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June 26, 2017

Hon. Thomas P. DiNapoli
Comptroller
State of New York
110 State Street
Albany, NY 12236

Dear Comptroller DiNapoli:

I am writing to request your office conduct an audit of Metropolitan Transportation Authority (MTA) New York City Transit bus service in New York City, specifically focusing on MTA bus wait times and efficiency of service.

New Yorkers know that bus service is slow (with an average speed of about 7 miles per hour), unreliable, and appears to be getting worse. Ridership dropped by 16% from 2002 to 2015, while at the same time the city's population grew by 5.7% and subway ridership grew by 24.7%.¹ According to the Bus Turnaround campaign,² which recently reviewed bus wait times, my State Senate district has the slowest buses in the city. The average speed of buses in my district is only 4.7 miles per hour with the slowest bus route averaging only 3.6 miles per hour.

As you did so successfully with subway wait times in April 2016, a comprehensive audit of MTA bus wait times would help bring attention to this enormous problem and ensure the MTA serves its customers better.

Thank you for your consideration of this request. Should you have any questions, please do not hesitate to contact me at 212-633-8052.

Sincerely,

A handwritten signature in blue ink that reads 'Brad Hoylman'.

Brad Hoylman
State Senator
27th District

¹ "Turnaround: Fixing New York City's Buses"

http://transitcenter.org/wp-content/uploads/2016/07/Turnaround_Fixing-NYCs-Buses-20July2016.pdf

²<http://busturnaround.nyc/district/?district=senate27>. Bus Turnaround is a joint project by Transit Center, Riders Alliance, Tri-State Transportation Campaign, and Straphanger's Campaign.