



Hurricane Sandy Disaster Survivor Assistance

If you have flood insurance, you should file a claim as quickly as you can. Contact the New York State Department of Financial Services Disaster Hotline at 1-800-339-1759 from 8 a.m. to 8 p.m. or visit the website for more information on disaster relief resources: <http://www.dfs.ny.gov/consumer/disascon.htm>

Since Hurricane Sandy was declared a federal disaster, you can also apply to the Federal Emergency Management Agency (FEMA) at 1-800-621-FEMA (3362) or at www.disasterassistance.gov You may apply for this disaster assistance whether you have insurance or not.

Disaster Assistance Available from FEMA

What is Disaster Assistance?

Disaster assistance is financial or direct assistance to individuals and families whose property has been damaged or destroyed as a result of a federally-declared disaster, and whose losses are not covered by insurance. It is meant to help you with critical expenses that cannot be covered in other ways. This assistance is not intended to restore your damaged property to its condition before the disaster.

How Do I Apply?

There are three ways to apply for assistance:

- Apply Online at DisasterAssistance.gov
- Apply via a smartphone at m.fema.gov
- Apply by Phone:
 - Call (800) 621-3362.
 - Call TTY (800) 462-7585 for people with speech or hearing disabilities.

What Information Do I Need to Apply?

You should have a pen and paper and the following information ready:

- Your Social Security number
- Current and pre-disaster address
- A telephone number where you can be contacted
- Insurance information
- Total household annual income
- A routing and account number from your bank, if you want to have disaster assistance funds transferred directly into your bank account).
- A description of your losses that were caused by the disaster

After you've completed your application for assistance, you will receive a FEMA application number.

Write down this number and keep it for future reference.