- My name is Leyden Sosa. I live in The Bron, NY.
- I have been a Personal Assistant in the Consumer-Directed Personal Assistance Program for the past 4 years
- CDPAP has enabled me to care for my father after his 2 strokes.
- The Governor's switch to PPL has failed me in these three ways.
- First, it was really difficult to transition to PPL. We did not get an email explaining anything, or anyone helping us. Calling PPL was a headache. The transition was not easy.
- Second, They offered a bonus for the people that transition to PPL before March 28th, I
 transitioned on the 18 of february and did not get any bonus. Sometimes you don't get paid
 for the hours submitted and you have to wait for the next week to get paid.
- They offered a benefit Flex card, many people have received it and I have not received it yet. When I call they give me different information. Talking to different representatives they always give you different information.
- I am one of tens of thousands facing these issues. I call upon the Governor and the NY State legislature to stop this catastrophe before more harm is caused! Save CDPAP NOW. End the PPL monopoly and restore choice to this critical home care program!

Soph L