

State Senator Martin J. Golden
Express Bus Survey and Questionnaire

RIDERSHIP:

From which stop do you board the Express bus *to* Manhattan? _____

From which stop do you board the Express bus *from* Manhattan? _____

Do you ride the X-27/X-37 or X-28/X-38? _____

Do you use the Express Bus service on a regular basis? _____ How often? _____

OVERCROWDING:

Do you find that the Express Bus you ride daily is overcrowded? _____

Do you ever stand on your trip? _____

Is the evening or morning commute more crowded? _____

COMMUTE TIME:

How long do you wait for an Express Bus in the morning? _____

How long do you wait for an Express Bus in the evening? _____

How long is your commute? *Morning* _____ *Evening* _____

WEEKEND SERVICE:

Do you use Express Bus service on the weekend? _____

If yes, do you ride the X-27/X-37 or X-28/X-38? _____

What is your average wait time for an Express Bus on the weekend? _____

What is your average commute time on the weekend? _____

NAME: _____

ADDRESS: _____

TELEPHONE and/or E-MAIL: _____

Please write any additional comments on the back side of this page.

Thank you for taking the time to answer the above questions. Your feedback on this survey is important and will aid in addressing service problems you may have been experiencing on these Express Bus lines. My office is happy to forward any complaints outside of this survey to MTA New York City Transit. Please remember to note the date, time, and bus number if you can whenever making a complaint to my office or MTA New York City Transit. This helps in pinpointing specific problem areas that the MTA can focus on. I am committed to helping provide the best transportation services possible to the community and I thank you again for your help in this endeavor.

Please mail or drop off to: Senator Martin J. Golden, 7408 5th Avenue, Brooklyn, NY 11209 or via fax at (718) 238-6170.