

Jay Subedi

Hello Senator,

My name is Jay Subedi from Central NY. My mom has services and I was at TruCare as a provider before it shut down. At TruCare Connections, we had 40 plus language speaking staff with the hope to serve a diverse population who are not capable of understanding the health Care system because of their illiteracy .

TruCare staff used to go beyond their responsibilities and helped the individuals who totally rely on us. Since the PPL took over many are left behind , still struggling to complete the process, many quit the job because of inconsistent payments , PPL don't answer the phone calls etc etc.

I reported to Senator Chris Ryan and Senator May. I requested Senator Chris Ryan to coordinate with Senator Gustavo to host another in Central NY.

Hope lot of consumers and PAs show up on July 9th and share their concerns.

Thank you

Jay Subedi