

My name is Kathleen Fish.

I have provided in-home Consumer Directed Personal Care service for my daughter since April of 2022.

In April of 2025 we transitioned from a local care fiduciary, Finger Lakes Independence Center (aka FLIC) to the State appointed fiduciary, PPL First.

Our transition was seamless, hassle free, efficient and a very positive experience. Tioga County DSS Office of the Aging and FLIC worked together cooperatively to ensure that I could provide live in homecare for my daughter while providing her with as much independence and authority with and about her personal care choices as possible.

PPL First has consistently responded and actively advocated on behalf of both myself and my daughter in a positive, prompt and cooperative manner. We could not be happier with the State of New York's decision to provide a fiscally responsible single fiduciary for the CDPAP program. The selection of PPL First is sound, well thought out and, above all, has placed the consumer in the driver's seat to ensure that competent, qualified, fiscally responsible caregivers are servicing the individual who requires lifelong care in the hands of others.

Thank you, so much, for your legislative efforts on behalf of if those who need it the most.

Sincerely,

Kathleen and Rachel Fish