



# **EASY ACCESS TO YOUR GOVERNMENT**

*Compliments of*

## **State Senator James N. Tedisco**

*The following list of toll-free numbers is provided for your convenience in contacting key state government offices for information or assistance.*

### **SENIOR CITIZENS** ☞ **1-800-342-9871**

Assistance from the State Office for the Aging for senior citizens. [www.aging.ny.gov](http://www.aging.ny.gov)

### **CHILD ABUSE** ☞ **1-800-342-3720**

To report cases of child abuse or neglect to NYS Office of Children and Family Services.  
<http://ocfs.ny.gov>

### **CONSUMER PROTECTION** ☞ **1-800-697-1220**

Information on reducing telemarketing calls and junk mail, and how to file a complaint with the Department of State's Division of Consumer Protection. [www.dos.ny.gov/consumerprotection](http://www.dos.ny.gov/consumerprotection)

### **DRUG ABUSE** ☞ **1-877-846-7369**

Information about drug, alcohol or gambling abuse and assistance or confidential referrals.  
[www.oasas.ny.gov](http://www.oasas.ny.gov)

### **EPIC** ☞ **1-800-332-3742**

#### **(Elderly Pharmaceutical Insurance Coverage)**

Information about the state prescription drug program for senior citizens and assistance in obtaining and filling out forms. [www.health.ny.gov](http://www.health.ny.gov)

### **ENERGY** ☞ **1-866-NYSERDA**

For information on money-saving and energy saving consumer tips. [www.nyserda.ny.gov](http://www.nyserda.ny.gov)



## **State Senator James N. Tedisco** **49<sup>th</sup> Senate District**

**Albany Office:** 803 Legislative Office Bldg.  
Albany, NY 12247 • (518) 455-2181

**District Office:** 636 Plank Road #205  
Clifton Park, NY 12065-2046 • (518) 885-1829

**Fulton County Office Bldg.:** 223 W. Main St.  
Room B2, Johnstown, NY 12095 • (518) 762-3733

**[tedisco@nysenate.gov](mailto:tedisco@nysenate.gov) • [tedisco.nysenate.gov](http://tedisco.nysenate.gov)**



### **PUBLIC SERVICE COMMISSION HELPLINE**

☛ **1-800-342-3377 (non-emergencies)**

For complaints on utility billing, services, deposits, disconnections, and information on hearings.

[www.dps.ny.gov](http://www.dps.ny.gov)

☛ **1-800-342-3355 (emergencies)**

To meet the emergency needs of residential consumers without gas or electric service.

### **FAMILY VIOLENCE ☛ 1-800-942-6906**

Provides crisis intervention, counseling referrals, and information for victims of family violence.

[www.opdv.ny.gov](http://www.opdv.ny.gov)

### **DEPARTMENT OF FINANCIAL SERVICES**

**Banking Hotline ☛ 1-800-342-3736**

For consumer complaints and information concerning state financial institutions, such as savings banks, commercial banks or credit unions.

[www.dfs.ny.gov](http://www.dfs.ny.gov)

### **DEPARTMENT OF FINANCIAL SERVICES**

**Consumer Hotline ☛ 1-800-342-3736**

Assistance from the Department of Financial Services on all types of insurance questions.

[www.dfs.ny.gov](http://www.dfs.ny.gov)

### **TAXPAYER ASSISTANCE ☛ 518-457-5181**

For income tax information. For questions on the sales tax, call 518-485-2889. [www.tax.ny.gov](http://www.tax.ny.gov)

### **TOURIST INFORMATION ☛ 1-800-CALL-NYS**

For travel information in New York, information on "I Love NY" tour packages, and travel and outdoor activity guides. [www.iloveny.com](http://www.iloveny.com)

### **VETERANS ☛ 1-888-838-7697**

Information on state and federal veterans benefits as well as county telephone numbers for assistance. [www.veterans.ny.gov](http://www.veterans.ny.gov)

#516 Rev: 1/2015

**State Senate  
Bill Status Hotline**

**1-800-342-9860**

Call between 9 a.m. and 5 p.m., weekdays