

New York State Senator **Daniel Squadron** squadron.nysenate.gov



Senior Resource Guide

Guía de Recursos para Personas Mayores

年長者資訊指南





SENIOR RESOURCE GUIDE GUÍA DE RECURSOS PARA PERSONAS MAYORES 年長者資訊指南

This guide has been made as accurate as possible at the time of printing. Please be advised that organizations, programs, and contact information are subject to change. Please feel free to contact our office at 212-298-5565 if you find information in this guide that has changed, or if there are additional resources that should be included in our next edition.

Se ha hecho esta guía en la forma más precisa posible en el momento de su impresión. Tenga en cuenta que las organizaciones, los programas y la información de contacto están sujetos a cambios. No dude en ponerse en contacto con nuestra oficina al 212-298-5565 si encuentra en esta guía información que ha cambiado, o si hay recursos adicionales que se deben incluir en nuestra próxima edición.

這本小册子的資料在印刷出版時儘量準確。但不排除指南內的機構、活動項目或聯络信息隨時有 可能更改。請致電 917-254-3138 通知我們;如閣下發現資料更改或有更詳盡資訊需要在下一次出版 時加印。



THE SENATE STATE OF NEW YORK RANKING MEMBER CODES CITIES

COMMITTEES CORPORATIONS, AUTHORITIES AND COMMISSIONS FINANCE INVESTIGATIONS AND GOVERNMENT OPERATIONS SOCIAL SERVICES TRANSPORTATION

Dear Friend,

I am proud to provide this Senior Resource Guide for the 26th State Senate District, a compilation of resources available right in our neighborhood. Quality health care, housing options and a vibrant social community are vital to our well-being. I hope these resources are helpful to you.

If you have any questions or comments, please do not hesitate to contact my office. I look forward to seeing you around the neighborhood!

Sincerely,

Daniel Squadron State Senator 26th Senate District

LOWER MANHATTAN OFFICE: 250 BROADWAY, SUITE 2011 NEW YORK, NY 10007 - TEL: (212) 298-5565 BROOKLYN OFFICE: 209 JORALEMON ST. BOROUGH HALL, RM. 300 - BROOKLYN, NY 11201 - TEL: (718) 875-1517 ALBANY OFFICE: 515 LEGISLATIVE OFFICE BLDG. - ALBANY, NY 12247 - TEL: (518) 455-2625 E-MAIL: SQUADRON@NYSENATE.GOV • WEBSITE: SQUADRON.NYSENATE.GOV



THE SENATE STATE OF NEW YORK RANKING MEMBER CODES CITIES

COMMITTEES CORPORATIONS, AUTHORITIES AND COMMISSIONS FINANCE INVESTIGATIONS AND GOVERNMENT OPERATIONS SOCIAL SERVICES TRANSPORTATION

Estimado Amigo,

Estoy orgulloso de ofrecer esta guía para las personas mayores, "Senior Guide," para el Distrito 26 del Senado Estatal, una recopilación de recursos accesibles e importantes en nuestra comunidad. Atención médica de calidad, opciones de vivienda y una comunidad social vibrante son vitales para nuestro bienestar. Espero que estos recursos sean útiles para usted.

Si usted tiene alguna pregunta o comentario, no dude de ponerse en contacto con mi oficina. Espero verlos en el distrito!

Atentamente,

Daniel Squadron Senador Estatal Distrito 26

LOWER MANHATTAN OFFICE: 250 BROADWAY, SUITE 2011 NEW YORK, NY 10007 - TEL: (212) 298-5565 BROOKLYN OFFICE: 209 JORALEMON ST. BOROUGH HALL, RM. 300 - BROOKLYN, NY 11201 - TEL: (718) 875-1517 ALBANY OFFICE: 515 LEGISLATIVE OFFICE BLDG. - ALBANY, NY 12247 - TEL: (518) 455-2625 E-MAIL: SQUADRON@NYSENATE.GOV • WEBSITE: SQUADRON.NYSENATE.GOV



THE SENATE STATE OF NEW YORK RANKING MEMBER CODES CITIES

COMMITTEES CORPORATIONS, AUTHORITIES AND COMMISSIONS FINANCE INVESTIGATIONS AND GOVERNMENT OPERATIONS SOCIAL SERVICES TRANSPORTATION

亲爱的朋友,

我很榮幸代表州參議院第26選區提供這份年長者指南。一份能在我們社 區找到重要資訊包括有素質的健保服務和全面住房選擇,以及為這個充 滿活力的社區提供各項福利服務的指引。希望你在選擇這些服務時這本 小冊子能幫到你。

如你有任何問題或建議;請不要猶豫聯絡我們的辦事處或致電華語熱線 電話 (917) 254-3138.

希望很快在其他社區活動中見到你!



史葛静

第26选区参议员

LOWER MANHATTAN OFFICE: 250 BROADWAY, SUITE 2011 NEW YORK, NY 10007 - TEL: (212) 298-5565 BROOKLYN OFFICE: 209 JORALEMON ST. BOROUGH HALL, RM. 300 - BROOKLYN, NY 11201 - TEL: (718) 875-1517 ALBANY OFFICE: 515 LEGISLATIVE OFFICE BLDG. - ALBANY, NY 12247 - TEL: (518) 455-2625 E-MAIL: SQUADRON@NYSENATE.GOV • WEBSITE: SQUADRON.NYSENATE.GOV

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Important Phone Numbers Números de Teléfono Importantes 重要電話號碼

Always Dial 911 in Case of Emergency. Siempre llame al 911 en caso de una emergencia.

如有緊急情況請致電 911.

Health Services

Poison Control Center
Parent Helpline
NYC Domestic Violence
Hotline
Suicide Prevention Hotline212-673-3000
Betances Health Center 212-227-8401
Charles B. Wang Community Health
Center
Gouverneur Health Center212-238-7000
NYP/Lower Manhattan
Hospital
Ryan-NENA Community Health Center,
Inc
VA NY Harbor Healthcare System -
Brooklyn
VA NY Harbor Healthcare System -
Manhattan

Legal and Social Services

NYC Domestic Violence	
Hotline800)-621-4673
Suicide Prevention Hotline212	-673-3000
NYC Housing Authority Custom	ner Contact
Center71	8-707-7771

IRS Tax Assistance	800-829-1040
MFY Legal Services	212-417-3700
South Brooklyn Legal	
Services	718-237-5500
Unemployment Insurance Cl	aims
Helpline	888-209-8124
Urban Justice Center	.646-602-5600

Libraries

New York Public Library	.917-275-6975
Brooklyn Public Library	.718-230-2100

Senior Services

Elderly Pharmaceutic	al Insurance
Coverage (EPIC)	1-800-332-3742
Medicare	1-800-MEDICARE
NYS Office for the Ag	ging1-800-342-9871
NYC Department of A	
Senior Citizen Housin	ng Assistance311

Transportation

Metropolitan Transportat	tion Authority/E-Z
Pass	511
Access-a-Ride	

Utilities

Con Edison Gas and Electric
Emergency212-683-8830
NYS Public Service Commission
Emergency800-342-3355
National Grid Gas Emergency/Customer
Support
New York State Public Service
Commission Utilities, Phone, and Cable
Billing Complaint Line800-342-3377
Home Energy (HEAP)
Grants800-342-3009
National Grid Customer
Support

Elections and Voting Elecciones y Votación 選舉及投票

Register to vote by visiting vote.nyc. ny.us/html/voters/voters.shtml and downloading the form. Alternatively, visit your local Board of Elections office.

Brooklyn 345 Adams Street, 4th Floor Brooklyn, NY 11201 718-797-8800

Manhattan 200 Varick Street, 10th Floor New York, NY 10014 212-886-2100

To find your local polling place, visit nyc.pollsitelocator.com/ or call 311.

Community Boards Juntas Comunitarias 社區委員會

Brooklyn Community Board 1 435 Graham Avenue Brooklyn, NY 11211 718-389-0009 www.nyc.gov/html/bkncb1/html/ home/home.shtml Brooklyn Community Board 2 350 Jay Street, 8th Floor Brooklyn, NY 11201-2921 718-596-5410 www.nyc.gov/html/bkncb2/html/ home/home.shtml

Brooklyn Community Board 6 250 Baltic Street Brooklyn, NY 11201 718-643-3027 www.brooklyncb6.org/

Manhattan Community Board 1 1 Centre Street, Room 2202 North New York, NY 10007 212-669-7970 www.nyc.gov/html/mancb1/html/ home/home.shtml

Manhattan Community Board 2 3 Washington Square Village, Suite 1A New York, NY 10012 212-979-2272 www.nyc.gov/html/mancb2/html/ home/home.shtml

Manhattan Community Board 3 59 East 4th Street New York, NY 10003 212-533-5300 www.nyc.gov/html/mancb3/html/ home/home.shtml

Elected Officials Funcionarios Electos 民選代表/議員

NYS Governor: Andrew Cuomo NYS Capitol Building Albany, NY 12224 518-474-8390 www.governor.ny.gov/

NYS Attorney General: Eric Schneiderman NYS Capitol Building Albany, NY 12224 800-771-7755 www.ag.ny.gov/

NYS Comptroller: **Tom DiNapoli** 110 State Street Albany, NY 12236 518-474-4044 www.osc.state.ny.us/

US Senate:

Charles Schumer 780 Third Avenue, Suite 2301 New York, NY 10017 212-486-4430 www.schumer.senate.gov/

Kirsten Gillibrand 780 Third Avenue, Suite 2601 New York, NY 10017 212-688-6262 www.gillibrand.senate.gov/

US House of Representatives:

7th District — Nydia Velazquez Brooklyn Office 266 Broadway, Suite 201 Brooklyn, NY 11211 718-599-3658 velazquez.house.gov/

Lower East Side Office 500 Pearl Street, Suite 973 New York, NY 10007 212-619-2606 velazquez.house.gov/

Southwest Brooklyn Office 16 Court Street, Suite 1006 Brooklyn, NY 11241 718-222-5819 velazquez.house.gov/

10th District — Jerrold Nadler *Brooklyn Office* 6605 Fort Hamilton Parkway Brooklyn, NY 11219 718-373-3198 nadler.house.gov/

Manhattan Office 201 Varick Street, Suite 669 New York, NY 10014 212-367-7350 nadler.house.gov/

12th District — Carolyn Maloney

Brooklyn Office 619 Lorimer Street Brooklyn, NY 11211 718-349-5972 maloney.house.gov/

Manhattan Office 1651 3rd Avenue, Suite 311 New York, NY 10128 212-860-0606 maloney.house.gov/

NYS Assembly:

51st District — Felix Ortiz 5004 4th Avenue Brooklyn, NY 11220 718-492-6334 assembly.state.ny.us/mem/Felix-W-Ortiz/

52nd District — Jo Anne Simon

341 Smith Street Brooklyn, NY 11231 718-246-4889 assembly.state.ny.us/mem/Jo-Anne-Simon

53rd District — Maritza Davila 249 Wilson Avenue Brooklyn, NY 11237 718-443-1205 assembly.state.ny.us/mem/Maritza-Davila/ 56th District — Joseph Lentol 619 Lorimer Street Brooklyn, NY 11211 718-383-7474 assembly.state.ny.us/mem/Joseph-R-Lentol/

65th District — Vacant 250 Broadway, Suite 2234 New York, NY 10007 212-312-1420

66th District — Deborah Glick 853 Broadway, Suite 2007 New York, NY 10003 212-674-5153 assembly.state.ny.us/mem/Deborah-J-Glick/

74th District — Brian Kavanagh 237 1st Avenue, Room 407 New York, NY 10003 212-979-9696 assembly.state.ny.us/mem/Brian-Kavanagh/

New York City Council:

1st District — Margaret Chin 165 Park Row, Suite 11 New York, NY 10038 212-587-3159 council.nyc.gov/d1/html/members/ home.shtml

2nd District — Rosie Mendez

237 First Avenue, Suite 504 New York, NY 10003 212-677-1077 council.nyc.gov/d2/html/members/ home.shtml

3rd District — Corey Johnson

224 West 30th Street, Suite 1206 New York, NY 10001 212-564-7757 council.nyc.gov/d3/html/members/ home.shtml

33rd District — Stephen Levin

410 Atlantic Avenue Brooklyn, NY 11217 718-875-5200 council.nyc.gov/d33/html/members/ home.shtml

34th District — Antonio Reynoso 244 Union Avenue Brooklyn, NY 11211 718-963-3141 council.nyc.gov/d34/html/members/ home.shtml

35th District — **Laurie Cumbo** 1 Hanson Place, Suite 201 Brooklyn, NY 11243 718-260-9191 council.nyc.gov/d35/html/members/ home.shtml **39th District** — **Brad Lander** 456 5th Avenue Brooklyn, NY 11215 718-499-1090 council.nyc.gov/d39/html/members/ home.shtml

Police Precincts Precintos Policiales 警察局

Always Dial 911 in Case of Emergency. Siempre llame al 911 en caso de una emergencia. 如有緊急情況請致電 911.

Brooklyn:

76th Precinct 191 Union Street Brooklyn, NY 11231 718-834-3211 www.nyc.gov/html/nypd/html/ precincts/precinct_076.shtml

84th Precinct 301 Gold Street Brooklyn, NY 11201 718-875-6811 www.nyc.gov/html/nypd/html/ precincts/precinct_084.shtml

90th Precinct 211 Union Avenue

Brooklyn, NY 11211 718-963-5311 www.nyc.gov/html/nypd/html/ precincts/precinct_090.shtml

94th Precinct 100 Meserole Avenue Brooklyn, NY 11222 718-383-3879 www.nyc.gov/html/nypd/html/ precincts/precinct_094.shtml

Manhattan:

1st Precinct 16 Ericsson Place New York, NY 10013 212-334-0611 www.nyc.gov/html/nypd/html/ precincts/precinct 001.shtml

5th Precinct 19 Elizabeth Street New York, NY 10013 212-334-0711 www.nyc.gov/html/nypd/html/ precincts/precinct_005.shtml

7th Precinct 19 ½ Pitt Street New York, NY 10002 212-477-7311 www.nyc.gov/html/nypd/html/ precincts/precinct_007.shtml 9th Precinct 321 East 5th Street New York, NY 10003 212-477-7811 www.nyc.gov/html/nypd/html/ precincts/precinct_009.shtml

Benefits Beneficios 福利指引及權利

Public Assistance

311 www.nyc.gov/html/hra/html/ services/cash.shtml *Cash benefits can provide essential food, clothing, and shelter. Benefits vary depending on specific situations.*

Employment Benefits Beneficios de Empleo

就業福利

ReServe

633 3rd Avenue New York, NY 10017 212-727-4335 www.reserveinc.org/ *ReServe is an innovative nonprofit that matches continuing professionals age 55+ with organizations that need their expertise.*

Senior Community Service Employment Program

2 Lafayette Street, 6th Floor New York, NY 10007 311 www.aging.ny.gov/NYSOFA/ Services/

The Senior Community Service Employment Program (SCSEP) helps job seekers improve their skills, obtain training, and find a job. The goal of the program is for participants to gain the skills they need to find and sustain employment in the workforce. Must be 55 or over and meet certain income requirements.

Food Benefits Beneficios de Alimentos 糧食福利

Commodity Supplemental Food Program (CSFP) www.health.ny.gov/prevention/ nutrition/csfp/ 718-498-9208 The New York State Department of Health's Commodity Supplemental Food Program (CSFP) offers free, nutritious foods to seniors aged 60 years of age and older. Additionally, senior families enrolled in CSFP can receive benefits to purchase fresh fruits and vegetables at farmers' markets through the Senior Farmers' Market Nutrition Program.

Supplemental Nutrition Assistance Program (SNAP) 311

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www1.nyc.gov/site/hra/help/snapbenefits-food-program.page Formerly known as the Food Stamp Program, SNAP provides food support to low-income New Yorkers including working families, the elderly and the disabled to increase their ability to purchase food. To receive SNAP benefits, a household must qualify under eligibility rules set by the federal government. To see if you're eligible, visit www.nyc.gov/accessnyc.

SNAP Offices:

Brooklyn:

Fort Greene 275 Bergen Street, 1st Floor Brooklyn, NY 11217 718-722-8013

North Brooklyn 500 Dekalb Avenue, 4th Floor Brooklyn, NY 11205 718-722-8013

Williamsburg 30 Thornton Street Brooklyn, NY 11206 718-722-8013

Manhattan:

Waverly 12 West 14th Street, 4th Floor New York, NY 10011 718-722-8013

Health Benefits Beneficios de la Salud 健保福利

BigAppleRx 888-454-5602 www.bigapplerx.com *A free discount card accepted at many pharmacies in New York City; cannot be used in conjunction with other discounts/insurance but can be used for medications not covered.*

Elderly Pharmaceutical Insurance Coverage (EPIC)

800-332-3742 www.health.ny.gov/health care/ epic/ EPIC is a free New York State program that helps income-eligible seniors aged 65 and older to supplement their out-of-pocket Medicare Part D drug plan costs. EPIC helps pay the Medicare Part D drug plan premiums for low-to moderate income members. EPIC also provides supplementary drug coverage for Part D covered drugs purchased while in the Medicare Part D coverage gap. To join EPIC, one must be a NYS resident age 65 or over. have an annual income less

than \$75,000 (single) or \$100,000 (married), be enrolled or eligibile to be enrolled in a Medicare Part D plan, and must not be receiving the full Medicaid Benefit. Pharmacies must be EPIC participants.

Medicaid

Medicaid is a state-run health insurance program that is primarily available to people with limited incomes or resources but it is also available to those who meet other requirements.

To find out whether you qualify for Medicaid visit ACCESS NY at www. nyc.gov/accessnyc or call the NYC Human Resources Administration at (718) 557-1399.

Boerum Hill Medicaid Office

35 4th Avenue Brooklyn, NY 11217 718-623-7427

Chinatown Medicaid Office

115 Chrystie Street, 5th Floor New York, NY 10002 212-334-6114

Medicare 1-800-MEDICARE (1-800-633-4273) www.medicare.gov Medicare is a federal health insurance program that covers all seniors over the age of 65 for basic hospital and medical expenses. Medicare can also be supplemented by additional public and private plans, like the prescription drug coverage Medicare Part D supplement plan, depending on individual needs and qualifications.

Extra Help With Medicare Prescription Drug Plans

800-772-1313 www.ssa.gov/medicare/ prescriptionhelp/ *Extra Help pays for the costs of Medicare prescription drug plans. You are eligible for Extra Help if your resources and income are below a certain level.*

Medicare Rights Center

216 West 37th Street, 3rd Floor New York, NY 10018 212-869-3850 www.MedicareRights.org *The Medicare Rights Center offers many free resources to help people with Medicare and their caregivers understand their rights and options.*

Senior Medicare Patrol (SMP) Programs 212-639-9675 www.aging.ny.gov/NYSOFA/

Programs/EconSecurity/SMP.cfm These programs assist Medicare and

Medicaid beneficiaries in order to prevent healthcare fraud by teaching beneficiaries how to best protect their personal identity, report errors on health care bills and identify inappropriate charging for service.

Housing Benefits Beneficios de Vivienda 房屋福利

Disabled Rent Increase Exemption (DRIE)

66 John Street, 3rd Floor, New York, NY 10038 311

www1.nyc.gov/nyc-resources/ service/1522/disability-rentincrease-exemption-drie-program The DRIE program freezes the rents of disabled people living in rentregulated apartments or Mitchell Lama buildings. Households that are eligible include those receiving Supplemental Security Income, Social Security Disability Income, a disability pension from the US Department of Veteran Affairs, or disability related Medicaid if the applicant has received Supplemental Security Income or Social Security Disability Income in the past. Applicants also must be in a household that in the previous calendar year had a combined income of \$50,000 or less.

Home Energy Assistance Program (HEAP)

800-692-0557 (General) 212-331-3150 (Heat Line) www1.nyc.gov/site/hra/help/energyassistance-page HEAP is a federally funded program that assists eligible households with grants to pay regular and emergency energy heating costs. HEAP eligibility is determined by whether the household income is below the current New York State income guidelines that correspond to the household size and the household energy costs. HEAP may be able to offer a benefit even if heat and utilities are included in the rent or the applicant lives in subsidized housing and pays directly for heating costs.

New York City Housing Authority 212-306-3000 (General) 718-707-7771 (Customer Contact Center) www1.nyc.gov/site/nycha/index.page

Residential Emergency Services to Offer Home Repair to the Elderly (RESTORE) 212-480-6700 www.nyshcr.org/Programs/ RESTORE/

RESTORE program funds may be used to pay for the cost of

emergency repairs to eliminate hazardous conditions in homes owned by the elderly when the homeowners cannot afford to make the repairs in a timely fashion.

Senior Citizens Homeowner Exemption (SCHE) 311

http://www1.nyc.gov/site/finance/ benefits/landlords-sche.page *SCHE provides a tax reduction for property owners who own and live in a co-op, condominium or a one, two- or three family home. To be eligible, applicants must be at least 65 years of age or older with a combined income of \$37,399 or less.*

Senior Citizen Rent Increase Exemption (SCRIE)

311

www1.nyc.gov/nyc-resources/ service/2424/senior-citizen-rentincrease-exemption-scrie SCRIE offers eligible tenants an exemption from rent increases. The owner of the building receives a credit against their real estate taxes from the City of New York. Applicants must meet ALL of the eligibility requirements.

For SCRIE eligibility, applicants *must:*

• Be 62 years of age or older;

- Rent an apartment that is regulated by the Division of Housing and Community Renewal (DHCR) (i.e. rent controlled or rent stabilized apartments or hotel stabilized);
- Have an annual household income of \$50,000 or less;
- Pay more than one-third of the household's aggregate disposable income for rent.

Weatherization Referral and Packaging Program (WRAP) 311

www.aging.ny.gov/NYSOFA/ programs/econsecurity/WRAP.cfm Provides low-income elderly people (60+) with free weatherization services to lower their energy bills and increase the comfort of their homes. Services include insulation, replacement of doors and windows and repairs to furnaces and roofs. No limits on assets, monthly income limit for one person is \$1,963 and for couples \$2,567. Must receive HEAP benefits to be eligible.

Social Security Seguro Social 社會安全保障福利

U.S. Social Security Administration 800-772-1213 www.ssa.gov

If you require a new Social Security Card, need to update your personal information, or your employer requests that you visit a Social Security Office, go to one of the following Card Centers:

Brooklyn:

154 Pierrepont Street, 6th Floor Brooklyn, NY 11201

Manhattan:

123 William Street, 3rd Floor New York, NY 10038

Supplemental Security Income (SSI) 800-772-1213 www.ssa.gov/disabilityssi/ssi.html *A monthly payment for people with low income to supplement social security.*

Transportation Benefits Beneficios de Transporte 交通福利

Access-a-Ride web.mta.info/nyct/paratran/guide. htm 877-337-2017 Access-A-Ride, for the same price as full public transit fare, provides door-to-door shared van rides 24/7 throughout New York City and nearby Nassau and Westchester counties for seniors and people with disabilities who have difficulty with public transit. For eligibility and reservations call the number above.

Reduced-fare Metrocards 718-330-1234

web.mta.info/nyct/fare/rfindex.htm Individuals who are 65 and older or have a disability may apply for a Reduced-fare Metrocard. Proof of age is needed when applying for a Reduced Fare Metrocard and can be provided with a birth certificate, Medicare card, social security award letter, driver's license or NY State non driver's ID.

Veterans Benefits Beneficios de Veteranos 退伍軍人福利

U.S. Department of Veteran Affairs 1-800-827-1000 www.va.gov

Regional Office: 245 West Houston Street New York, NY 10014 800-827-1000

Veteran Administration New York Harbor Healthcare System -Brooklyn 80 Poly Place

Brooklyn, NY 11209 718-836-6600 www.nyharbor.va.gov/

Veteran Administration New York Harbor Healthcare System -Manhattan

423 East 23rd Street New York, NY 10010 212-686-7500 www.nyharbor.va.gov/

New York City Mayor's Office of Veteran Affairs (MOVA)

108 Leonard Street New York, NY 10013 212-442-4171 www.nyc.gov/veterans MOVA advises the Mayor on issues and initiatives impacting the veteran and military community. MOVA works with the U.S. Department of Veterans Affairs (VA), the New York State Division of Veterans Affairs (NYSDVA), City Agencies, veteran's organizations and other stakeholders to offer services to veterans, their dependents and survivors. Benefit Screening Preevaluación de Beneficios 福利篩查

ACCESSNYC 311

www.nyc.gov/accessnyc ACCESSNYC is a free electronic information and screening tool that allows people of all ages to identify and screen their eligibility for over 30 city, state, and federal benefit programs, including SNAP, HEAP, and Medicaid. It also provides information on agency office locations that are near you. Available in Spanish, Chinese, Russian, Korean, Haitian Creole, and Arabic.

Benefits Checkup

571-527-3900 www.benefitscheckup.org/ Benefits CheckUp is a free service from the National Council on Aging. Benefits CheckUp asks a series of questions to help identify benefits that could save you money and cover the costs of everyday expenses. You can apply for many of the programs online or you can print an application form.

Community Service Society Public Benefits and Housing Information Line

212-614-5552 www.cssny.org/programs/entry/ center-for-benefits-and-services *A team of benefit and housing counselors provide information and resources on public benefit and housing programs to individuals and families seeking assistance.*

Legal Resources Recursos Legales 法律資訊

Citywide:

New York City Clerk 141 Worth Street 212-669-2400 www.cityclerk.nyc.gov *For marriage licenses.*

NYC Department of Health Bureau of Vital Records

125 Worth Street New York, NY 10013 212-639-9675 www.nyc.gov/vitalrecords *For birth and death certificates.*

NY Law Help www.lawhelpny.org/ Provides low and moderate-income individuals with free and low-cost legal information and assistance.

Brooklyn:

Brooklyn Legal Services

260 Broadway, Suite 2 Brooklyn, NY 11211 718-487-2300 www.bka.org Brooklyn Legal Services has provided high-quality, neighborhood based civil legal services to lowincome individuals, families, community groups, and nonprofit organizations in Brooklyn for over 44 years. Non emergency walk-in clients will generally not be seen.

Brooklyn Office for the Aging (BOFTA)

111 Livingston Street, 7th Floor Brooklyn, NY 11201 718-645-3111 www.legal-aid.org/en/civilpractice/ brooklynofficefortheaging.aspx BOFTA provides services to vulnerable seniors in areas such as housing, health care, government benefits, disability benefits, and family law.

Legal Services NYC, Brooklyn Programs

105 Court Street, 3rd Floor Brooklyn, NY 11201 718-237-5500 www.legalservicesnyc.org Provides free legal advice and representation to those who would otherwise be unable to afford it. Focus is on housing, government benefits, consumer, and family law cases.

Manhattan:

Good Old Lower East Side (GOLES) - Tenant Rights and Eviction Prevention Counseling 171 Avenue B New York, NY 10009 212-533-2541 www.goles.org/services.html GOLES provides assistance to tenants living in rent-regulated apartments, public housing, and Section 8 housing. Provides legal counseling, government benefit assistance, and advocacy support.

Legal Aid Society

199 Water Street New York, NY 10038 212-577-3300 www.legal-aid.org Serves low income residents with legal assistance regarding public benefits, housing, social security, elder abuse and more.

Manhattan Legal Services

40 Worth Street, Suite 606 New York, NY 10013 646-442-3100 www.legalservicesnyc.org *Provides free legal advice and representation to those who would otherwise be unable to afford it. Focus is on housing, government benefits, consumer, and family law cases.* MFY Legal Services 299 Broadway, 4th Floor New York, NY 10007 212-417-3700 www.mfy.org/projects/manhattanseniors-project/ *MFY's Manhattan Seniors Project helps hundreds of seniors to age in place with dignity each year by preventing evictions and resolving health care problems.*

New York City Bar Justice Center 42 West 44th Street New York, NY 10036 212-626-7383 www.mycbar.org/ citybarjusticecenter Provides several programs, including a Legal Referral Service, Veterans Assistance Project, Consumer Bankruptcy Project, and an Elder Law Project. Has a free advice hotline for low-income callers.

New York Legal Assistance Group 7 Hanover Square, 18th Floor New York, NY 10004 212-613-5000 www.nylag.org Provides free civil legal services to New Yorkers who cannot afford attorneys. Services include: direct representation, case consultation, advocacy, community education,

training, financial counseling, and impact litigation.

Urban Justice Center - Veteran Advocacy Project

40 Rector Street, 9th Floor New York, NY 10006 646-602-5620 vap.urbanjustice.org *The Veteran Advocacy Project* provides free legal services to lowincome veterans, with a focus on those living with Post Traumatic Stress, Traumatic Brain Injury, substance abuse problems, and mental illness. By appointment only.

Consumer Protection Protección al Consumidor 保障消費者權益

Do Not Call Registry

Consumer Assistance Hotline 888-382-1222 www.donotcall.gov National registry that allows consumers to block most telemarketing calls to home or mobile phones. Register by phone or online.

NYC Department of Consumer Affairs

42 Broadway, 9th Floor New York, NY 10004

311

www1.nyc.gov/site/dca/index.page The New York City Department of Consumer Affairs (DCA) empowers consumers and businesses to ensure a fair and vibrant marketplace. Complaint forms and educational materials are available on their website.

NY State Attorney General Consumer Frauds and Protection Bureau

120 Broadway, 3rd Floor New York, NY 10271 800-771-7755 (General Hotline) www.ag.ny.gov/bureau/consumerfraud-bureau *The Bureau of Consumer Frauds and Protection prosecutes businesses and individuals engaged in fraudulent, misleading, deceptive or illegal trade practices. In addition to litigating, the Bureau mediates thousands of complaints each year from individual consumers.*

NYS Division of Consumer Protection

800-697-1220 (Consumer Assistance Hotline) 800-503-9000 (Senior Information Line) www.dos.ny.gov/ consumerprotection/

Advocates for and works to empower New York consumers through education and direct assistance. The agency hosts a monthly toll-free "Senior Consumer Information Line" which allows Seniors statewide to access free information they can use to stay safe, maximize their independence and improve their everyday lives. Spanish spoken.

Elder Abuse Abuso de Ancianos 老人受虐待

Always Dial 911 in Case of Emergency. Siempre llame al 911 en caso de una emergencia.

如有緊急情況請致電 911.

Adult Care and Assisted Living Complaints Hotline 866-893-6772

Home Care/Hospice Hotline 800-628-5972

Nursing Home Abuse Hotline 888-201-4563

Adult Protective Services (APS) 212-630-1853 (to refer a new case) 718-722-4830 (Brooklyn Office)

212-279-5794 (South Manhattan Office)

www.nyc.gov/html/hra/html/ services/adult_process.shtml APS is a state mandated case management program that arranges for services and support for physically and/or mentally impaired adults who are at risk of harm.

Cardozo Guardianship Clinic

55 Fifth Avenue New York, NY 10003 www.cardozo.yu.edu/clinicsprofessional-skills/clinics/ guardianship-clinic The Guardianship Clinic provides direct legal services to the community by assisting low-income individuals and families coping with disability and incapacity who are seeking or opposing guardianships; to provide assistance to the courts. particularly in dealing with lowincome individuals seeking or needing guardianship services; and to represent guardians with respect to problems relating to guardianship proceedings.

Jewish Association for Services for the Aged - Legal Social Work Elder Abuse Program (LEAP) www.jasa.org/community/legalassistance 212-273-5272

JASA's LEAP offers specially trained attorneys and social workers to identify, eliminate, and prevent abuse. LEAP staff provide legal assistance and social services directly to seniors.

Kings County District Attorney's Office Elder Abuse Unit

350 Jay Street, 15th Floor Brooklyn, NY 11201 718-250-3071 www.brooklynda.org/elder-abuseunit/ *The Elder Abuse Unit prosecutes crimes against victims 60 and older*:

LiveOn NY - Elder Abuse Initiative

49 West 45th Street, 7th Floor New York, NY 10036 212-398-6565 www.liveon-ny.org *Raises public awareness about elder abuse, strengthens nonprofit and governmental capacities to assist victims, and organizes advocacy campaigns to increase funding for abuse prevention services.*

New York City Department For The Aging - Elderly Crime Victims Resource Center 2 Lafayette Street New York, NY 10007 311 www.nyc.gov/html/dfta/html/ services/crime-victims.shtml Services include: crisis intervention, emergency assistance, case assistance, counseling and advocacy.

New York County District Attorney's Office Elder Abuse Program 1 Hogan Place New York, NY 10013 212-335-8920 The Elder Abuse Program focuses on investigating and prosecuting cases involving elderly victims of crime and also provides social service referrals.

Advocacy and Action Groups - Grupos de Defensa y Acción -

公益維護及維權團體

Advocacy and Action Groups Grupos de Defensa y Acción

公益維護及維權團體

Alliance for Retired Americans -New York Chaper

518-783-6231 www.nysara.org The Alliance for Retired Americans is a nationwide organization with over 4.2 million members. They have information on voting and voter protection, long-term care and nursing homes, health care reform, Social Security, and Medicare, among other issues.

American Association for Retired Persons (AARP)

780 Third Avenue, 33rd Floor New York, NY 10017 866-227-7442 www.aarp.org National organization that offers Medicare supplemental health insurance, along with other insurance, discounts on prescription drugs and other goods, advocacy services, and other information for people age 50 and over.

The American Geriatrics Society (AGS)

40 Fulton Street, 18th Floor New York, NY 10017 212-308-1414

www.americangeriatrics.org AGS is a not-for-profit dedicated to improving the health, independence and quality of life of older people.

Elder Care Resource Center

150 Broad Hollow Road, Suite 120 Melville, New York 11747 1-877-Elder-50 www.eldercareresourcecenter.info *This is a website created to provide information and contacts to those who need help. It has over 1,200 links to elder care resources including government benefits, support organizations, geriatric doctors, and skilled nursing facilities.*

Jewish Association Serving the Aging

247 West 37th Street New York, NY 10018 212-273-5200 www.jasa.org JASA provides a wide range of services to adults age 55 and older. The services include protective services, caregiver assistance, meals, and mental health services.

LiveOnNY

49 West 45th Street, 7th Floor New York, NY 10036 212-398-6565

Advocacy and Action Groups - Grupos de Defensa y Acción -

公益維護及維權團體

www.liveon-ny.org LiveOn NY is a membership organization of more than 200 senior service agencies. Its goal is to ensure that the elderly of New York City receive quality services by helping senior service organizations build their capacity to provide superior programs and services through advocacy, training, innovative programming, and the exchange of ideas.

Medicare Rights Center

266 West 37th Street, 3rd Floor New York, NY 10018 212-869-3850 www.medicarerights.org The Medicare Rights Center is the largest independent source of *healthcare information for people* with Medicare, and works to bring the consumer voice to the national debate on Medicare reform. It provides direct assistance to older adults and people with disabilities, as well as friends, family, caregivers, and professionals who have Medicare questions or problems.

National Consumer Voice for Quality Long-Term Care

1001 Connecticut Avenue NW, Suite 425 Washington, DC 20036 202-332-2275 theconsumervoice.org The Consumer Voice helps ensure that consumers are empowered to advocate for themselves. They advocate for public policies that support quality care, train and support individuals and groups that advocate for consumers of longterm care, and promote the critical role of direct-care workers.

New York Gray Panthers

244 Madison Avenue, Suite 396 New York, NY 10016 917-535-0457 www.graypanthersnyc.org *A national organization committed to social justice including the expansion of health care programs, the creation of suitable housing, fighting discrimination, and promoting peace.*

New York State Coalition for the Aging

1450 Western Avenue, Suite 101 Albany, NY 12203 518-765-2790 www.coalitionforaging.org Dedicated to helping older adults live independently, with dignity and with the appropriate support services in their communities.

Advocacy and Action Groups - Grupos de Defensa y Acción -

公益維護及維權團體

New York Statewide Senior Action Council - New York City Chapter

275 State Street Albany, NY 12210 518-436-1006 www.nysenior.org Advocates for the legislative inclusion of seniors and for full representation among service programs to ensure and promote the well-being of the aging. Also helps seniors understand Medicare Part D and hospital patients' rights. Provides advice on medical plans and offers resource information and intervention services.

Older Women's League

1627 Eye Street NW, Suite 600 Washington, DC 20006 202-450-8986 www.owl-national.org *A national grassroots organization advocating for economic, political, and social equality for mid-life and older women.*

SAGE

305 Seventh Avenue, 15th floor New York, NY 10001 212-741-2247 www.sageusa.org Services and Advocacy for LGBT Elders is dedicated to improving the lives of LGBT older adults. SAGE offers supportive services and consumer resources for older adults and their caregivers, advocates for public policy changes that address the needs of older people, and provides training for aging providers and LGBT organizations.

Housing - Vivienda - 有關房屋方面

Housing Vivienda 有關房屋方面

Nursing and Rehabilitation Residencia Geriátrica y de Rehabilitación

護理院及復康中心

A complete list of NYC nursing homes can be found at: www.nursinghomes.nyhealth.gov/.

A Place for Mom 866-344-8005 www.aplaceformom.com *This website is a free referral service to help locate an appropriate senior care center.*

New York State Department of Health

nursinghomes.nyhealth.gov/ (Nursing Home Profiles) www.health.ny.gov/facilities/nursing (General Information) All nursing homes in New York are regulated by the NY State Department of Health. The agency's website provides comprehensive information on nursing homes including rankings, regulations, and inspection reports, as well as information about patients' rights and nursing home alternatives. Brooklyn:

Bedford Center for Nursing and Rehabilitation

40 Heyward Street Brooklyn, NY 11249 718-858-6200 www.bedfordcenterrehab.com/ Bedford Center is a 200 bed, Glatt Kosher, Sub-Acute Care Center providing care to the community of Williamsburg. Bedford Center specializes in postacute rehabilitation and nursing care, and provides families with long term care options in a secure environment.

Cobble Hill Health Care Center

380 Henry Street Brooklyn, NY 11201 718-855-6789 www.cobblehilllifecare.org/ cobblehill A not-for-profit long- and short-term care facility offering a range of medical, nursing and rehabilitation services, as well as social workers and counselors making weekly rounds and Alzheimer's, hemodialysis and cardiacrehabilitation programs.

Housing - Vivienda - 有關房屋方面

Hopkins Center for Rehabilitation || formerly homeless men and women and Healthcare

155 Dean Street Brooklyn, NY 11217 718-694-6700 www.HopkinsCenter.com The Hopkins Center for Rehabilitation and Healthcare is a long-term care facility located in the Boerum Hill section of Brooklyn. The facility offers an array of services including on-site dental, radiology, rehabilitation therapy, social work services, pastoral care, and a beauty parlor.

Phoenix Rehabilitation and Residential Health Care

140 St. Edwards Street Brooklyn, NY 11201 718-858-6400 thephoenixrehab.com/ Phoenix Rehabilitation is a 400-bed. long term care facility located in the Fort Greene section of Brooklyn.

Manhattan:

Frederic Fleming House

443 West 22nd Street New York, NY 10011 212-242-5277 www.wsfssh.org/buildings/fredericfleming-house/ Provides 24 hour, 7-day-a-week comprehensive congregate care for

with special needs over the age of 50.

New East Side Nursing Home 25 Bialystoker Place New York, NY 10002 212-673-8500

New York Gouverneur Healthcare Services Skilled Nursing Facility 227 Madison Street New York, NY 10002 212-238-7000 www.nyc.gov/gouverneur The 215-bed Nursing Facility provides 24-hour care for individuals in need of short-or longterm care, offering skilled nursing and rehabilitation care

Robert Mapplethorpe Residential Facility

327 East 17th Street New York, NY 10003 212-420-5690 www.wehealny.org/services/BI Aidsservices/Mapplethorpe.html The Robert Mapplethorpe Residential Treatment Facility (RMRTF) provides full medical and social services for people living with HIV/AIDS who cannot live on their own, but do not need inpatient hospital care.
VillageCare Rehabilitation and Nursing Center

214 West Houston Street New York, NY 10014 212-337-9400 www.villagecare.org/vcrnc 105-bed center designed as a place where patients receive rehabilitation and recovery care to prepare them to return home.

Independent and Assisted Living Vivienda Asistida e Independiente 獨居及家居護理

Brooklyn:

Cumberland Gardens

425 Cumberland Street Brooklyn, NY 11201 718-623-8181 *Cumberland Gardens provides* 105 units of subsidized housing for low-income senior citizens. It offers social and recreational services.

Pierrepont House for the Elderly

55 Pierrepont Street Brooklyn, NY 11201 718-852-3390 www.ccbq.org/what-we-do/housingservices/pierrepont-house-elderly *Pierrepont House for the Elderly is a* 188-unit senior citizen independent living program sponsored by Catholic Charities. As a caring community it provides safe, affordable housing as well as support services and opportunities for education, socialization and recreation.

Manhattan:

Brookdale Battery Park

455 North End Avenue New York, NY 10282 212-766-8782 www.BrookdaleLiving.com/ hallmark-battery-park-city.aspx *Privately run independent living facility for senior citizens, with an assisted living section on its second floor.*

David Podell House

179 Henry Street New York, NY 10002 212-766-8782 www.edalliance.org/older_adults Federally subsidized senior residences operated by the Educational Alliance. Seniors who live in Podell House take advantage of the comprehensive social services and senior programming offered through the Weinberg Center for Balanced Living at Manny Cantor Center.

Helen Harris Senior Housing 80 Rutgers Slip New York, NY 10002

212-566-2729

Hong Ning Housing for the Elderly

50 Norfolk Street New York, NY 10002 212-475-7730

Ridge Street Gardens (New York Foundation for Senior Citizens)

80 Ridge Street, Suite 92 New York, NY 10002 212-598-4148 Located on the Lower East Side, Ridge Street Gardens provides 100 units of subsidized, low income housing for seniors.

St. Margaret's House

49 Fulton Street New York, NY 10038 212-766-8122 Located in the heart of downtown Manhattan, St. Margaret's House is comprised of one- and two bedroom units. Common areas include a community dining room, library and outdoor gardens. In order to be eligible, applicants must be 62 or older or disabled/mobility impaired. Additional income and household size criteria also apply. Assitance with Property Tax and Utilities Ayuda con los Impuestos de Propiedad y Utilidades 物業稅、租務及能源等的補助

Disabled Homeowner's Exemption (DHE) 311

www1.nyc.gov/site/finance/benefits/ landlords-dhe.page The Disabled Homeowner's Exemption (DHE) provides a property tax abatement for eligible property owners who have a medically certifiable disability and an annual income below \$37,399. You cannot receive both DHE and SCHE. If your property qualifies for both, only SCHE will be granted.

Real Property Tax Credit

tax.ny.gov/pit/credits/real_property_ tax_credit.htm The Real Property Tax Credit provides relief to low income senior residents of New York State. Contact the New York State Department of Taxation and Finance for more details.

Residential Emergency Services to Offer Home Repair to the Elderly (RESTORE) 212-480-6700 www.nyshcr.org/programs/restore *The RESTORE Program is available*

to low-income seniors who need financial assistance for emergency home repairs. The maximum grant is \$5,000 and is only available to those who have lived in their homes for at least three years. The program is administered through RESTOREqualified agencies in your service area. Call or visit the website for additional info.

Senior Citizens Homeowner Exemption (SCHE)

wwwl.nyc.gov/site/finance/benefits/ landlords-sche.page *SCHE provides a tax reduction for property owners who own and live in a co-op, condominium or a one-, two-, or three family home. To be eligible, applicants must be at least 65 years of age or older with an income of 37,399 or less.*

New York State School Tax Relief Program (STAR) 311

www.tax.ny.gov/pit/property/star/ index.htm

New York State Residents who are homeowners qualify for the Basic School Tax Relief (STAR) program regardless of age if their annual adjusted gross income is \$500,000 or less and the property is their primary residence. Residents 65 and older who qualify for Basic STAR and have an annual household income of less than \$84,050 are eligible for the Enhanced STAR program.

Veterans' Tax Exemption

www1.nyc.gov/site/finance/benefits/ landlords-veterans.page The Veterans' Tax Exemption is a partial property tax exemption available to property owners who served in the U.S. armed forces in WWI & II, Korea, Vietnam, or the Gulf War. The spouse or registered domestic partner of a qualified veteran, the unmarried surviving spouse of a qualified veteran, and a Gold Star parent (the parent of a child who died in the line of duty while serving in the U.S. armed forces during one of the periods above) are also eligible for this exemption.

Assistance with Rent Asistencia de Alquiler 租務補助

Disabled Rent Increase Exemption (DRIE)

311 www1.nyc.gov/site/finance/benefits/ tenants-drie.page *The DRIE program freezes the rents of disabled people living in rent-*

regulated apartments or Mitchell Lama buildings. Households that are eligible include those receiving Supplemental Security Income, Social Security Disability Income, a disability pension from the US Department of Veteran Affairs, or disability related Medicaid if the applicant has received Supplemental Security Income or Social Security Disability Income in the past. Applicants also must be in a household that in the previous calendar had a combined income of \$50,000 or less and spent more than 1/3 of monthly household income on rent.

Senior Citizen Rent Increase Exemption (SCRIE) 311

www1.nyc.gov/site/finance/benefits/ tenants-scrie.page SCRIE offers eligible tenants an exemption from rent increases. The owner of the building receives a credit against their real estate taxes from the City of New York. Applicants must meet ALL of the eligibility requirements.

For SCRIE eligibility, applicants must:

- Be 62 years of age or older;
- *Rent an apartment that is regulated by the Division of Housing and Community*

Renewal (DHCR) (i.e. rent controlled or rent stabilized apartments or hotel stabilized);

- Have an annual household income of 50,000 or less;
- Pay more than one-third of the household's aggregate disposable income for rent.

Fuel and Utility Costs Costos de Combustible y Utilidades 煤氣及能源補助

Heating Equipment Repair or Replacement

800-342-3009

The Heating Equipment Repair and Replacement Component of the Home Energy Assistance Program is available to help eligible low-income homeowners repair or replace furnaces, boilers and other direct heating components necessary to keep their home's primary heating source functional. Benefit amounts are based on the actual cost incurred to replace or repair the furnace, boiler and/or other essential heating equipment.

Home Energy Assistance Program (HEAP) 800-692-0957 (General) 212-331-3150 (Heat Line)

For the New York City Program: www.nyc.gov/html/hra/html/ services/energy.shtml For the New York State Program: www.otda.ny.gov/programs/heap/ *A one-time grant per year to help low-income homeowners and renters pay fuel and utility costs.*

Weatherization Climatización 防寒保暖

Weatherization Referral and Packaging Program (WRAP) 311

www.aging.ny.gov/NYSOFA/ programs/econsecurity/WRAP.cfm Provides low-income elderly people (60+) with free weatherization services to lower their energy bills and increase the comfort of their homes. Services include insulation, replacement of doors and windows and repairs to furnaces and roofs. No limits on assets, monthly income limit for one person is \$1,963 and for couples \$2,567. Must receive HEAP benefits to be eligible. Tenant Advocacy Organizations Organizaciones de Defensa de Inquilinos 住客維權組織

Good Old Lower East Side (GOLES) - Tenant Rights and Eviction Prevention Counseling 171 Avenue B New York, NY 10009 212-533-2541 www.goles.org/services.html Good Old Lower East Side (GOLES) provides assistance to tenants living in rent-regulated apartments, public housing and Section 8. Provides legal counseling, government benefit assistance and advocacy support.

Housing Court Answers

212-962-4795 www.cwtfhc.org *A non-profit organization that provides advice to unrepresented tenants in Housing Court proceedings, works to improve the Housing Court system and advocates for the right to counsel in Housing Court. Operates a telephone hotline from 9 am to 5 pm to provide information regarding Housing Court proceedings and the enforcement of housing code violations and other landlord/tenant*

issues to New York City residents, community-based organizations and other service providers.

Metropolitan Council on Housing

339 Lafayette Street, Suite 301 New York, NY 10012 212-979-6238 (Membership) 212-979-0611 (Tenants' Rights) metcouncilonhousing.org/ *A citywide membership-based tenants' advocacy organization that works to preserve and expand affordable housing and rent regulation through grassroots organizing, lobbying, direct action and public education.*

New York State Tenants and Neighbors Coalition

236 West 27th Street, 4th Floor New York, NY 10001 212-608-4320 www.tenantsandneighbors.org *A statewide organization of tenants, tenant associations, and other community groups that fight for tenants' rights and affordable housing through organizing, education, leadership development, and grassroots mobilization.*

Transportation - Transporte - 有關交通事項

Transportation Transporte 有關交通事項

Transportation Discounts Descuentos de Transporte 交通費折扣

E-ZPass

www.e-zpassny.com/ Apply for an E-ZPass online, at a retail location, or via mail. See website for more details.

Reduced-fare Metrocards

718-330-1234 web.mta.info/nyct/fare/rfindex.htm Individuals who are 65 and older or have a disability may apply for a Reduced-fare Metrocard. Proof of age is needed when applying for a Reduced Fare Metrocard and can be provided with a birth certificate, Medicare card, social security award letter, driver's license or NY State non driver's ID. Travel Assistance Servicios de Asistencia de Viaje 交通輔助

Community Arranged Resident Transportation Program (C.A.R.T.) 11 Park Place, 14th Floor New York, NY 10007 212-962-7559 www.nyfsc.org/services/freetrans. html Operating in Manhattan, from the Battery to 96th Street on the East Side and to 110th Street on the West Side five days a week, C.A.R.T.'s five vans take seniors to and from medical appointments and hospitals, planned activities at senior centers and entitlements on which they depend. C.A.R.T. also delivers meals to homebound seniors living in mid-Manhattan. In addition to its established routes, Project C.A.R.T. provides private car service for emergencies as well as for medical, social service and entitlement appointments and visits to relatives and friends in hospitals or nursing homes.

Downtown Connection Free Bus 120 Broadway, Suite 3340 New York, NY 10271 212-566-6700

Transportation - Transporte - 有關交通事項

www.DownTownNY.com/gettingaround/downtown-connection Operated by the Downtown Alliance, the free Downtown Connection bus route operates from 10a.m.-7.30p.m., seven days a week except Thanksgiving, Christmas Day and New Year's Day, with free Americans with Disabilities Act (ADA) compliant service. Buses come on average at 10-minute intervals on weekdays traffic permitting - and at 15-minute intervals on weekends. The bus travels from Beekman and Water Street on the East Side, south around the tip of Manhattan, then north through Battery Park City and then East to City Hall, and returning. (Buses make 37 stops around the perimeter of Lower Manhattan, including a Warren/ Murray Street retail loop.)

Accessibility Accesibilidad

輔助上落的設施

MTA Guide to Accessible Transit: 511 web.mta.info/accessibility/transit.

htm

Access-a-Ride

web.mta.info/nyct/paratran/guide. htm

877-337-2017 Access-A-Ride, for the same price as full public transit fare, provides door-to-door shared van rides 24/7 throughout New York City and nearby Nassau and Westchester counties for seniors and people with disabilities who have difficulty with public transit. For eligibility and reservations call the number above.

Health Care Recursos de Salud

健保照顧

Health Care Proxy

800-342-9871 www.health.ny.gov/forms/doh-1430.pdf Individuals who are unable to make health care decisions can designate a Health Care Proxy to make health care decisions on their behalf.

Health Insurance Information Counseling and Assistance Program (HIICAP)

212-602-4180 www.nyc.gov/html/dfta/html/ benefits/health.shtml *The NYC HIICAP is New York's source for free, current and impartial information about health care coverage. Through a helpline and volunteer counselors, HIICAP provides information on all aspects of health insurance including Medicare, prescription drug information, long-term care insurance, Medicaid for people with Medicare, and more.*

New York State Department of Health

Corning Tower, Empire State Plaza Albany, NY 12237 866-881-2809

New York State Health Insurance Resource Center Long-Term Care

www.health.ny.gov/facilities/long_ term_care/ Provides information on long-term care and insurance policies for New York State.

Health Insurance Programs Programas de Seguro de Salud 健康保險計畫

Medicaid

Medicaid is a state-run health insurance program that is primarily available to people with limited incomes or resources but it is also available to those who meet other requirements.

To find out whether you qualify for Medicaid visit ACCESS NY at www. nyc.gov/accessnyc or call the NYC Human Resources Administration at (718) 557-1399.

Boerum Hill Medicaid Office

35 4th Avenue Brooklyn, NY 11217 718-623-7427 or 718-623-7428

Chinatown Medicaid Office 115 Chrystie Street, 5th Floor

115 Chrystie Street, 5th Floo New York, NY 10002

212-334-6114

Medicare

1-800-MEDICARE (800-633-4227) www.medicare.gov Medicare is a federal health insurance program that covers all seniors over the age of 65 for basic hospital and medical expenses. Medicare can also be supplemented by additional public and private plans, like the prescription drug coverage Medicare Part D supplement plan, depending on individual needs and qualifications.

Senior Medicare Patrol (SMP) Programs

212-639-9675 www.aging.ny.gov/NYSOFA/ Programs/EconSecurity/SMP.cfm These programs assist Medicare and Medicaid beneficiaries in order to prevent healthcare fraud by teaching beneficiaries how to

best protect their personal identity, report errors on health care bills and identify inappropriate charging for service.

New York State of Health 1-855-355-5777 www.nystateofhealth.ny.gov/ NY State of Health is a marketplace where individuals can shop for and enroll in affordable health insurance plans. These plans are for people who do not currently receive Medicare and who don't have insurance through their employers.

New York State Partnerships for Long Term Care

866-950-7526 www.nyspltc.org The New York State Partnership for Long Term Care combines private long term care insurance with Medicaid to help people prepare financially for possible nursing home care, home care or other long term care services as specified under the policy. It allows New Yorkers to protect assets while remaining eligible for Medicaid Extended Coverage if their long term care needs exceed the period covered by their private partnership insurance policy.

Hospitals Hospitales 醫院

Complaints Related to New York Hospitals

New York State Department of Health Centralized Hospital Intake Program Mailstop: CA/DCS Empire State Plaza Albany, NY 12237

1-800-804-5447

To issue a complaint about a hospital or a diagnostic and treatment center, call the toll-free number above, or file a complaint in writing by mailing the address above.

Brooklyn:

Brooklyn Hospital Center

121 Dekalb Avenue Brooklyn, NY 11201 718-250-8000 www.tbh.org/

New York Methodist Hospital

506 6th Street Brooklyn, NY 11215 718-780-3000 www.nym.org/

Veterans Administration New York Harbor Healthcare System -Brooklyn 800 Poly Place Brooklyn, NY 11209 718-836-6600 www.nyharbor.va.gov/

Woodhull Hospital

760 Broadway Brooklyn, NY 11206 718-963-8000 nyc.gov/hhc/woodhull Manhattan:

Gouverneur Healthcare Services 227 Madison Street New York, NY 10002 212-238-7897 www.nyc.gov/html/hhc/gouverneur/ html/home/home.shtml

New York Presbyterian/Lower Manhattan Hospital 170 William Street New York, NY 10038

212-312-5000 www.downtownhospital.org/

Veterans Administration New York Harbor Healthcare System -Manhattan 423 East 23rd Street New York, NY 10010 212-686-7500 www.nyharbor.va.gov/

Community Health Clinics Clínicas de Salud Comunitarias 社區健康診所

Brooklyn:

CABS Health Center 94-98 Manhattan Avenue Brooklyn, NY 11206 718-388-0390 www.chnnyc.org/locations/cabs-

health-center/ Spanish spoken.

Joseph P. Addabbo Family Health Center

120 Richards Street Brooklyn, NY 11231 718-945-7150 www.addabbo.org

ODA Primary Care Health Center

14-16 Heyward Street Brooklyn, NY 11249 718-260-4600 www.odahealth.org *A not-for-profit healthcare provider that offers a full range of primary care and specialty services*.

Williamsburg Family Health

Center 99 Division Avenue Brooklyn, NY 11249 718-599-6200 www.tbh.org/outpatient-care/ williamsburg-family-health-center

Woodhull Greenpoint Community Health Center

875 Manhattan Avenue Brooklyn, NY 11222 718-630-3220 www.nyc.gov/html/hhc/woodhull/ html/centers/centers.shtml Woodhull Williamsburg Community Health Center 279 Graham Avenue Brooklyn, NY 11221 718-963-7821 www.nyc.gov/html/hhc/woodhull/ html/centers/centers.shtml

Manhattan:

Betances Health Center

280 Henry Street New York, NY 10002 212-227-8401 www.betances.org/ *Geriatric care at Betances provides comprehensive medical services to address the core primary and specialty medical needs of patients 60 years of age and older.*

Catherine M. Abate Health Center

150 Essex Street New York, NY 10002 212-477-1120 www.chcnyc.org/our-locations/ catherine-m-abate *Geriatric care, preventative medicine, nutrition counseling, social services and health education are offered. Spanish and Chinese spoken.*

Charles B. Wang Community Health Center

125 Walker Street, 2nd Floor New York, NY 10013 268 Canal Street New York, NY 10013 168 Centre Street, 3rd Floor New York, NY 10013 212-966-0461 Health Education 212-379-6988 Adult Medicine 212-966-0228 Women's Health 212-941-2213 Mental Health 212-226-3888 Pediatrics 212-226-9339 Dental 212-226-1661 Social Work www.cbwchc.org/ Non-profit health center providing medical and mental health services for children. and dental and optical services for all ages, with a focus on Asian-Americans. The center is also a local WIC enrollment and services site where staff conduct community education, advocacy, and outreach. Chinese, Spanish, Vietnamese, and Korean spoken.

Henry Street Settlement -Community Consultation Center 40 Montgomery Street New York, NY 10002 212-233-5032 www.henrystreet.org/programs/ primary-behavioral-health/ *A non-profit clinic providing mental health and approved primary*

healthcare services, the CCC delivers outpatient mental health services, psychiatric day treatment, crisis services, HIV family mental health services, Asian bi-cultural services, vocational rehabilitation, housing, primary healthcare, parent education and support and job training opportunities, as well as legal and financial services and screenings for entitlement benefits and Food Stamp enrollment. Languages spoken include Spanish, Chinese, Mandarin, Cantonese, Italian, and German.

Judson Health Center

34 Spring Street New York, NY 10012 212-925-5000

Ryan-NENA Community Health Center

279 East 3rd Street New York, NY 10009 212-477-8500 www.ryancenter.org/home.htm A non-profit outpatient health center for patients of all ages offering medical, dental, and optical care; HIV/AIDS care; substance abuse treatment; and counseling. Languages spoken include Spanish, French, Russian, and Chinese.

Roberto Clemente Center

540 East 13th Street New York, NY 10009 212-387-7400

Smith Family Health Center

60 Madison Street New York, NY 10038 212-346-0500

Home Care Options Opciones de Cuidado Domiciliario 家居照顧的選擇

CPC Home Attendant Program

1 York Street, 2nd Floor New York, NY 10013 212-219-8100 Provides personal care services in the home to clients who are medically disabled, aged and/ or physically handicapped. The program is staffed with bilingual/ bicultural Chinese and Spanish speaking registered nurses and case coordinators to supervise the delivery of home care services.

Expanded In-Home Services for the Elderly Program (EISEP), NYC Dept. for the Aging

www.nyc.gov/html/caregiver/ getttinghelp-2.html. EISEP assists older New Yorkers who need help with activities of daily living (e.g., dressing, bathing, personal care) and instrumental activities of daily living (e.g., shopping, housekeeping, cooking), who want to remain at home and are not eligible for Medicaid. Case managers help elders and their families decide what help is needed and arrange for services that may include non-medical inhome services. non-institutional respite services for caregivers. ancillary services and other services available in the community. EISEP supports and supplements care provided by families and friends. Participants whose incomes are above 150% of poverty share in the cost of the services, according to a sliding scale.

Home Care Service Program (HCSP) 311

www.nyc.gov/html/hra/html/ services/long_term_care.shtml The Home Care Services Program (HCSP) offers access to Medicaidfunded long-term care programs designed to help eligible elderly or disabled individuals remain safely at home, rather than in a nursing home or other institution. In some cases, the Home Care Services Program will assess medical needs and determine the appropriate care

required. Eligibility for Medicaidfunded home care programs varies among programs but all programs require that the applicant be Medicaid eligible.

The New York Foundation for Senior Citizens - Home Attendant Program

11 Park Place, 14th Floor New York, NY 10007 212-962-7559 www.nyfsc.org/services/support homeattend html Under the Home Attendant Program, the Foundation's registered nurses and social workers visit seniors at home - to assess their needs and to supervise the more than 1,000 home attendants the Foundation employs to meet their needs. Home attendants are trained by Foundation staff to perform daily tasks such as health-related personal care, housekeeping, shopping, cooking and accompanying seniors to medical appointments.

Visiting Nurse Service of New York

800-675-0391 www.vnsny.org This home health care service provides members of the community support using both care and technology to maximize effectiveness. The VNSNY matches patients with the care they need while being sure to account for any financial concerns. Both Medicare and Medicaid are accepted, and services run 24/7.

Brooklyn Office: 1630 East 15th Street Brooklyn, NY 11229

Manhattan Office:

1250 Broadway, 7th Floor New York, NY 10001

Mental Health Services Servicios de la Salud Mental 心理健康科服務

Brooklyn:

Brooklyn Veterans Center

25 Chapel Street, Suite 604 Brooklyn, NY 11201 718-630-2830

Heights and Hills

57 Willoughby Street, 4th Floor Brooklyn, NY 11201 718-596-8789 www.HeightsAndHills.org Heights and Hills delivers information, direction and support for the elderly of Brooklyn.

Manhattan:

Geriatric Mental Health Alliance of New York City

50 Broadway, 19th Floor New York, NY 10004 212-614-5772 www.mhaofnyc.org/gmha/ *The Geriatric Mental Health Alliance (GMHA) operates a Geriatric Mental Health Training and Technical Assistance Center without walls that provides support to various provider systems to increase their capacity and skill to meet the mental health needs of the older adults with whom they work.*

Greenwich House Senior Health and Consultation Center

27 Barrow Street, 3rd Floor New York, NY 10014 212-242-4140 ext. 251 www.greenwichhouse.org/senior_ health/index

This program offers affordable consultation as well as help with the necessary changes that come with aging. Services are provided at the center, but necessary home calls can sometimes be made.

Hamilton Madison House Chinatown Family Consultation Center (CFCC) 253 South Street, 3rd Floor

New York, NY 10002 212-720-4540 A full-service mental outpatient clinic, the CFCC provides evaluations, therapy and community outreach.

Hamilton Madison House Social Adult Day Program

253 South Street, 2nd Floor, East Wing New York, NY 10002 212-349-3724 Striving to improve the quality of life for those 55 years and above with dementia and memory loss, this program offers transportation, nutritious meals, support groups, and recreational activities. Staff speaks Mandarin and Cantonese.

Manhattan Veterans Center

32 Broadway, 2nd Floor, Suite 200 New York, NY 10004 212-951-6866

University Settlement Consultation Center

184 Eldridge Street New York, NY 10002 212-453-4522 www.universitysettlement.org/us/ programs/mental_health_services/ consultation_center/ *The Consultation Center works to provide mental health services to*

those in need. Professionals at the Center speak English, Mandarin, Cantonese and Spanish.

Prescription Discounts Descuentos de Recetas Médicas 藥品折扣計畫

AARP Prescription Discount Program

877-422-7718 www.aarppharmacy.com This program was created by AARP to provide exclusive discounts on FDA-approved prescription medications and specialty drugs.

BigAppleRx

311

www.bigapplerx.com A free discount card accepted at many pharmacies in New York City; cannot be used in conjunction with other discounts/insurance but can be used for medications not covered.

Elderly Pharmaceutical Insurance Coverage (EPIC)

800-332-3742 www.health.ny.gov/health care/ epic/ EPIC is a free New York State

program that helps income-eligible seniors aged 65 and older to supplement their out-of-pocket

Medicare Part D drug plan costs. EPIC helps pay the Medicare Part *D* drug plan premiums for low- to moderate income members. EPIC also provides supplementary drug coverage for Part D covered drugs purchased while in the Medicare Part D coverage gap. To join EPIC. one must be a NYS resident age 65 or over, have an annual income less than \$35,000 (single) or \$50,000 (married), be enrolled in a Medicare Part D plan, and must not be receiving the full Medicaid Benefit. Pharmacies must be EPIC participants.

Extra Help Paying for Medicare Prescription Drug Plans

800-772-1213 www.ssa.gov/medicare/ prescriptionhelp/ Extra Help pays for the costs of Medicare prescription drug plans. You are eligible for Extra Help if vour resources and income are below a certain level.

Blood Pressure Programs Programas de la Presión Arterial 量度血壓服務

Organized by the New York City Department for the Aging, trained senior volunteers measure the

blood pressure of their peers in biweekly screening and monitoring sessions. Adhering to a special protocol developed in association with the Department of Health, the volunteers keep records and follow-up with anyone whose blood pressure is too high. The program is available at the following senior centers:

Brooklyn:

Diana H. Jones Senior Center

9 Noll Street Brooklyn, NY 11206 718-782-3601

Eileen Dugan Senior Center

380 Court Street Brooklyn, NY 11231 718-596-1956

Park Slope Senior Center

463A Seventh Street Brooklyn, NY 11215 718-832-3726

Prospect Hill Senior Center

283 Prospect Avenue Brooklyn, NY 11215 718-499-9574

Raices Times Plaza Senior Center 460 Atlantic Avenue Brooklyn, NY 11217 718-694-0895

Manhattan:

University Settlement Senior Center 189 Allen Street New York, NY 10002 212-473-8217

Senior Centers Centros de Ancianos 老人中心

Brooklyn:

Eileen Dugan Senior Citizens Center 380 Court Street

380 Court Street Brooklyn, NY 11231 718-596-1956 Provides a variety of services, including group lunches, nutritional programs, educational and recreational activities and case assistance.

Independence Neighborhood Senior Center

114 Taylor Street Brooklyn, NY 11211 718-388-9242 milldev.org/senior-programs/ independence/ *Provides a variety of activities including zumba, dominoes, bingo and origami.*

Northside Senior Center

179 North 6th Street Brooklyn, NY 11211 718-387-2316 www.ccbq.org/what-we-do/olderadult-services/northside-seniorcenter Services include lunch, case assistance, educational, recreational and health promotional activities.

Pete McGuinness Senior Center

715 Leonard Street Brooklyn, NY 11222 718-383-1940 www.ccbq.org/what-we-do/olderadult-services/pete-mcguinnesssenior-center Offers a range of activities and services Monday through Friday, which includes: lunch; social services provided by an experienced Case Manager and a Program Manager (Polish/ English speaking) for entitlements, benefits and referrals; educational workshops, computer classes, healthy aging classes in Tai Chi, chair yoga, meditation and aerobics: line dance and ballroom dance; lifestyle management classes; oil painting and crafts classes; humor and politics discussion; sing-alongs and first run movies. Transportation to the center is provided to seniors who are unable to take public transportation.

Polish and Slavic Center (PSC) "Krakus" Senior Center

176 Java Street Brooklyn, NY 11222 718-383-3434 www.polishslaviccenter.org/ en/m.16.page.html?agid=25 *Krakus activity is not limited to serving meals. Krakus also offers educational and recreational activities such as chess, cards, dominoes, bingo, movies, a choir and many more activities. ESL classes are offered twice a week. Polish spoken.*

St. Charles Jubilee Senior Center

55 Pierrepont Street Brooklyn, NY 11201 718-855-0326 www.ccbq.org/what-we-do/olderadult-services *Provides nutritional, educational, recreational, health promotional, social service and intergenerational programs as well as multi-cultural events.*

Swingin' Sixties Seniors Center

211 Ainslie Street Brooklyn, NY 11211 718-963-3793 This senior center offers breakfast and hot lunch as well as a variety of programs including art classes, computer classes, yoga, dancing, nutrition and wellness programs, a walking club and bingo and card playing.

Manhattan:

BRC Senior Center 30 Delancey Street New York, NY 10002 212-533-2020 www.brc.org/programs_senior_ services.php BRC's Senior Center provides community, social and educational activity, health and mental health services, recreation, and nutritious meals.

Chinese American Planning Council NY Chinatown Senior Citizens Center

70 Mulberry Street New York, NY 10013 212-233-8930 *CSCC is celebrated for its orchestra* room, where seniors actively practice and perform for their predominantly Cantonese-speaking peers. This senior center also offers the Senior Strollers walking club.

CPC Project Open Door

168 Grand Street New York, NY 10013 212-431-9026 cpc-nyc.org/programs/senior-

services/open-door-senior-center CPC provides meals, social activities such as art shows, and homecare services to New York's population of elderly Chinese. Breakfast, lunch, health promotion and nutrition information, educational and recreational opportunities and case assistance are available.

Good Companion Senior Center

334 Madison Street, Basement New York, NY 10002 212-406-5044 www.henrystreet.org/programs/ senior-services/good-companionssenior-center.html Health and wellness classes. exercise facilities, legal services, benefits and entitlements counseling, case management, recreation and educational classes including arts, computers, games, current events discussions, and holiday celebrations are offered. This senior center also offers a Stay Well Exercise Program, providing weekly exercise classes to enhance balance and build muscle strength which run approximately 40-50 minutes.

Grand Street Settlement Grand Coalition of Seniors 80 Pitt Street

New York, NY 10002 646-201-4251 www.GrandSettlement.org/ programs/senior-services The Grand Coalition offers nutritious meals that meet multiethnic dietary preferences. Other services at Grand Street include assistance with Medicare, HEAP, SSI and Food Stamps, health and mental health care, housing assistance, exercise programs, recreational and cultural activities, and volunteer opportunities.

Greenwich House Senior Center at Independence Plaza

310 Greenwich Street New York, NY 10013 212-267-0499 www.greenwichhouse.org/about/ senior_services *Meals, classes, health and wellness activities, social work services, and specialized services for homebound seniors are offered.*

Hamilton Madison House City Hall Senior Center

100 Gold Street, Lower Lobby New York, NY 10038 212-788-5580 The center serves as a hub for information and referrals, including consultation regarding Social Security, food stamps,

Medicaid, Medicare, and senior housing. It also offers nutritious meals, recreational activities, and educational classes.

Mott Street Senior Center

180 Mott Street New York, NY 10002 212-966-5460 www.nyfsc.org/services/sencenters. html *Exercise, bingo and mahjong, dancing, painting, ceramics, sculpting, sewing, knitting, and crocheting, among other activities, are offered. Each day, members can enjoy delicious, nutritionally balanced breakfasts and lunches, many of which feature Italian and Chinese dishes.*

Southbridge Adult and Senior Citizens Center

90 Beekman Street New York, NY 10038 212-732-9363 www.southbridgetowers.com/ development/community_groups. aspx

A variety of recreational and cultural programs are open to anyone over 55 in the downtown area, including health and fitness programs, arts and crafts, drawing and chess. The Center also offers a nurse, a shopping van service, and assistance with social services such as Medicare, Access-A-Ride, and Meals-On-Wheels.

UJC Adult Luncheon Club

15 Willett Place New York, NY 10002 212-673-9328 www.ujces.org/events.aspx

University Settlement Neighborhood Center

189 Allen Street New York, NY 10002 212-473-8217 www.universitysettlement.org/ us/programs/older_adults/senior_ center/

Breakfast and lunch, classes, activities, and social services including errand escorts and meal delivery for homebound seniors are offered. This senior center also offers bi-weekly blood pressure screening and monitoring sessions, a walking club and the Stay Well Exercise Program, a program that provides weekly exercise classes that run approximately 40-50 minutes.

Weinberg Center for Balanced Living

197 East Broadway New York, NY 10002 646-395-4270 mannycantor.org/program/adults/

weinberg-center/

Provides empowering classes, workshops, and social events focused on maintaining personal health, engaging the senses and motivating individuals through an ongoing learning curve of experiences related to fitness, general wellness, and arts and culture. Also provides social services such as counseling and health and wellness programs.

Naturally Occuring Retirement Communities Comunidades de Retiro 退休社區長者計劃

Our district is also home to a number of development-based senior centers and Naturally Occurring Retirement Communities (NORCS). These senior centers provide many services for residents of a particular housing development or neighborhood.

Educational Alliance, Co-Op Village NORC

465 Grand Street New York, NY 10002 646-395-4510 www.edalliance.org/older_adults *Available to all NORC residents ages 60 and above, Co-Op Village offers social work assistance,* nursing services, and limited transportation to medical appointments. Provides classes in yoga, board games, creative writing, tai chi, mah-jong, arts, dance, knitting, and exercise.

Grand Street Settlement Baruch Elders Services Team (BEST) Program 72 Columbia Street New York, NY 10002 212-982-4171 www.grandsettlement.org/ programs/senior-services This program provides comfortable lounges and a host of activities and services to elderly residents of Bernard Baruch Houses. Programs include classes in gardening, yoga and art, activities such as bingo and gardening, and mental health support groups.

Hamilton Madison House Knickerbocker Village Senior Services NORC

32 Monroe Street, Apartment G1 New York, NY 10002 212-349-0616 www.knickvill.com/en/senior_ service.php *Community health seminars, activities including bingo, tai chi, dance, scheduled trips, and holiday celebrations.*

Hamilton Madison House, Smith Senior Center NORC

50 Madison Street New York, NY 10038 212-349-3724 ext. 9312 *Case management and benefit and entitlement, hot lunches served five days a week, a variety of scheduled classes including computer classes geared toward seniors with limited or no prior knowledge of computers, "Stay Well" exercise classes, ceramics classes and more are provided.*

Henry Street Settlement, NORC/ Vladeck Cares

351 Madison Street New York, NY 10002 212-477-0455, ext. 19 www.HenryStreet.org/programs/ senior-services/norcvladeck-cares. html

This program provides free services to residents of Vladeck Houses who are 60 years of age and older to assist them in independent living, scheduling and transportation to medical appointments, financial management and long term care planning. Health screenings, free flu shots, and counseling services are also available. Nurses and social workers speak English, Spanish, and Chinese. Lillian Wald Houses Senior Center 12 Avenue D New York, NY 10009 212-260-2731 The Center provides important nutritional information and offers affordable hot lunches Sunday through Friday and dinners Monday through Friday. Seniors can participate in recreational activities and use the two fitness rooms, complete with machines and free weights. The staff speaks Chinese and Spanish.

NY Foundation for Senior Citizens LaGuardia Senior Center

280 Cherry Street New York, NY 10002 212-732-3656 For a small suggested contribution, seniors can eat balanced meals (breakfast and lunch) that have been carefully planned by nutritionists. Seniors can participate in a range of activities: exercises, arts and crafts, music, bingo, mahjong, health promotion, and English classes.

Nutrition and Wellness Nutrición y Bienestar

營養及健康服務

Support Services Servicios de Apoyo 支持協調服務

Alert and Alive Programs

Informal Alert and Alive discussion groups are offered at centers throughout the City. They are led by trained senior volunteers in sessions that run continuously. Members share their beliefs, attitudes and concerns about aging in a warm and congenial atmosphere. Alert and Alive Programs can be found at the following locations:

Brooklyn:

Diana H. Jones Senior Center

9 Noll Street Brooklyn, NY 11206 718-782-3601

Eileen Dugan Senior Center

380 Court Street Brooklyn, NY 11231 718-596-1956

Northside Senior Center 179 North 6th Street Brooklyn, NY 11211 718-387-2316

GOLES Healthy Aging Program (GHAP) 169 Avenue B New York, NY 10009 212-533-2541 www.goles.org/services.html *This preventative healthcare initiative assists those in the Lower East Side age 50 and above. Offers counseling and assistance for housing and health services as well as referrals and cultural programs.*

New York Foundation for Senior Citizens, Inc.

11 Park Place, 14th Floor New York, NY 10007 212-962-7559 www.nyfsc.org The New York Foundation for Senior Citizens provides a wide range of support services for older adults, including information about housing, transportation, senior centers, activities and theatre discounts.

Service Program for Older People at Grand Street Settlement

72 Columbia Street New York, NY 10002 212-787-7120 ext. 514 www.spop.org/

Offers clinical, integrated physical and mental health care, and specialized substance abuse counseling.

United Jewish Council of the East Side

235 East Broadway New York, NY 10002 212-233-6037 www.ujces.org The UJC provides services to East Side senior citizens, including friendly visiting, telephone reassurance, and access to food service pantries.

Food Access and Assistance Acceso a Alimentos y Asistencia 送餐及護理服務

The City of New York Home-Delivered Meals for Seniors 311

New York City delivers nutritionally balanced meals to the homes of seniors age 60 and older who are unable to attend a group meal program or prepare their own meals.

Citymeals-on-Wheels

212-687-1234 www.citymeals.org/ This privately funded organization provides home-delivered meals to anyone who is: 60 years of age or older; physically and/or mentally incapacitated and in need of some assistance; unable to prepare nutritious meals or has no friends or family to do so; or is receiving only limited Medicaid services (recipients of Medicaid home and personal care services are currently ineligible for home delivered meals). To request meals-on-wheels service, please call the case management agency listed below that is closest to your home:

Brooklyn:

Heights and Hills Community Council 57 Willoughby Street, 4th Floor Brooklyn, NY 11201

718-596-8789 www.heightsandhills.org

Ridgewood Bushwick Case

Management 555 Bushwick Avenue Brooklyn, NY 11206 718-821-0254

Manhattan:

New York Foundation for Senior Citizens 11 Park Place New York, NY 10007 212-962-7817 www.nyfsc.org

Jewish Association for Services for the Aged (JASA) Meals and Nutrition

212-273-5272 www.jasa.org/community/meals *Provides home-delivered and kosher meals*.

Greenmarkets Mercados Publicos 綠色市集

For more information on greenmarkets, including a list of vendors, visit www.grownyc.org/ greenmarket or call 311.

Manhattan:

Abingdon Square Greenmarket Hudson Street and West 12th Street *Open Saturday year-round*

Bowling Green Greenmarket

Broadway at Battery Place Open Tuesday & Thursday year-round

City Hall Park Greenmarket Broadway at Chambers Street *Open Tuesday & Friday March -December*

Saint Mark's Church Greenmarket East 10th Street and 2nd Avenue Open Tuesday June - November Staten Island Ferry Whitehall Terminal Greenmarket

4 South Street, inside Ferry Terminal Building *Open Tuesday & Friday year-round*

Tompkins Square Greenmarket

Ave A and East 7th Street *Open Sunday year-round*

Tribeca Greenmarket

Greenwich Street between Chambers Street and Duane Street Open Saturday (year-round) and Wednesday (March - December)

Union Square Greenmarket

North and West sides of Union Square Park Open Monday, Wednesday, Friday, and Saturday year-round

Water Street Greenmarket

Water Street at Coenties Slip Open Thursday July - November

Brooklyn:

Brooklyn Borough Hall Greenmarket Plaza at Court Street and Montague Street Open Tuesday, Thursday and Saturday year-round

Carroll Gardens Greenmarket Carroll Street, between Smith Street and Court Street *Open Sunday year-round*

Grand Army Plaza Greenmarket

Prospect Park West and Flatbush Avenue *Open Saturday year-round*

Greenpoint/McCarren Park Greenmarket

Union Avenue between Driggs Avenue & North 12th Street Open Saturday year-round

Friendly Visiting Visitas Domiciliarias Amistosas 府上探訪服務

Henry Street Settlement Senior Companion Program

265 Henry Street New York, NY 10002 212-477-0455 Senior Companions are volunteers who make independence a reality for older adults. Senior Companions are at least 55 years old, can use mass transit, and are available 10-40 hours a week. Senior Companion services include companionship, friendly visiting, light errands, meal planning, medication reminders, caregiver respite, and medical escort. Heights and Hills Friendly Visiting Service

57 Willoughby Street, 4th Floor Brooklyn, NY 11201 718-596-8789

Program matches volunteers of all ages with homebound and isolated seniors for weekly companionship volunteers and clients go on walks, run errands, cook together, play cards, knit, talk about music, art, sports, politics, their families, and whatever else they find in common.

SAGE Friendly Visitor Program

305 7th Avenue, 6th Floor New York, NY 10001 212-741-2247 www.sageusa.org/cure/visitor.cfm All those who participate in this program must be a SAGE client, or a referral, friend, neighbor, or other service provider. Once a client decides to participate, a SAGE staff person comes to the home of the client and matches the client with a volunteer. All volunteers are screened, trained, and committed to at least one year with each client.

Visiting Neighbors

3 Washington Square Village Suite 1F New York, NY 10012 212-260-6200 www.visitingneighbors.org/

This service matches volunteers with seniors 60+ in Lower Manhattan. Volunteers are carefully screened and trained, and are committed to a few hours each week. Volunteers will escort seniors to medical appointments, on errands, and to the grocery store.

Support Groups Grupos de Apoyo 支持協調服務團体

Center for Bereavement

118 East 93 Street, Suite 1C New York, NY 10128 212-289-8570 www.centerforbereavement.com Provides grief counseling and therapy in a safe, confidential, and private setting to assist in the mourning process through individual grief counseling/therapy or in bereavement groups with other mourners, facilitated by a seasoned, licensed therapist.

Friends In Deed

594 Broadway, Suite 706 New York, NY 10012 212-925-2009 www.FriendsInDeed.org Friends In Deed is a crisis center that provides emotional and spiritual support for anyone diagnosed with HIV/AIDS, cancer and other life-threatening physical illnesses.

Heights and Hills

57 Willoughby Street, 4th Floor Brooklyn, NY 11201 718-596-8789 www.HeightsAndHills.org Heights and Hills promotes successful aging in place by providing case management for homebound seniors, information, referral and supportive counseling for family and friends caring for seniors, as well as transportation services.

Caregiver Resources Recursos para Cuidadores 給予照顧/護理的資訊

Caregivers Action Network

202-454-3970 www.caregiveraction.org/ Provides educational materials and guides for family caregivers, including resources and information on workshops and tips for caregiving.

The Eldercare Locator 800-677-1116 www.eldercare.gov/ *This public service developed by the U.S. Administration on Aging*

connects seniors and their families to local services.

Hamilton Madison House Caregiver Services Manhattan

100 Gold Street, Lower Level New York, NY 10038 212-788-1688 *Provides services to the Chinese and Korean communities including supportive counseling, respite care, shopping assistance and home visits.*

NYS Caregiving & Respite Coalition

585-244-8400 www.nyscrc.org/ Provides information, research and support to caregivers.

Williamsburg Social Services

32 Penn Street Brooklyn, NY 11211 718-782-2315 This center, run by the Jewish Association Serving the Aging (JASA), provides social services and support to senior citizens of all backgrounds. Adult Day Programs Programas Durante el Día para Adultos 成人日間活動計劃

Hamilton Madison House Adult **Day Services** 253 South Street, 2nd Floor New York, NY 10002 212-720-4540 www.hamiltonmadisonhouse.org Hamilton Madison House's mission is to improve quality of life for participants with memory loss while providing support and education to caregivers and family members. Services include meals, door to door transportation, social and recreational activities, and support groups. Mandarin and Cantonese spoken.

VillageCare Adult Day Health Center

121B West 20th Street New York, NY 10011 212-337-9220 www.vcny.org/communitycare *Adult Day Health Care program*

providing comfort and promoting independence through a full range of nursing, nutritional, case management, rehabilitative services and social activities. Services include physical therapy, personal care assistance, healthrelated diagnostic services, and

social services, as well as full-time nursing services. A comprehensive therapeutic recreation program includes creative arts, exercise, yoga, tai chi, discussion groups, lectures, live musical entertainment, movies, and local trips. Individualized programs are geared to helping persons with behavioral health problems, Parkinson's disease, Alzheimer's disease, dementia and other chronic illnesses. Private doorto-door transportation is provided.

Services for People with Disabilities Servicios para las Personas con Discapacidades 殘障人仕服務

Access-a-Ride

877-337-2017 web.mta.info/nyct/paratran/guide. htm

Access-A-Ride, for the same price as full public transit fare, provides door-to-door shared van rides 24/7 throughout New York City and nearby Nassau and Westchester counties for seniors and people with disabilities who have difficulty with public transit. For eligibility and reservations call the number above.

Brooklyn Center for Independence of the Disabled

27 Smith Street, Suite 200

Brooklyn, NY 11201 718-998-3000 www.bcid.org/ Empowers persons with disabilities by improving the quality of their lives and fostering their integration into the mainstream of society. Also develops educational programs including training for advocacy for their individual civil rights.

Center for Independence of the Disabled of New York

841 Broadway, Suite 301 New York, NY 10003 212-674-2300 www.cidny.org *Provides benefits counseling and direct services to those with disabilities. Also advocates to improve the lives of people living with disabilities.*

Mayor's Office for People With Disabilities

100 Gold Street, 2nd Floor New York, NY 10038 311 711 (Relay Service for Deaf/Hard of Hearing) www.nyc.gov/mopd *The Mayor's Office for People with Disabilities works to ensure that New Yorkers with disabilities can lead happy, healthy and productive lives.*

Services for the Visually Impaired Servicios para Personas con Discapacidades Visuales 視障人仕服務

American Foundation for the Blind

2 Penn Plaza, Suite 1102 New York, NY 10121 212-502-7600 www.afb.org *Provides directory of services for seniors with vision impairments.*

Computer Center for Visually Impaired People at Baruch College

55 Lexington Avenue New York, NY 10010 646-312-1420 www.baruch.cuny.edu/ccvip The Computer Center for Visually Impaired People (CCVIP) has been in the business of Assistive Technology training, research and service since 1978.

Helen Keller Services for the Blind - Brooklyn

57 Willoughby Street Brooklyn, NY 11201 718-522-2122 www.helenkeller.org/ *Helen Keller Services for the Blind enables individuals who are blind,* visually-impaired, deaf-blind, and/ or have combined hearing-vision loss to live, work and thrive in their community of choice.

Lighthouse International

15 West 65th Street New York, NY 10023 800-284-4422 www.lighthouseguild.org Assists people of all ages who are blind or partially sighted to lead independent and productive lives.

National Federation of the Blind of New York State

718-567-7821 www.nfbny.org The National Federation of the Blind is the largest organization of blind and low-vision people in the United States. The group strives to reform general attitudes towards the blind.

New York State Commission for the Blind

866-871-3000 ocfs.ny.gov/main/cb *Provides a listing of not-for-profit agencies in New York that offer resources for those with visual impairments.*

VISIONS - Services for the Blind and Visually Impaired

500 Greenwich Street, 3rd Floor New York, NY 10013 212-625-1616 www.visionsvcb.org/ Non-profit agency offering blind or visually impaired individuals rehabilitation through at-home instruction on safety techniques for independent living, indoor/outdoor mobility training, and employment services for youth and adults, including prevocational, skills training, and job placement.

Recreation and Fitness - Recreación y Acondicionamiento Físico - 康樂及健身

Recreation and Fitness Recreación y Acondicionamiento Físico 康樂及健身

Parks Parques 公園

Brooklyn:

Adam Yauch Park

Atlantic Avenue, Columbia Place, State Street www.nycgovparks.org/parks/ adamyauchpark *Features dog friendly areas, playgrounds, fitness equipment, and sprinklers.*

American Playground

Franklin Street between Milton Street and Noble Street www.nycgovparks.org/parks/ americanplayground/ *Features basketball courts, handball courts, playgrounds, and sprinklers.*

Bedford Playground

Bedford Avenue between South 9th Street and Division Avenue www.nycgovparks.org/parks/ bedfordplayground/ *Features basketball courts, handball* courts, playgrounds, and sprinklers.

Brooklyn Bridge Park

Furman Street and Montague Street to Plymouth Street and Adams Street 718-222-9939 www.brooklynbridgepark.org *Features a carousel, playgrounds, kayaking, rowing, biking, dog runs, volleyball, fitness, swimming, and weekend family programs.*

Bushwick Inlet Park

Kent Avenue between North 7th Street and North 10th Street www.nycgovparks.org/parks/ bushwickinletpark *Features a multipurpose field, a* green building with a green roof, a viewing platform, playground, football field, baseball field, soccer field, and public access to the waterfront.

Carroll Park

Court Street to Smith Street, between Carroll Street and President Street www.nycgovparks.org/parks/ carrollpark *Features bocce courts, playgrounds, sprinklers, and wi-fi.*

Recreation and Fitness - Recreación y Acondicionamiento Físico - 康樂及健身

Cobble Hill Park

Clinton Street between Verandah Place and Congress Street www.nycgovparks.org/parks/ cobblehillpark/ *Features playgrounds*.

Commodore Barry Park

Navy Street to North Elliot Place, between Flushing Avenue and Park Avenue www.nycgovparks.org/parks/ commodorebarrypark *Features baseball fields, basketball courts, football fields, handball courts, outdoor pools, playgrounds, and sprinklers.*

De Hostos Playground

Harrison Avenue between Walton Street and Lorimer Street www.nycgovparks.org/parks/ dehostosplayground/ *Features basketball courts, handball courts, playgrounds, and sprinklers.*

DiMattina Playground

Hicks Street and Rapelye Street www.nycgovparks.org/parks/ dimattina-playground/ *Features dog friendly areas, playgrounds, and sprinklers.*

East River State Park Kent Avenue and North 10th Street 718-782-2731 www.nysparks.com/parks/155/ details.aspx *Features lawns, picknicking, and barbecue areas.*

Grand Ferry Park Grand Street and River Street www.nycgovparks.org/parks/ grandferrypark/ *Features dog friendly areas*.

Hillside Park Columbia Heights and Vine Street www.nycgovparks.org/parks/ hillsidepark/ Features dog friendly areas and wifi hotspots.

Jacob's Ladder Playground

Clymer Street between Kent Avenue and Wythe Avenue www.nycgovparks.org/parks/ jacobsladderplayground/ *Features a playground*.

Marcy Park South

Marcy Avenue and Division Avenue http://www.nycgovparks.org/parks/ marcy-park-south/map Features handball courts and basketball courts.

McCarren Park Berry Street, Nassau Avenue,

Recreation and Fitness - Recreación y Acondicionamiento Físico - 康樂及健身

Lorimer Street, Driggs Avenue, North 10th Street, Manhattan Avenue, Bayard Street, Union Avenue

www.nycgovparks.org/parks/ mccarren-park Features baseball fields, basketball courts, bocce courts, dog friendly areas, eateries, fitness equipment, football fields, handball courts, ice skating rinks, outdoor pools, playgrounds, recreation centers, running tracks, skate parks, soccer fields, sprinklers, tennis courts, and wifi.

Middleton Playground

Lee Avenue between Lynch Street and Middleton Street www.nycgovparks.org/parks/ middletonplayground/ *Features basketball courts, handball courts, sprinklers, and a playground.*

Monsignor McGolrick Park

Russell Street, Monitor Street between Nassau Avenue and Driggs Avenue www.nycgovparks.org/parks/ mcgrmcgolrickpark *Features dog friendly areas, playground, and sprinklers.*

Mother Cabrini Park President Street and Van Brunt

Street www.nycgovparks.org/parks/ mothercabrinipark *Features playgrounds*.

Roberto Clemente Ballfield

Division Avenue between Wythe Avenue and Kent Avenue www.nycgovparks.org/parks/ B382A *Features a baseball field*.

Rodney Park South

Rodney Street between Division Avenue and South 9th Street www.nycgovparks.org/parks/ B223OC/map *Features basketball courts and a playground.*

Roebling Playground

Lee Avenue between Wilson Street and Taylor Street www.nycgovparks.org/parks/ roeblingplayground/ *Features basketball courts, handball courts, and a playground.*

Sobel Playground

Division Avenue between Lee Avenue and Roebling Street www.nycgovparks.org/parks/ sobelplayground/ *Features a playground*.
Steuben Playground

Flushing Avenue between Steuben Street and Williamsburg Place www.nycgovparks.org/parks/B221/ *Features fitness equipment, handball courts and a playground.*

Van Voorhees Park

Columbia Street, Hicks Street between Congress Street and Atlantic Avenue www.nycgovparks.org/parks/ vanvoorheespark Features fitness equipment, handball courts, playground, and tennis courts.

WNYC Transmitter Park

West Street between Kent Street and Greenpoint Avenue www.nycgovparks.org/parks/ transmitter-park *Features fishing, playgrounds, and sprinklers.*

Manhattan:

ABC Playground East Houston Street between Norfolk Street and Essex Street www.nycgovparks.org/parks/ abcplayground/ *Features basketball courts, playgrounds, and sprinklers.* Alfred E. Smith Playground Catherine Slip and Catherine Street www.nycgovparks.org/parks/ alfred-e-smith-playground *Features basketball courts, handball courts, volleyball courts, recreation centers, playgrounds, and wifi.*

Baruch Playground

Baruch Place and Mangin Street www.nycgovparks.org/parks/ baruchplayground *Features basketball courts, handball courts, and playgrounds.*

Bowling Green

Broadway and Bowling Green www.nycgovparks.org/parks/ bowlinggreen *Features eateries*.

Canal Park

Canal Street between West Street and Washington Street www.nycgovparks.org/parks/ canalpark *Features benches*.

Capsouto Park Varick Street between Canal Street and Laight Street www.nycgovparks.org/parks/ capsoutopark *Features a fountain and chess tables*.

Captain Jacob Joseph Playground

Henry Street and Rutgers Street www.nycgovparks.org/parks/m122 *Features playgrounds*.

City Hall Park

Broadway, Park Row and Chambers Street www.nycgovparks.org/parks/ cityhallpark *Features benches, eateries and wifi.*

Collect Pond Park

Leonard Street between Centre Street and Lafayette Street www.nycgovparks.org/parks/ M242/ *Features benches*.

Columbus Park Playground

Baxter Street, Mulberry Street, Worth Street, Bayard Street www.nycgovparks.org/parks/M015 *Features basketball courts, playgrounds, and sprinklers.*

Coleman Playground

Cherry Street, Pike Street, Monroe Street, and Market Street www.nycgovparks.org/parks/ colemanplayground/ *Features baseball fields, handball courts, skate parks, basketball* courts, dog runs, playgrounds, and sprinklers.

Corlears Hook Park

Jackson Street, Cherry Street, FDR Drive www.nycgovparks.org/parks/M017 *Features baseball fields, playgrounds, dog runs, and sprinklers.*

Duane Park

Hudson Street, Duane Street www.nycgovparks.org/parks/ M025/ *Features benches.*

East River Park

Montgomery Street to East 13th Street and FDR Drive www.nycgovparks.org/parks/ eastriverpark/ *Features barbecuing areas, baseball fields, basketball fields, bicycling and greenways, dog runs, fitness equipment, football fields, playgrounds, running tracks, soccer fields, sprinklers, eateries and tennis courts.*

Governors Island

govisland.com Governors Island is a 172-acre island located in the heart of New York Harbor. Features bike

rentals, mini-golf, children's play area, sprinklers, ballfields, and hammocks. Accessible via ferry from Pier 6 at Brooklyn Bridge Park and the Battery Maritime Building at 10 South Street in Lower Manhattan. The park is open from late May through late September.

Hamilton Fish Park

Pitt Street, Stanton Street, Sheriff Street, East Houston Street www.nycgovparks.org/parks/ hamilton-fish-park *Features a pool, basketball courts, handball courts, fitness equipment, wifi, rec center, playground, and sprinklers.*

Hudson River Park - Pier 40

West Side Highway and West Houston Street 212-627-2020 www.hudsonriverpark.org/ *Features dog-runs, mini golf, trapeze, play areas, kayaking and a carousel.*

Little Flower Playground

Madison Street between Clinton Street and Rutgers Street www.nycgovparks.org/parks/ littleflowerplayground/ *Features basketball courts, handball courts, playgrounds, and sprinklers.* Luther Gulick Playground Willett Street, Broome Street, Columbia Street, Delancey Street www.nycgovparks.org/parks/ luthergulickplayground *Features basketball courts, handball courts, playgrounds, and sprinklers.*

Playground One

Madison Street between Catherine Street and Oliver Street www.nycgovparks.org/parks/ playgroundone/ *Features basketball courts, playgrounds, and sprinklers.*

Sara D. Roosevelt Park

East Houston Street to Canal Street between Chrystie Street and Forsyth Street www.nycgovparks.org/parks/ saradroosevelt *Features basketball courts, handball courts, playgrounds, soccer fields, sprinklers, and volleyball courts.*

Sophie Irene Loeb Playground

Henry Street, Market Street, East Broadway www.nycgovparks.org/parks/ sophieireneloeb/facilities/ playgrounds *Features a playground*.

Seward Park

Essex Street, Jefferson Street and East Broadway www.nycgovparks.org/parks/ sewardpark/ *Features basketball courts, volleyball courts, playgrounds, and sprinklers.*

Tanahey Playground

Cherry Street to Water Street, Catherine Slip to Market Slip www.nycgovparks.org/parks/ tanaheyplayground *Features basketball courts, playgrounds, and roller hockey.*

The Battery

Battery Place and State Street www.nycgovparks.org/parks/ batterypark *Features eateries, playgrounds, a carousel, and wi-fi.*

Thomas Paine Park

Lafayette Street, Centre Street, Worth Street, and Duane Street www.nycgovparks.org/parks/ thomaspainepark *Features eateries and wi-fi*.

Tompkins Square Park

Avenue A to Avenue B from East 7th Street to East 10th Street 212-387-7685 www.nycgovparks.org/parks/ tompkinssquarepark/ Features basketball courts, dog runs, fitness equipment, handball courts, pool, playground, wifi and sprinklers.

Vesuvio Playground

Spring Street between Thompson Street and Sullivan Street www.nycgovparks.org/parks/ vesuvioplayground *Features basketball courts, handball courts, outdoor pools, playgrounds, and sprinklers.*

Washington Market Park

Chambers Street and Greenwich Street www.nycgovparks.org/parks/ washingtonmarketpark *Features, basketball courts, tennis courts, fitness equipment, and eateries.*

William Passannante Ballfield

West Houston Street, between 6th Avenue and Macdougal Street www.nycgovparks.org/parks/ williampassannanteballfield/ *Features playgrounds and ballfields*.

Indoor Pools Piscinas Cubiertas 室内泳池

Metropolitan Recreation Center Pool

261 Bedford Avenue Brooklyn, NY 11211 www.nycgovparks.org/parks/ metropolitan-recreationcenter/facilities/indoor-pools/ metropolitan-pool *Must be a member of the Metropolitan Recreation Center to use the pool. Membership is free for youths under 18, \$25 for youths 18-24 and \$150 for adults.*

Tony Dapolito Pool

Clarkson Street and Seventh Avenue South www.nycgovparks.org/parks/ tony-dapolito-recreation-center/ facilities/indoor-pools/tonydapolito-pool *Must be a member of the Tony Dapolito Recreation Center to use the pool. Membership is free for youths under 18, \$25 for youths 18-24 and \$150 for adults. Pool is closed during summer months to make room for outdoor pool.* Outdoor Pools Piscinas Descubiertas 室外泳池

Brooklyn:

Brooklyn Bridge Park Pop Up Pool Pier 2 www.nycgovparks.org/parks/ brooklynbridgepark/facilities/outdoor-pools/ brooklyn-bridge-park-popup-pool

Commodore Barry Pool

Flushing and Park Avenues, Navy and North Elliot Streets 718-243-2593

McCarren Park Pool

776 Lorimer Street Brooklyn, NY 11222 718-965-6580

Manhattan:

Hamilton Fish Pool

Pitt Street and Houston Street 212-387-7687

Tompkins Square Pool

Avenue A between East 7th Street and East 10th Street 212-387-6784

Vesuvio Pool Thompson Street between Spring and Prince Street 212-343-0959

Fitness Acondicionamiento Físico 健身中心

Chinatown YMCA - Houston Street Center 273 Bowery New York, NY 10002 212-912-2460 www.ymcanyc.org/chinatown

Dodge YMCA 225 Atlantic Avenue Brooklyn, NY 11201 718-625-3136 www.ymcanyc.org/dodge Features exercise equipment, exercise classes, gymnasium, swimming pool, and a steam and sauna room.

Downtown Community Center

120 Warren Street New York, NY 10007 212-766-1104 www.ManhattanYouth.org *The Downtown Community Center open swim and lap sessions as well as several swim clinics and exercise classes for community* residents age 65 and above. During designated Senior Swim hours, the entire pool is reserved for senior use.

Greenpoint YMCA 99 Meserole Avenue Brooklyn, NY 11222 212-912-2260 www.ymcanyc.org/greenpoint *Includes a fitness center as well as health and wellness, adult education, childcare and family programs.*

Senior HEART Wellness Program 275 Bowery

New York, NY 10002 212-475-5008 Organized by University Settlement, this health and wellness program is for adults age 50 and above and offers classes in aquatics, fitness and health.

Shape Up NYC 212-360-3307 www.nycgovparks.org/programs/ recreation/shape-up-nyc *This program, a joint effort between the NYC Parks Department and the Department of Health and Mental Hygiene, offers classes in a number of recreation*

centers in both Manhattan and Brooklyn. Classes offered range from zumba to yoga and pilates and are run by qualified instructors. Below are centers located in or close to the district. Call for more information on classes and times.

Brooklyn:

Independence Towers 114 Taylor Street Brooklyn, NY 11249 718-302-3416

McCarren Play Center 776 Lorimer Street Brooklyn, NY 11222 718-218-2380

Metropolitan Recreation Center 261 Bedford Avenue Brooklyn, NY 11211 718-599-5707

Williamsburg Community Center 195 Graham Avenue Brooklyn, NY 11206 718-387-7482

Manhattan:

Alfred E. Smith Recreation Center 80 Catherine Street New York, NY 10038 212-285-0301

Chinatown YMCA Cornerstone 200 Madison Street New York, NY 10002 212-385-9349

Community Center at Stuyvesant High School 345 Chambers Street New York, NY 10282 212-267-9700

Hamilton Fish Recreation Center

415 East Houston Street New York, NY 10002 212-673-2290

Two Bridges Community Center 286 South Street New York, NY 10002 212-385-9352

Two Bridges Neighborhood Council 82 Rutgers Slip New York, NY 10002 212-233-7859

The Silversneakers Fitness Program

www.silversneakers.com This program is the nation's leading exercise program designed

exclusively for older adults and involves aerobics and access to the fitness center and pool. This opportunity is offered to those 65+ and applicants must be Medicareeligible members of a sponsoring health plan, though those who do not meet this qualification may pay a fee. Below are locations within the district:

Chinatown YMCA - Houston Street Center

273 Bowery New York, NY 10002 212-912-2460

Jian Hui Dance Studio

118-122 Baxter Street New York, NY 10013 212-334-9998

Southbridge Fitness

66 Frankfort Street New York, NY 10031 212-964-4414

St. Charles Jubilee Senior Center

55 Pierrepont Street Brooklyn, NY 11201 718-855-0326 *This senior center offers daily lunches and a variety of activities including tai chi, aerobics, yoga, dancing, art classes, a computer* lab and cultural trips.

St. Francis College

180 Remsen Street Brooklyn, NY 11201 718-489-5272 www.sfc.edu/page.cfm?p=463 In addition to cultural and entertainment programming, St. Francis College offers swimming, Tai-Chi and other fitness classes.

Weinberg Center for Balanced Living

197 East Broadway New York, NY 10002 www.mannycantor.org/programs/ adults/weinbergcenter Part of the Educational Alliance, this program for registered members and seniors age 55 and above offers classes and workshops to improve one's fitness, flexibility, and personal health. Includes yoga, swimming, pilates, tai chi, and more.

Recreation Centers Centros de Recreacion 康樂體育中心

Provided by the Department of Parks & Recreation, these facilities offer indoor pools, game rooms, libraries, computer resources and

more. Seniors age 62 and above receive a discounted fee of \$25 for annual membership access to all centers.

Brooklyn:

McCarren Play Center 776 Lorimer Street Brooklyn, NY 11222 718-218-2380 www.nycgovparks.org/facilities/ recreationcenters/B058 *Features an outdoor pool, indoor and outdoor basketball courts, cardio room, fitness room, outdoor soccer field, and other fitness equipment.*

Metropolitan Recreation Center

261 Bedford Avenue Brooklyn, NY 11211 718-599-5707 www.nycgovparks.org/facilities/ recreationcenters/B085 *Features an indoor pool, fitness room, and cardio room.*

Manhattan:

Alfred E. Smith Recreation Center

80 Catherine Street New York, NY 10038 212-285-0301 www.nycgovparks.org/facilities/ recreationcenters/M194 Features fitness room, playground, artificial turf field, outdoor and indoor basketball courts, and an indoor volleyball court.

Hamilton Fish Recreation Center

128 Pitt Street New York, NY 10002 212-387-7687 www.nycgovparks.org/facilities/ recreationcenters/M033 *Features an outdoor pool, outdoor basketball court, cardio room, and outdoor handball court.*

Tony Dapolito Recreation Center

1 Clarkson Streeet New York, NY 10014 212-242-5228 www.nycgovparks.org/facilities/ recreationcenters/M103 *Features athletic fields, baseball fields, indoor basketball courts, outdoor bocce courts, fitness room, handball courts, indoor and outdoor pools, and an outdoor soccer field.*

Walking Clubs Clubes de Caminar 健步班

These clubs are active in a variety of senior centers and other facilities throughout New York City that provide services to seniors. Each club walks to achieve a target number of steps, anywhere from 25,000 to 100,000+. Members use pedometers to count their steps. Individual totals contribute to the club's goal.

Big Apple Senior Strollers

212-442-8962 www.nyc.gov/html/dfta/html/ health/health.shtml *A walking club for senior citizens run by the NYC Department for the Aging*.

Brooklyn:

Pete McGuinness Senior Center 715 Leonard Street Brooklyn, NY 11222 718-383-1940

Swinging Sixties Senior Center

211 Ainslie Street Brooklyn, NY 11211 718-963-3793

Manhattan:

New York Chinatown Senior Citizens Center 70 Mulberry Street New York, NY 10013 212-233-8930

University Settlement Neighborhood Center 189 Allen Street

New York, NY 10002 212-473-8217

Volunteer Opportunities Oportunidades para Voluntarios 參予義工服務

Foster Grandparent Program 311

www.nyc.gov/html/dfta/html/ volunteering/foster.shtml Seniors can work one-on-one to provide support to at-risk children, helping them with developmental and learning tasks.

Home Safety Audit Program

212-962-7559 www.nyfsc.org/services/repair.html Organized by the New York Foundation for Senior Citizens, volunteers aged 55 and above can be trained and dispatched to visit the homes of seniors in order to

identify potential hazards and ways to resolve them.

Home Sharing Program

212-962-7559 www.nyfsc.org/services/home_ sharing.html Organized by the New York Foundation for Senior Citizens, this program matches adult "hosts" who wish to share excess space in their homes or apartments with compatible guests in need of housing. This successful program helps seniors relieve financial hardship and provides companionship.

New York Cares 65 Broadway, 19th Floor New York, NY 10006 212-228-5000 www.newyorkcares.org New York Cares is New York City's largest volunteer organization that arranges volunteer programs for nonprofits, city agencies and public schools.

Retired Senior Volunteer Program

105 East 22nd Street, Suite 401 New York, NY 10010 212-614-5394 www.cssny.org/services/rsvp/ RSVP's mission is two-fold: providing meaningful, invigorating opportunities for older adults and helping nonprofit organizations in New York City reach more clients and provide more services.

Community Activities and Groups Actividades y Grupos Comunitarios 社區活動及團體

Battery Park City Seniors

21 West Thames Street New York, NY 10280 212-912-0678 bpcseniors@gmail.com *A free membership group for seniors offering programs which include a walking group, luncheons, theater trips, visits to museums as well as exercise and art history classes.*

Battery Park City Conservancy Public Programs

75 Battery Place New York, NY 10280 212-267-9700 www.BpcParks.org *This non-profit organization is in charge of approximately 36 acres of public space and hosts programs which include walking tours, bird watching, drawing classes, tai-chi classes, music and dance performances and gardening projects.*

American Legion

245 West Houston Street, Room 212B New York, NY 10014 212-807-3066 nylegion.net The American Legion, the nation's largest wartime veterans organization, is devoted to mutual helpfulness, and is committed to mentoring youth and sponsoring wholesome programs in our communities, advocating patriotism and honor, promoting strong national security, and continued devotion to our fellow servicemembers and veterans.

Local Posts:

Colonel John R. Slattery, NY Post 1099 346 Broadway, Room 802 New York, NY 10013

Customs, NY Post 51 346 Broadway, Room 3E New York, NY 10013

Department of Public Works, NY Post 1222 346 Broadway, Room 802 New York, NY 10013 Franklin Delano Roosevelt, NY Post 1284 346 Broadway, Room 3E New York, NY 10013

Fraternity, NY Post 612

1 Washington Square Village Suite 2A New York, NY 10012 212-228-3330

Greenwich Village, NY Post 18 346 Broadway, Room 3E New York, NY 10013

Liberty-Grand Street, NY Post 22 346 Broadway, Room 3E New York, NY 10013

Lt. B. R. Kimlau, NY Post 1291 191 Canal Street New York, NY 10013 212-925-5528 www.ltkimlau.com/

Metropolitan, NY Post 385 346 Broadway, 3rd Floor New York, NY 10013

New York City Police, NY Post 460 346 Broadway, Suite 812 New York, NY 10013 646-801-8839 al460.org/

Rhinelander East Side NY Post 6 346 Broadway, Room 3E New York, NY 10013

Robert L Hague, NY Post 1242 346 Broadway, Room 3E New York, NY 10013

Schoolmens, NY Post 543

346 Broadway, Room 802 New York, NY 10013

Sgt. Carl G. Tos, NY Post 1396 346 Broadway, Room 802 New York, NY 10013

St. Stanislaus Memorial, NY Post 1771 519 Leonard Street

Brooklyn, NY 11222 718-383-9822 ststanspost1771.org/

United Manhattan, NY Post 9

346 Broadway, Room 3E New York, NY 10013 212-567-0474

Veterans Administration, NY Post 1347 346 Broadway, Room 802 New York, NY 10013 Wall Street, NY Post 1217 346 Broadway, Room 802 New York, NY 10013

Washington Square, NY Post 1212 193 Prince Street New York, NY 10012

212-674-9517

Educational and Cultural Resources Recursos Culturales y Educativos 教育及文化資訊

NYC-ARTS Cultural Guide for Seniors

www.nyc-arts.org/seniors The cultural guides for seniors provide details on New York City cultural groups' programs for senior citizens and groups; ticket and membership discounts; and assistance available for visitors with disabilities. The cultural groups include museums, dance and theater companies, libraries, performing arts venues, zoos and more.

Performing Arts Artes Escénicas 表演藝術

Brooklyn:

Brooklyn Academy of Music Senior Cinema

30 Lafayette Avenue Brooklyn, NY 11217 718-636-4122 www.bam.org/programs/seniorcinema In this free monthly series, seniors 65 and over watch classic movies on the big screen while enjoying complimentary popcorn and soda.

Brooklyn Arts Council- Seniors Partnering with Artists Citywide (SPARC)

20 Jay Street, Suite 616 Brooklyn, NY 11201 718-625-0080, ext. 234 www.brooklynartscouncil.org/ documents/2100 SPARC provides selected artists with a stipend in exchange for the creation and delivery of arts programming for seniors. Artists will engage participating seniors in an art project or series of cultural programs over the course of the residency, which will also include a public program *component – exhibits, readings,* performances, open houses or other cultural interactions open to the surrounding community.

Brooklyn Center for the Performing Arts

2900 Campus Road Brooklyn, NY 11210 718-951-4660 www.BrooklynCenter.org *Presents classical music, opera, ballet, modern dance, popular*

artists in concert, and more. Seniors age 65 and older receive \$2 off ticket prices.

Heights Players

26 Willow Place Brooklyn, NY 11201 718-237-2752 www.HeightsPlayers.org Presents musicals, dramas and comedies, as well as readings and workshops. With Senior discount, play tickets are \$18 and musical tickets are \$23.

St. Francis College Special Events

180 Remsen Street Brooklyn, NY 11201 718-489-5272 www.sfc.edu/page.cfm?p=463 *St. Francis College hosts a variety of special lectures, concerts and performances.*

Manhattan:

Borough of Manhattan Community College (BMCC) Tribeca Performing Arts Center 199 Chambers Street New York, NY 10007 212-220-1459 www.TribecaPac.org *This performing arts center strives* to present new and high quality work in music, theater, film, visual arts, and dance for audiences of all ages.

Third Street Music Settlement New Horizons Band and New Horizons Chorus 235 East 11th Street New York, NY 10003 212-777-3240 Offers adults age 50+ the opportunity to learn how to play an instrument in a band or how to sing in a chorus. All skill levels welcomed. Participants in band may bring their own instruments or rent them.

Museums Museos 博物館

Brooklyn:

BRIC Rotunda Gallery

33 Clinton Street Brooklyn, NY 11201 718-683-5604 bricartsmedia.org/contemporary-art/ exhibitions *This contemporary art gallery produces six shows per year, featuring works by those who live, work or were born in Brooklyn.*

Brooklyn Historical Society

128 Pierrepont Street Brooklyn, NY 11201 718-222-4111 www.BrooklynHistory.org Dedicated to preserving and encouraging the study of Brooklyn's history, this urban history center houses an array of exhibitions as well as workshops and a library. Discounted admission of \$6 for seniors.

Brooklyn Museum

200 Eastern Parkway Brooklyn, NY 11238 718-638-5000 www.BrooklynMuseum.org Senior discount: Admission for senior citizens is \$10. The Brooklyn Museum, housed in a 560,000-square-foot, Beaux-Arts building, is one of the oldest and largest art museums in the country. Its world-renowned permanent collections range from ancient Egyptian masterpieces to contemporary art, and represent a wide range of cultures. The Museum also offers year-round programs for adult learners, including art-making classes and one-day workshops, films, performing arts, gallery talks and tours.

Brooklyn Navy Yard Center at BLDG 92

63 Flushing Avenue Brooklyn, NY 11205 718-907-5992 www.bldg92.org Originally a part of one of Americas first Naval Yards, BLDG 92 has been transformed into a museum dedicated to the history of the Brooklyn Navy Yard and Naval operations in general. Admission is free and within the building is an art gallery located on the third floor.

New York City Transit Museum

Corner of Boerum Place & Schermerhorn Street Brooklyn, NY 11201 718-694-1600 www.mta.info/mta/museum Senior discount: "Senior Wednesdays" offers free admission to all senior citizens (62+); on other days, there is a reduced admission fee of \$5 for senior citizens. The New York Transit Museum is the largest museum in the United States that is dedicated to urban transportation history. It is home to over 100 years of transit artifacts and memorabilia, including elevator and subway cars.

Manhattan:

Anne Frank Center

44 Park Place New York, NY 10007 212-431-7993 www.annefrank.com The Anne Frank Center USA is a full service gallery that uses Anne Frank's life and words to explore the disastrous effects of injustice and prejudice. Through a permanent exhibition on her life, as well as interactive displays, visitors learn about Anne's world in hiding and her incredible optimism despite the chaos around her. Also on display are copies of her famous diary, family photos, and other artifacts from the Holocaust.

Lower East Side Tenement Museum

103 Orchard Street New York, NY 10002 877-975-3786 www.tenement.org Senior discount: Tickets for senior citizens (65+) are offered at a reduced fee of \$20. This museum provides a glimpse into the heart-tugging hardship and continuing relevance of the turn-ofthe-century American immigrant experience. Offers a number of *interactive, family-friendly tours led by guides in period costume.*

Museum at Eldridge Street

12 Eldridge Street New York, NY 10002 212-219-0888 www.EldridgeStreet.org *This museum is one of New York's City's most treasured American Jewish sites, which you can explore on your own or with a guided tour. Tours are offered on every hour on the hour. With senior discount admission is \$10 and Monday admission is free.*

Museum of American Finance

48 Wall Street New York, NY 10005 212-908-4110 www.moaf.org/index The Museum of American Finance is the nation's only independent museum dedicated to preserving, exhibiting and teaching about American finance and financial history. Housed in an historic bank building on Wall Street. the Museum's magnificent grand mezzanine banking hall provides an ideal setting for permanent exhibits on the financial markets, money, banking, entrepreneurship, and Alexander Hamilton.

Museum of Chinese in America

215 Centre Street New York, NY 10013 212-619-4785 www.mocanyc.org Senior discount: Museum admission is \$5 for senior citizens (65+) and is free for all ages on Thursdays. This museum illustrates the rich history and culture of Chinese-Americans through historical and visual art exhibitions, walking tours, and extensive archives.

Museum of Jewish Heritage

36 Battery Place New York, NY 10280 646-437-4202 www.mjhnyc.org Senior discount: Reduced admission price of \$10 for senior citizens (65+), and is free for all ages every Wednesday from 4p.m. to 8p.m. This museum uses personal objects, photos, and film to highlight Jewish cultural heritage from the 19th and 20th century.

New Museum of Contemporary Art

235 Bowery New York, NY 10002 212-219-1222 www.NewMuseum.org Senior discount: The museum offers a reduced admission fee of \$14 to senior citizens and is free on Thursdays from 7:00 p.m. -9:00 p.m. The New Museum of Contemporary Art is Manhattan's only museum solely devoted to contemporary art and is a leading venue for new art.

New York City Fire Museum

278 Spring Street New York, NY 10013 212-691-1303 www.NycFireMuseum.org Senior discount: The museum offers a reduced admission fee of \$5 for senior citizens. The museum surveys the profession of firefighting from the days of hand-pumped, horsedrawn fire engines to the modern era's blaze-dousing behemoths.

One World Observatory

285 Fulton Street New York, NY 10007 844-696-1776 oneworldobservatory.com/ One World Observatory provides breathtaking views of the city skyline from the 102nd floor of 1 World Trade Center.

Skyscraper Museum

39 Battery Place New York, NY 10280 212-968-1961 www.skyscraper.org The Skyscraper Museum celebrates the architecture of New York City through photography and interactive exhibits. There is a \$2.50 admission for seniors.

Smithsonian National Museum of the American Indian

1 Bowling Green New York, NY 10004 212-514-3700 www.nmai.si.edu Admission is free every day for all ages. A panoply of Native American art gathered from every corner of the continent, including masks, pottery, and other assorted artifacts.

South Street Seaport Museum

12 Fulton Street New York, NY 10038 212-748-8600 www.seany.org The South Street Seaport Museum preserves and interprets the history of New York City as a world port, a place where goods, labor and cultures are exchanged through work, commerce, and the interaction of diverse communities. Libraries Bibliotecas 圖書館

Brooklyn:

The Brooklyn Public Library offers a free Books-by-Mail service that provides books-on-tape, eBooks and audio for e-readers as well as audio CDs and DVDs to seniors who are homebound and have a vision disability. To find out more about this program, contact the Service to the Aging (SAGE) office at 718-236-1760 or email seniors@bklynlibrary.org.

Brooklyn Heights Library

280 Cadman Plaza West Brooklyn, NY 11201 718-623-7100 www.bklynlibrary.org/locations/ brooklyn-heights

Carroll Gardens Library

396 Clinton Street Brooklyn, NY 11231 718-596-6972 www.bklynlibrary.org/locations/ carroll-gardens

Central Library

10 Grand Army Plaza Brooklyn, NY 11238

718-230-2100 http://www.bklynlibrary.org/ locations/central

Greenpoint Library 107 Norman Avenue Brooklyn, NY 11222 718-349-8504 www.bklynlibrary.org/locations/ greenpoint

Williamsburgh Library 240 Division Avenue Brooklyn, NY 11211 718-302-3485 www.bklynlibrary.org/locations/ williamsburgh

Manhattan:

Battery Park City Library 175 North End Avenue New York, NY 10282 212-790-3499 www.nypl.org/locations/batterypark-city

Chatham Square Library 33 East Broadway New York, NY 10002 212-964-6598 www.nypl.org/locations/chathamsquare Hamilton Fish Park Library

415 East Houston Street New York, NY 10002 212-673-2290 www.nypl.org/locations/hamiltonfish-park

Mulberry Street Library

10 Jersey Street New York, NY 10012 212-966-3424 www.nypl.org/locations/mulberrystreet

New Amsterdam Library 9 Murray Street New York, NY 10007 212-732-8186

www.nypl.org/locations/newamsterdam

Seward Park Library 192 East Broadway New York, NY 10002 212-477-6770 www.nypl.org/locations/sewardpark

Stephen A. Schwarzman Building (Main Branch) Fifth Avenue at 42nd Street New York, NY 10018 917-275-6975 www.nypl.org/locations/ schwarzman

Tompkins Square Library 331 East 10th Street New York, NY 10009 212-228-4747 www.nypl.org/locations/tompkinssquare

Discount Programs Programas de Descuentos 折扣計畫

Project S.T.E.P. (Senior Theatre Enrichment Program) 11 Park Place, 14th Floor New York, NY 10007 212-962-7655 www.nyfsc.org/services/sentheatre. html The New York Foundation for Senior Citizens collaborates with the Theatre Development Fund (TDF) to give seniors ages 62 and over an opportunity to obtain low-cost tickets for on- and off-Broadway performances.

Continuing Education Continuación de Educación 成人教育

Age-Friendly NYC College Link

1216 5th Avenue New York, NY 10029 212-822-7251 www.agefriendlycollege.org/ A searchable database, Age-Friendly College provides information about educational opportunities for older adults at local colleges and universities.

Baruch College

55 Lexington Avenue New York, NY 10010 646-312-1000 www.baruch.cuny.edu Seniors age 60 or older can audit classes for \$80 per semester.

Borough of Manhattan Community College 199 Chambers Street New York, NY 10007 212-220-8000 www.bmcc.cuny.edu Seniors are able to apply as a non matriculated student and audit classes for \$80 a semester.

Brooklyn College, Brooklyn Lifelong Learning

2900 Bedford Avenue Brooklyn, NY 11210 718-951-5647 www.brooklyn.cuny.edu/web/ academics/centers/irpe.php Offers an extensive array of courses, workshops and lectures in art, literature, history, foreign languages, computers and more. Also film screenings, tai

chi or yoga classes and trips. Membership fee is required.

CUNY School of Professional Studies

119 West 31st Street New York, NY 10001 212-652-2869 www.sps.cuny.edu Senior citizens may enroll in undergraduate courses only, on an audit basis for \$80 a semester.

City College - QUEST: A Community for Lifelong Learning

25 Broadway, 7th Floor New York, NY 10004 212-925-6625 ext. 229 questcontinuingednyc.org/ *This non-profit organization is selfgoverned by retired professionals age 55 years and above. Members use the facilities of the Center for Worker Education at the City College of New York to participate in over 30 college level classes and workshops each semester.*

Kingsborough Community College, My Turn Program

2001 Oriental Boulevard Brooklyn, NY 11235 718-368-5079 www.kbcc.cuny.edu/myturn NY State residents 60 years of age or older can attend classes as matriculating or non-matriculating students tuition-free.

The New School, Institute for Retired Professionals (IRP)

66 West 12th Street, Room 502 New York, NY 10011 212-229-5682 www.newschool.edu/irp/ IRP members are people who have come together to create a community in which each person's learning experience is enriched through exchange with other members of diverse backgrounds and interests. The program is open to retired and semi-retired people. Courses are offered in history, literature, philosophy, the humanities. science. art. music, drama, and other subjects. An application and tuition fees are required. Scholarships are available

NYU School of Continuing and Professional Studies Professional Pathways Program

7 East 12th Street, Room 133 New York, NY 10003 212-998-7200 www.scps.nyu.edu

Pace University's Adult Resource Center (PARC)

1 Pace Plaza New York, NY 10038 212-346-1244 www.pace.edu/continuingprofessional-education/seniorprograms *This senior program, which costs \$100 for one year, offers those ages 55+ a host of different opportunities. Those involved in the PARC program have access to lecture series, the school's library, the school's computer lab, and social events.*

Computer Training Programs Entrenamiento de Computación 學習電腦

Brooklyn Public Library

www.bklynlibrary.org/calendar/ list?keys=computer+basics Offers introductory computer classes at a variety of branches throughout Brooklyn.

New York Public Library

www.nypl.org/classes Offers hands-on classes from the basics to internet search strategies to Microsoft Word and Excel – and much more. Register online or contact local branches for details.

YMCA

Various Sites 212-630-9600 www.ymcanyc.org/association/ classes/computer-classes Introductory and more advanced classes offered at various locations. Call or visit the web site for more information.

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Financial Planning and Resources Planificación y Recursos Financieros 理財計畫及資訊

AARP Tax Counseling for the Elderly (TCE)

888-687-2277 www.aarp.org/money/taxes/aarp_ taxaide/ The IRS-sponsored TCE Program provides free tax help to people aged 60 and older. As part of the program, AARP offers the Tax-Aide counseling program at more than 7,000 sites nationwide during the filing season. Trained and certified AARP Tax-Aide volunteer counselors help people of low-

Bill Payer Program

195 Montague Street Brooklyn, NY 11201 718-858-2360 www.cscs-ny.org/money_ management/index.php *Coordinated by the Council of Senior Centers and Services of New York City, Inc. (CSCS) with the AARP Foundation, this free service ensures that low-*

to-middle income with special

attention to those age 60 and older.

income adults and individuals with disabilities are meeting their financial obligations. Trained volunteers meet one-on-one with seniors in their own homes to assist in monthly bill-paying.

Free Credit Reports

877-322-8228 www.annualcreditreport.com While there are many companies that charge people to obtain copies of their credit reports, all New Yorkers are entitled to receive one free credit report each year from each of the major credit reporting agencies. All three national credit bureaus (Experian, Equifax and TransUnion) must provide vou with a copy of your credit report once every year, upon request, under provisions of the Fair Credit Reporting Act. If you are the victim of identity theft, you are entitled to a second report from each agency.

Grand Street Settlement Single Stop

80 Pitt Street New York, NY 10002 646-201-4289 www.grandsettlement.org/ programs/adult-a-family-services *This program provides legal consultation, financial counseling*

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and benefits and social service assistance.

Human Resources Administration Emergency Assistance for Adults (EAA)

718-557-1399 www.nyc.gov/html/hra/html/ services/cash.shtml New York City residents may apply for a one-time emergency grant, also called a "One Shot," when an unforeseen circumstance prevents the applicant from meeting an expense. An applicant must meet eligibility guidelines and is subject to investigative review of the application. Emergency grant applicants may obtain rental assistance in cases of impending evictions. assistance with home energy and utility bills, disaster assistance including moving expenses, and the purchase of personal items for health and safety.

Met Council

120 Broadway, 7th Floor New York, NY 10271 212-453-9500 www.MetCouncil.org *Met Council is the voice of the Jewish poor and the first line of defense for the community's* needy. It fights poverty through comprehensive social services and strives to treat every individual with dignity and respect. Its grassroots Jewish Community Council network works to strengthen families and neighborhoods throughout New York City.

NYC Financial Empowerment Centers 311

www.nyc.gov/html/ofe/html/find/ find.shtml

In cooperation with a number of non-profit organizations, New York City operates free Financial Empowerment Centers in each borough. The centers provide free one-on-one financial counseling by professional counselors in person or by phone in English and Spanish. It is best to make an appointment ahead of time.

Financial Protection Protección Financiera 財務保障

Center for NYC Neighborhoods

17 Battery Place, Suite 702 New York, NY 10004 212-566-3050 www.cnycn.org

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The Center for New York City Neighborhoods (CNYCN) was created to address the local repercussions of the national foreclosure crisis. Through comprehensive citywide programming that includes legal services, housing counseling, and consumer education, CNYCN pursues multiple strategies to assist those at risk of losing their homes to foreclosure. The center also operates a free confidential foreclosure prevention hotline.

Credit Freeze

New Yorkers who believe they are the victims of identity theft can place a security freeze on their credit files. This prohibits crediting agencies from releasing the contents of their credit reports or scores so no new credit accounts can be issued until the freeze is lifted. To activate the freeze, consumers must contact each of the three individual credit-reporting agencies listed below via certified mail or overnight mail with a name, address, date of birth, Social Security number, and proof of current address. Individuals must contact each agency again when they want to lift the freeze.

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 860-349-9960 www.freeze.equifax.com

Experian Security Freeze

P.O. Box 9554 Allen, TX 75013 888-397-3742 www.experian.com/freeze/center. html

TransUnion Security Freeze

P.O. Box 6790 Fullerton, CA 92834 888-909-8872 freeze.transunion.com

New Economy Project – NYC Financial Justice Hotline 212-925-4929

212-925-4929 www.neweconomynyc.org/ nychotline Provides information and referrals for low-income residents regarding issues with unfair debt collection practices, tax refund loans, payday loans, credit reporting and repair.

Emergency Preparedness - Preparación para Emergencias - 緊急準備

Emergency Preparedness Preparación para Emergencias 緊急準備

Aware Prepare

www.dhes.ny.gov/aware-prepare A collective effort of NYS Agencies and other regional organizations, this website provides a variety of resources to help individuals and their families prepare in the event of an environmental disaster.

Disaster Preparedness for Seniors Guide

www.redcross.org/prepare/ location/home-family/seniors Developed by the American Red Cross, this guide helps seniors develop a plan of action in the event of a house fire, power outage, hurricane, or attack on the community.

Federal Emergency Management Agency (FEMA) Hotline

800-621-3362 www.fema.gov Features tips on how to prepare for an emergency and how to apply for assistance after an emergency.

Ready New York Guide 311

ww1.nyc.gov/site/em/ready/guideresources.page This guide was collaboratively developed by DFTA and the Office of Emergency Management (OEM). It addresses issues specific to seniors and people with disabilities in the event of an emergency. The guide is available in English, Russian, Spanish and Chinese. You can call 311 for the guide on audiotape.



New York State Senator Daniel Squadron District 26

Contact me with questions, concerns, or suggestions:

Póngase en contacto conmigo con preguntas, preocupaciones o sugerencias:

任何你關心的問題或寶貴 意見,請與我聯絡。

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Brooklyn Office: 209 Joralemon Street, Borough Hall Rm. 300 Brooklyn, NY II20I ☎ (718) 875-1517

Albany Office: 515 Legislative Office Building Albany, NY 12247

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