



# Immigration Resource Guide

## New York State Senator José M. Serrano



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- English as a Second Language (ESL) Resources

### New York Immigration Hotline

(800) 566-7636



## GOVERNMENT ASSISTANCE

### National Immigration Agencies

#### USCIS National Customer Service

1 (800) 375-5283

To obtain USCIS forms by mail call 1 (800) 870-3676

#### Department of Homeland Security

Phone: 1 (202) 282-8000

Comment Line: 1 (202) 282-8495

#### Selective Service

1 (888) 655-1825 [www.sss.gov](http://www.sss.gov)

Selective Service registration is required for citizenship for men who are at least 18 years old, but not yet 26 years old

### City Government

#### New York City Mayor's Office of Immigrant Affairs

311 (Ask for the Mayor's Office of Immigrant Affairs)

[www.nyc.gov/html/imm/html/home/home.shtml](http://www.nyc.gov/html/imm/html/home/home.shtml)

The Mayor's Office of Immigrant Affairs Can Help You:

- Identify which city services you can access
- Find a community-based organization that can address your needs and with a staff person who speaks your language
- Get information about your pending applications from U.S. Citizenship and Immigration Services

#### Manhattan Borough President—Scott Stringer's Immigrant Rights Task Force

Call (212) 669-8300 or (212) 531-1609 for more information

### Congressional Representatives

Call ahead and make an appointment to visit your Congressional Representative's office. You must bring all naturalization documents including the N400 form and any supporting documents, and legal proof of address (e.g. utility bill)

#### Rep. Carolyn Maloney (District 14—Yorkville, Roosevelt Island)

1651 Third Avenue, Suite 311

(212) 860-0606

#### Rep. Charles B. Rangel (District 15—East Harlem)

163 West 125th Street, Suite #737

(212) 663-3900

#### Rep. José E. Serrano (District 16—Bronx)

788 Southern Blvd (Between E 156th Street and Longwood Ave)

(718) 620-0084

**GOVERNMENT ASSISTANCE****Senators****Senator Charles Schumer**

757 Third Avenue, Suite 17-02, New York, NY 10017  
Tel: (212) 486-4430, Fax: (212) 486-4430

**Senator Kirsten Gillibrand**

1 (202) 224-4451

- Fax/mail clear and concise letter describing the situation with which you require help.
- Include a Privacy Waiver Authorization Form which gives authority to handle your request. You can find a copy of these forms at Senator Schumer's website at [www.schumer.senate.gov](http://www.schumer.senate.gov)
- Include any identification numbers such as your social security number and case numbers.
- Include a daytime phone number and address where you can be reached

**LOCAL ORGANIZATIONS****African Services Committee**

429 West 127th Street, 2nd Floor—(212) 222-3882

- Visa matters, status adjustment, work authorization cases and employment issues
- Family reunification, green card and citizenship
- Political asylum cases

**Bar Association Referral Panel**

(212) 626-7373 English

(212) 626-7374 Spanish

- For help finding a private attorney

**Catholic Charities, Office for Immigrant Services**

1011 First Avenue (Between 55th and 56th Street)

(212) 371-1000 or 1011, 1 (888) 744-7900

**Cecomex**

307 East 110th Street, Ground Floor—(212) 289-6400

**Citizens Advice Bureau (CAB)**

CAB Burnside Avenue Office

2070 Grand Concourse (Between Burnside Avenue and 180th Street)

(718) 731-3114

- Help with filing and processing Immigrant Visa Applications
- Assistance with renewing Employment Authorization Cards, Green Cards, and Temporary Protected Status
- Assistance with filing Naturalization and Citizenship applications
- Legal representation before U.S. Citizenship and Immigration Services and the Immigration Court

## **LOCAL ORGANIZATIONS**

### **Northern Manhattan Coalition for Immigrant Rights**

665 West 182nd Street (Between Broadway and Wadsworth Avenue), First Floor—(212) 781-0355

The Immigrant Defense Project (IDP) lawyers are available to answer questions related to the deportation cases that NMCIR handles on a weekly basis. The anti-deportation community organizer calls the IDP hotline, analyzes cases with the lawyers, and is then able to offer NMCIR participants affected by deportation valuable advice. For more information on IDP, visit [www.nysda.org/idp](http://www.nysda.org/idp) or call (212) 754-6422.

**Bronx Project** - 2715 Bainbridge Avenue — 718-484-8294 / 8295

### **City College Immigration Center**

North Academic Center, Rm. 1-206, 138th Street and Convent Avenue—(212) 650-6620

- For services offered, see **Hostos Community College Immigration Center**

### **Hostos Community College Immigration Center**

427 Walton Avenue, (Between 144th and 146th Street), T-501—(718) 518-4395

- Naturalization, relative petitions, adjustment of status, Diversity Visa lottery entries
- Consular processing, certificates of citizenship, replacement of lost/damaged USCIS documents
- Consultations on all immigration related issues, information and referrals
- Free pictures for applications that require them

### **The Legal Aid Society Immigration Law Unit**

199 Water Street (Between Fulton and John Street), Third Floor—(212) 577-3300

- Deportation/removal defense
- Family-based petitions, naturalization applications, change of status, appeals
- VAWA (Violence Against Women Act) self-petitions
- Employment/workplace issues, youth representation

### **Little Sisters of the Assumption**

333 East 115th Street (Between First and Second Ave)—(646) 672-5200

- Provides legal counseling and advocacy; partners with the Legal Aid Society in offering monthly clinics

### **Mercy Center**

377 East 145th Street (Between Third and Willis Ave)—(718) 993-2789

- Immigration matters and documentation issues
- Special events offer information and advocacy around issues of immigrants' rights, access to health care, and workplace concerns
- Partners with the New York Legal Assistance Group (NYLAG)

### **New York Legal Assistance Group, Immigrant Protection Unit**

(212) 613-5000, ext. 3 (All initial consultations are conducted over the phone)

Monday, Wednesday and Thursday, 9:00 a.m. – 3:00 p.m.

- Adjustment of Status, Green Card/permanent residency Applications, visa applications, citizenship and naturalization
- Anti-Immigrant Discrimination, Disability Waivers
- September 11th- related cases
- VAWA (Violence Against Women Act) Self Petitions
- Work Authorizations

### **Safe Horizons: Immigration Law Project**

74-09 37th Avenue, Rm. 308 Queens, NY —(718) 899-1233 ext. 129

- VAWA (Violence Against Women Act) Self Petitions
- Adjustment proceedings and gender-based asylum claims

# **New York State Senator José M. Serrano**

## **District Office:**

**157 East 104th Street**

**New York, NY 10029**

**Tel: (212) 828-5829**

**Web: [Serrano.nysenate.gov](http://Serrano.nysenate.gov)**

**Email: [Serrano@senate.state.ny.us](mailto:Serrano@senate.state.ny.us)**

## **ENGLISH AS A SECOND LANGUAGE (ESL) RESOURCES**

### **Aguilar Branch of New York Public Library**

110th Street, between Lexington and Third Ave  
(212) 534-1613

### **African Services Committee**

429 West 127th Street, Second Floor  
(212) 222-3882

Classes are offered every Monday, Tuesday and Thursday from 5:30 p.m. to 7:30 p.m.

### **College of Mt. St. Vincent, Institute for Immigrant Concerns**

4 West 43rd Street, Fifth Floor  
(212) 421-9538

The Institute provides ESL instruction as well as job preparation and placement.

### **Esperanza Del Barrio**

2290 2nd Ave. South Store, between 116th and 117th Street, Ground Floor  
(212) 289-9025

### **Harlem Branch of New York Public Library**

124th Street, between Fifth Ave and Malcolm X Blvd  
(212) 348-5620

### **The HopeLine**

421 East 155th Street, between Melrose and Elton  
(718) 402-1212

### **Little Sisters of the Assumption**

333 East 115th Street, between First and Second Ave  
(646) 672-5200

### **Mercy Center**

377 East 145th Street, between Third and Willis Ave  
(718) 993-2789

### **Northern Manhattan Coalition for Immigrant Rights**

665 West 182nd Street, between Broadway and Wadsworth Avenue, First Floor  
(212) 781-0355

### **Bronx Project**

2715 Bainbridge Avenue  
718-484-8294 / 8295

Assists participants with citizenship eligibility and citizenship application preparation.

### **Tepeyac Association**

251 West 14th St, between Seventh and Eighth Avenue, with additional sites in the Bronx and Queens.  
(212) 633-7108

### **Union Settlement Association**

237 East 104th Street, between Second and Third Ave, Second Floor  
(212) 828-6016