



March 31, 2020

Megan J. Brennan
Postmaster General of the United States
475 L'Enfant Plaza
Washington, DC 20260

Dear Postmaster General Brennan:

We are writing to request your office's assistance in providing answers to delivery issues impacting our constituents in the 10463 zip code in the Bronx.

The branch has experienced delivery issues as of late and, we are told, was closed without any explanation for several days during this past week. Many of our constituents rely on mail service for delivery of essentials and days of missed delivery can be very problematic especially for the elderly and immunocompromised.

We understand the Postal Service is under stress and experiencing staffing issues due to the on-going public health crisis. It stands to reason that these staffing issues will not be going away anytime soon as well. Therefore, it is incumbent of the local post office system in the Bronx to be as transparent as possible with the public. As such, we would like the following questions to be answered.

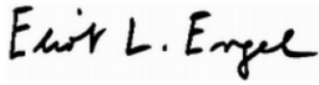
- Was the Kingsbridge Post Office closed this week for health reasons? If so, why was the community not notified?
- What is the protocol of the USPS to notify the people they serve, and elected officials when a post office closes for an emergency?
- If a postal service employee tests positive for COVID-19, what is the protocol of the USPS? Is ensuring the building closes to be sanitized included in your protocol?
- Are postal service carriers delivering to residents and businesses, and picking up of from postal boxes during this public health emergency?
- Are there plans to change mail service during this public health crisis?
- What is the Postal Service doing to ensure its employees and consumers are protected during this public health crisis?

We want to thank the postal service for the critical work they are doing during this crisis, and how important it is to protect postal service employees from adverse harm. At the same time, our constituents depend on consistent mail service in order to receive their correspondence, bills and package which may contain lifesaving prescriptions. Additionally, our elderly and immunocompromised constituents are depending on delivery for essential goods such as groceries, medication, and cleaning supplies to properly follow the guidance of our

nation's health experts. During this public health crisis communication from federal agencies to our constituents is critical to provide them with up to date information on available services. That is why we need answers.

We look forward to your response.

Sincerely,



Eliot L. Engel
Congressman



Alessandra Biaggi
State Senator



Jeffrey Dinowitz
Assemblyman



Andrew Cohen
Council Member