

Heather Taylor

My name is Heather from Troy Ny upstate to be exact. I have been a PA in the consumer directed program since 2015. For 10 years. CDPAP has enabled me and my clients that I have had for many years to work closely together and keeping them home. The governer switch to PPL has been nothing but a headache from the start. NOT ONLY DID THEY CUT OUR PAY!!!! but they made we were all considered as new hires. Which most of us are not new hires and it is very unfair and unjust to set back peoples rates of pay. I speak for myself when i say i have been doing home care since the age of 19 on and off and what i've learned in the field or in school more valuable that the \$18.10 an hr i am currently getting in this world that is full of expense and COLA. trying to log in to the app most days is a pain in the neck, anytime you try to call for any kind of help noone answers the phone in the beginning i was not getting my paychecks and got the run around with that, Clocking in sometimes doesn't record my accurate times and will deny certain time frames for a client which again you try to call and figure it out and noone answers the phone. THERE WAS ABSOLUTELY NOTHING WRONG WITH PRIOR F.I. These people in the government look for the cheapest and easiest way out and it falls on the backs of actually working people. The government has no clue what it takes to be a home care assistant personal assistant aide whatever label you want to put on it. We deserve so much more than we are offered. & alot of people will lose service because of these new FI plans that she is running with just to SAVE couple bucks! PUT THAT MONEY BACK INTO US WORKERS! YOU HAVE NO IDEA THE PHYSICAL MENTAL AND EMOTIONAL WE GO THROUGH TAKING CARE OF OTHER PEOPLES FAMILY MEMBERS. NYS an our governer should really be ashamed of themselves. I could go on but i will leave it here STOP TRYING TO FIX WHAT WASNT BROKEN!