### MOBILE LEGAL HELP CENTER

## Frequently Asked Questions

#### Who can receive services?

The Mobile Legal Help Center serves everyone regardless of age, race, religion, sexual orientation, or immigration status.

#### Is there a fee?

No. NYLAG never charges for its services.

#### How can I access the Center?

The Center is fully wheelchair accessible and offers services in many different languages.

We visit set locations according to a pre-arranged schedule. While walk-ins are welcome, appointments are recommended.

#### How can I get more information?

To find out when the Center is coming to your neighborhood, and to make an appointment visit us online at: www.nylag.org/MLHCappointments

If you do not have Internet access, call (212) 946-0344 for the latest schedule information.

The Mobile Legal Help Center is Made Possible by THE DAVID BERG JUSTICE INITIATIVE

The Mobile Legal Help Center is owned and operated by the New York Legal Assistance Group (NYLAG). Onboard services are provided by NYLAG in partnership with the New York State Courts' Access to Justice Program.

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A partnership providing free civil legal services to New Yorkers who cannot afford attorneys.

# MOBILE LEGAL HELP CENTER

#### LEGAL HELP





The Mobile Legal Help Center is a partnership between the New York Legal Assistance Group (NYLAG) and the New York State Courts' Access to Justice Program that brings free civil legal services to communities across New York.

This state-of-the-art vehicle serves as a fully functioning mobile legal services office. A team of lawyers are onboard to provide assistance with a wide array of civil legal problems. Direct services include advice, legal counseling, direct representation, community education and, in certain emergency situations, accessto court judges via videoconference.

In addition to computers, printers, and other office equipment, the Center includes separate meeting areas to ensure clients' privacy when meeting with an attorney. All information shared during an appointment is completely confidential.

#### Need Help? NYLAG's free lawyers can assist with:

**HOUSING:** eviction and foreclosure prevention • landlord disputes • unsafe or hazardous housing conditions

**PUBLIC BENEFITS:** supplemental security income • social security disability insurance • food stamps • public assistance

**HEALTHCARE:** Medicaid • Medicare • Family Health Plus • Child Health Plus • home care

**CONSUMER PROTECTION:** creditor harassment • identity theft • collection actions • debt management • bankruptcy

**IMMIGRATION:** employment authorization • adjustment of status (green card) • citizenship and naturalization • asylum • removal defense • help for victims of domestic violence • family unity/relative petitions • access to public benefits Everyone is eligible to receive services, regardless of immigration status.

**FAMILY LAW:** help for victims of domestic violence • orders of protection • safety planning • contested and uncontested divorces custody • visitation • equitable distribution • child/spousal support

**EMPLOYMENT:** workplace discrimination • unlawful working conditions • transitioning from welfare to work

**ADVANCE PLANNING:** wills • health care proxies • living wills • guardianship • powers of attorney

SUPERSTORM SANDY: FEMA and other disaster-related issues

