January 15, 2023

Mr. James L. Dolan
Executive Chairman & Chief Executive Officer
Madison Square Garden Entertainment Corp.
4 Pennsylvania Plaza
New York, NY 10001

Dear Mr. Dolan:

We write as elected representatives of the neighborhood where Madison Square Garden and Radio City Music Hall are located to demand you immediately cease the disturbing practice of barring patrons who are on an “attorney exclusion list” from Madison Square Garden Entertainment Corp. (“MSG Entertainment”) venues and using facial-recognition technology for non-security purposes.

MSG Entertainment has stated that facial recognition is used for event safety. Recent examples would suggest otherwise. On at least four separate occasions, MSG Entertainment has ejected lawyers from attending events at its venues because their respective firms are engaged in litigation against MSG Entertainment.

We are gravely concerned that MSG Entertainment is using facial recognition technology against its perceived legal enemies, which is extremely problematic because of the potential to chill free speech and access to the courts. Also, facial recognition technology has been proven to be inaccurate and discriminatory and can lead to the misuse of personal biometric data without consent. MSG Entertainment must create and adhere to a written policy establishing guidelines for permanently destroying biometric data when the initial purpose of collecting such data has been completed, or within a reasonable time frame, whichever comes first, and we ask that you consider terminating the use of the technology at all, due to its inherent privacy violations and discriminatory outcomes.

As a place of public accommodation, MSG Entertainment has a legal obligation to New Yorkers and the general public to protect them against discrimination and cease
harassing them. In addition, MSG Entertainment receives a NYS tax abatement for Madison Square Garden valued at approximately $43 million annually, a NYC special permit (expiring this year), and numerous licenses from the New York State Liquor Authority. With these factors in mind, we trust MSG Entertainment will act accordingly and immediately cease the use of personal biometric technology for non-security purposes.

Sincerely yours,

Jerrold Nadler  
Member of Congress  
CD-12

Brad Hoylman-Sigal  
NYS Senator  
SD-47

Liz Krueger  
NYS Senator  
SD-28

Brian Kavanagh  
NYS Senator  
SD-27

Kristen Gonzalez  
NYS Senator  
SD-59

Tony Simone  
NYS Assembly Member  
AD-75

Alex Bores  
NYS Assembly Member  
AD-73

Erik Bottcher  
NYC Council Member  
Council District 3