when there 16 are no businesses. 17 You know? And then she loses her grant because, what 18 else is she going to do? 19 20 So, they put stipulations on stuff that 21 shouldn't be on there. 22 SENATOR O'MARA: Exactly.

SENATOR AKSHAR: Thank you for your time.

SENATOR O'MARA: Thanks a lot.

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SENATOR HELMING: Kathryn Carroll, Center for Disability Rights.

Thank you for joining us today.

KATHRYN CARROLL, ESQ.: Thank you for having me.

And I really appreciate the others who gave testimony today. It was very informative.

Thank you, Senators, for convening this hearing.

And thank you, Senator Helming, for the invitation.

So, Senator Akshar, we, the Center for Disability Rights, agrees that the MWBE program needs to be amended.

And, Senator Helming, to answer your question from the beginning of the hearing, this program could beneficially affect the disability community in New York if it acknowledged the significant barriers that people with disabilities have to employment in this state, and included them in the MWBE program.

So, again, my name is Kathryn Carroll. I'm a policy analyst at the Center for Disability Rights.

We're headquarters in Rochester, but we have satellite offices in Corning, Geneva, Albany, and

here in Canandaigua.

We are a center for independent living. We advocate for the independence, integration, and civil rights of people with disabilities.

And as advocates for people with disabilities, we don't only expect that people with disabilities -- New Yorkers with disabilities be able to live in their own homes; their own affordable, accessible homes in the community, and have access to services and accessible transportation, but we also expect that New Yorkers with disabilities have the opportunity to compete with their non-disabled peers in the competitive integrated workforce.

So, I have some background information for you on just where we are in terms of employment of people with disabilities.

The -- basically, the employment rate of people with disabilities is unacceptably low.

In August of this year, the employment-to-population ratio for non-disabled people, and this is nationally, was 73 -- and this is for non-disabled people, was 73.8 percent. For disabled people, it was 30.2 percent.

And, according to the numbers in the

Disabilities Statistics Compendium, New York ranks
40th among the states for employment of people with
disabilities. We have just a 33 percent disability
employment rate.

This means a large segment of the New York population is unable to improve their economic situations and fully participate in the community.

And just to give you some rough numbers:

We have just about 400,000 people with disabilities in New York State. And, generally, it's one in five; one in five people has a disability.

And, the trend of these employment numbers is very discouraging.

Non-disabled people, nationally, have been able to return to their pre-Great Recession employment-to-population ratio. But, the disabled population, we haven't seen that type of recovery yet.

And, the gap between the employment rates of non-disabled and disabled people widened as a result of the Great Recession, and hasn't narrowed as things have gotten better.

So, basically, even as the economy is performing better, people with disabilities are

still being left behind.

So, I'm here today to ask you to include "disability" as a category in the MWBE program.

We need to acknowledge the gravity of these employment numbers, and create additional policies that will ensure increased workforce participation for disabled New Yorkers.

The equal-employment contracting opportunities were expanded to include a program for service-disabled veteran-owned businesses, but didn't go far enough. These programs should include disabled people, period.

The whole purpose of the MWBE program is to improve the economic prospects and entrepreneurship opportunities of people who have historically been excluded from these things, and have particular disadvantages.

And, excluding people with disabilities, categorically, ignores the fact, the reality, that we face tremendous barriers to employment, incredible discrimination.

And, there's all kinds of docu -- it's well documented that, as a result of these barriers, the disabled population experiences poverty at much higher rates than the non-disabled population.

Participation in the MWBE program would be beneficial to disabled people.

And, interestingly, according to the Bureau for Labor Statistics, employed persons with a disability were actually more likely to be self-employed than those with no disability.

And since the MWBE program supports business ownership and entrepreneurship, the very place where people with disabilities are standing out, we should support those endeavors.

Expanding these programs to business owners with disabilities would complement existing employment initiatives.

So just the pathways to self-employment, through access VR, and programs like the ODEP (Office for Disability Employment) startup program that was -- that has been used by New York in the past.

I mentioned in my testimony, the value of fostering, and include -- fostering an environment of diversity and inclusion, and how diversity inclusion -- diversity and inclusion are being increasingly linked to the bottom line in the marketplace.

And organizations are interested in

increasing their supplier diversity, and they want to position themselves as leaders in the area of inclusion.

I think it goes without saying that increasing employment opportunities for people with disabilities would directly benefit them, and the state.

For disabled people, employment represents greater self-sufficiency, and the ability to more actively participate in the community, and for the -- and at the same time, job opportunities for people with disabilities saves the federal and state governments money by reducing dependence on cash and medical and disability benefits.

And I didn't spell it out in my written testimony, but, increasing the pool of people that could certify under the MWBE program, I believe, would alleviate some of the stress on farms to meet aspirational goals, whatever that number is.

I also wanted to note intersectionality, and briefly talk about the service-disabled veteran-owned business program.

And when the State created that program, it implicitly acknowledged intersectionality in the interplay of different identities that contribute to

the barriers that a person faces in competing in the marketplace.

So, I wanted to point out that, we can -- we can still -- even by expanding the MWBE program to include people with disabilities, we can still acknowledge intersectionality.

And in the case of service-disabled veteran-owned businesses, we can create goals for contracting with disabled-owned businesses, but give additional weight to service-disabled veteran-owned businesses, to acknowledge the different sources of barriers that that particular population faces.

And, finally, I just want to share that other states are already doing this, including disability, generally, in their minority-owned business development programs.

For example:

Connecticut's contracting set-aside program for minority-business enterprises does include people with disabilities.

People with disabilities can qualify for participation in Illinois' business enterprise program.

And, additionally, Delaware includes disabled-owned businesses in its diverse supplier

1 program.

And, notably, each of those states is performing better than New York in terms of employment of people with disabilities.

So, unfortunately, we can't be the first.

I always like it when New York is the first in something, being the first and the best.

But, this is an area where we can definitely change our policies to lead, and improve the -- improve the situation for a lot of people, particularly the disability community in New York.

So that concludes my testimony, and I'll take any questions if you have any.

SENATOR HELMING: Thank you.

SENATOR AKSHAR: Thank you.

SENATOR O'MARA: Thank you.

We prefer to be first as well.

And, unfortunately, New York, lately, we seem to be either first or last for the wrong reasons on both ends.

But, that's the frustration we deal with in Albany.

So, we really appreciate your input here.

KATHRYN CARROLL, ESQ.: Thank you.

SENATOR AKSHAR: Kathryn, are you concerned

at all with hearing the other testimony, and whatever you know about the MWBE program?

That -- I'm not suggesting for a moment with my line of questioning that we shouldn't, in fact, take you up on your suggestions.

I think they're good suggestions, and I think it's something that we, in fact, should look into.

But, with all of the trouble surrounding this particular program, and people who are currently certified, recertifying, would you be concerned that those issues would negatively impact, trying to add another layer, or another group of people, if you will, to the program?

KATHRYN CARROLL, ESQ.: I mean, right, so my suggestions don't get at the administrative problems that this program is obviously facing.

And if we can deal with those, great.

But I think that -- so I think it's a program that's meant to help and support businesses that are disadvantaged in some way.

We really need to include people with disabilities, regardless.

I mean, I look forward to seeing what the Legislature comes up with in fixing the program.

But, no, I'm not -- as a fundamental matter,

no, I'm not concerned with adding "people with disabilities" as a group.

SENATOR AKSHAR: I haven't been around that long, but I have long said that we have a moral and fundamental obligation to take care of people with disabilities, right, and that everybody deserves an opportunity be successful regardless of ability.

I happen to think that we are falling far short on fulfilling our obligation, not just maybe in this program, but just on a statewide basis.

I'm curious of your thoughts on that issue.

KATHRYN CARROLL, ESQ.: I mean, there are a number of issues that the Center for Disability Rights works on.

And it is very frustrating to see what's going on at a state level. There's so much that -- more that we could be doing to ensuring greater integration of people with disabilities.

SENATOR AKSHAR: What about our state's investment?

KATHRYN CARROLL, ESQ.: I'm thinking specifically of the housing sector, and what we're not doing to ensure more development of more accessible housing.

SENATOR HELMING: Transportation issues?

1 KATHRYN CARROLL, ESQ.: Transpor -- yes. SENATOR HELMING: It's huge. 2 3 KATHRYN CARROLL, ESQ.: Huge. There are just so many sectors that we're not 4 doing what we could. 5 SENATOR AKSHAR: Thank you. 6 7 I appreciate the work you do. Thank you. 8 9 KATHRYN CARROLL, ESQ.: Thank you. SENATOR HELMING: That concludes our 10 11 testimony for this afternoon. 12 I want to thank everyone who presented 13 information. 14 It's been extremely helpful to hear firsthand 15 from you, your experiences with the program. 16 Is there anyone here who would like to -- who 17 hasn't testified, if you'd like to offer comments or 18 thoughts? 19 SENATOR AKSHAR: Of course we can, yeah, if 20 somebody's here. 21 SENATOR HELMING: No? 22 If not, you can always submit written 23 testimony at any time. 24 Again, I just want to thank everyone for 25 being here, and for your honesty and being candid

about the program and your experiences.

The information that we gather here will go back with Senator Akshar.

Senator Akshar and Senator Ritchie will compile the data, and it will help drive the decisions that we make when we return back to Albany in January.

Senator Akshar.

SENATOR AKSHAR: Yeah, I think that's important what Senator Helming just said.

It may seem unconventional, just because of the way state politics work, but we're really taking a bottom-up approach in dealing with this issue and trying to find solutions.

So, while I think I can say this about the three of us, and Senator Ritchie, we -- not specific business owners, we don't operate within the MWBE program, but, it's really important for us to hear from all of you who are dealing with these barriers and these, you know, trials and tribulations every day in the program.

So, everything that you have said today, and the testimony that we have taken in other parts of the state, is really going to drive our Conference's legislative agenda in terms of changing this

1 program. So, I just want to thank you all for coming 2 out and having the willingness to testify, and 3 giving us some of your time. I know you all have 4 busy schedules. 5 6 And, Senator Helming, thank you again for hosting this; 7 8 And to the college as well. SENATOR HELMING: Thank you. 9 10 Senator O'Mara. 11 SENATOR O'MARA: I'm good. 12 Thank you all very much for participating. 13 SENATOR HELMING: Thank you. 14 SENATOR AKSHAR: Thank you all. 15 16 (Whereupon, at approximately 3:32 p.m., 17 the joint-committee public hearing held before the New York State Senate Standing Committee on Labor 18 19 and the Senate Standing Committee on Economic 20 Development concluded, and adjourned.) ---000---21 22 23 24 25